Terms of Use

Gas Enquiry Service (GES) Online Portal

The Gas Enquiry Service Online Portal is made available under the Retail Energy Code (REC). The REC can be viewed by following this link: [The REC (Public) - REC Portal](#).

Access to the Gas Enquiry Service Online Portal is restricted to those organisations which have qualified for access under the REC (known as REC Service Users).

By accessing and using the Gas Enquiry Service Online Portal you confirm that you are authorised to access and use the Gas Enquiry Service Online Portal on behalf of a REC Service User. Furthermore, you confirm that you have read and understand the REC Service User's obligations under the REC and will comply with those requirements. The key obligations applying to access to and use of the Gas Enquiry Service are set out in the Data Access Schedule (which can be viewed by following this link [The REC (Public) - REC Portal](#)). In particular, you must only use the data obtained via the service in accordance with the Data Access Matrix (which can be viewed by following this link: [Project Dashboard: EMAR Project Dashboard - Requirements Management (RM) (energycodes.co.uk)](#)).

You have no right to access or use the Gas Enquiry Service Online Portal in your own right (unless you personally are a REC Service User). Therefore, if you are not authorised to access and use the Gas Enquiry Service on behalf on a REC Service User, you must stop accessing and using the Gas Enquiry Service Online Portal immediately, and you must delete and not make any further use of any data obtained via the service. If you are unsure of your rights to access and use the Gas Enquiry Service on behalf on a REC Service User, then you should contact the REC Code Manager to discuss (the REC Code Manager can be contacted via enquiries@recmanager.co.uk).

Please note that the REC is capable of amendment in accordance with its provisions, and so you should check the REC periodically to ensure you have an up-to-date understanding of its requirements.

18 July 2022