

# Change Management Committee (ChMC) Change Pack Summary

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## Communication Detail

Comm Reference:	2160.1 – SH – ES
Comm Title:	PSR Updates for Large Domestic Sites (Revised)
Comm Date:	27 <sup>th</sup> November 2018

## Change Representation

Action Required:	For representation
Close Out Date:	11 <sup>th</sup> December 2018

## Change Detail

Xoserve Reference Number:	XRN4687
Change Class:	File Format Changes
ChMC Constituency Impacted:	All Shipper Users
Change Owner:	Ellie Rogers <a href="mailto:Ellie.Rogers@xoserve.com">Ellie.Rogers@xoserve.com</a> 0121 623 2611
Background and Context:	<p>Suppliers and Transporters have licence obligations to record and share domestic customer vulnerability. This is maintained through a Priority Service Register (PSR). This is fulfilled through the Supplier (via the Shipper) submitting this information to the CDSP to be recorded and issued to the relevant Transporter.</p> <p>Within central systems customer priority service validation is currently based on AQ rather than property classification as majority of domestic consumers have an AQ ≤ 73,200kWh. There are however domestic consumers who have an AQ &gt; 73,200kWh.</p> <p>The current validation dictates that Supply Meter Points (SMP) with an AQ &gt; 73,200kWh will have any customer priority service code updates rejected and subsequently not recorded centrally.</p> <p>This change will amend the current validation for Shippers to submit customer priority service information and allow this to be provided at confirmation of a large supply point (LSP) and via the Customer Amendments file (CNC).</p>

## Change Impact Assessment Dashboard (UK Link)

Functional:	Supply Point Administration
Non-Functional:	No impact
Application:	SAP ISU, SAP BW, AMT Market Flow
User:	Shipper
Documentation:	File Format – see below
Other:	NA

Files				
File	Parent Record	Record	Data Attribute	Hierarchy or Format Agreed
CNF	N/A	S83, S84, S66	N/A	Hierarchy
CFR	N/A	S83, S84, S72, S66	N/A	Hierarchy
TRF	N/A	S66	N/A	Hierarchy

## Change Design Description

This change involves two elements in order to allow Shippers to submit and have customer priority service codes recorded on central systems.

The first element relates to the proposed amendment to the CNF hierarchy, the associated response file, the CFR and transfer of ownership file TRF

- Amendment to the CNF – Confirmation Request hierarchy to allow PSR information to be sent at confirmation of a LSP.
- The proposed change involves the S83 – End Consumer Details and the S84 – Priority Services records being added to the S38 – LSP Confirmation and S66 Contact Details records as a level 3.  
By making this hierarchy change, it allows Shippers to submit priority service information at confirmation of a LSP, mirroring the process which already exists for Small Supply Point (SSP) confirmations via the S42 – SSP Confirmation.
- The occurrence and the optionality for the S83 and S84 records will mirror their current format under the S42 (SSP Confirmation) structure when added to the S38 (LSP Confirmation) structure. To confirm it will be optional for Shippers to submit priority customer information when confirming an LSP. The number of occurrences for the S66 is being increased to 6 to allow up to 5 Emergency (EMR) contacts and a Consumer (CON) contact for submitting the S83 and S84 records. The optionality of the S67 record will be amended to optional. This change in optionality will not change the existing rule which mandates the S67 record when providing the Contact type of EMR.

Please see attached the updated CNF hierarchy for review and approval:



CNF Hierarchy  
V5FA.xlsx

- Amendment to the CFR – Confirmation Response hierarchy to reflect the changes made to the CNF hierarchy which allows Shippers to submit the PSR information at confirmation of an LSP.
- The proposed change adds S83 – End Consumer Details and the S84 Priority Services records to the S09 – Reject – Confirmation and S66 Contact Details records as a level 3. The S72 – Rejection Detail records have been added to both records as a level 4.
- The occurrence and optionality for the S83, S84 and S72 records reflects the ability to provide this information.
- The number of occurrences for the S66 record is also being increased to 6 to allow up to 5 Emergency (EMR) contacts and a Consumer (CON) contact to be provided in the Confirmation Response records S07, S09, S16 & S10.

Please see attached the updated CFR hierarchy for review and approval:



CFR Hierarchy  
V9.1FA.xlsx

- Amendment to the TRF – Supply Meter Point Ownership Notification hierarchy to reflect the changes needed to increase the number of occurrences to 6 for the S66 record to allow up to 5 Emergency (EMR) contacts and a Consumer (CON) contact to be provided in the Transfer of Ownership record (S15).

Please see attached the updated TRF hierarchy for review and approval:



TRF Hierarchy  
V10.1FA.xlsx

The second element relates to the proposed amendment of the CNC validation and the associated change required to the Shipper Rejection Codes.

- The current validation for the CNC hierarchy is based on  $AQ \leq 73,200\text{kWh}$ . If the AQ is  $> 73,200\text{kWh}$  then the file will be rejected. This change will remove the AQ validation from the CNC – Customer Amendments hierarchy to allow Shippers to submit files for sites with an  $AQ > 73,200\text{kWh}$ . Please note this is a validation change only and there is no proposed change to the structure of the CNC hierarchy.
- There will be an amendment to the Shipper Rejection Codes to remove a specific rejection code which is no longer relevant due to the proposed validation change to the CNC hierarchy.  
Rejection Code “CNF00030 – End Consumer / Priority Services not required for a Competitive Confirmation” has been proposed for removal from the list as it is no longer applicable due the removal of the AQ validation.

Please see attached the updated Shipper Rejection Codes for review and approval:



Shipper Rejection  
Codes V6FA.xlsx

For information the Change Proposal is attached:



V7 XRN4687  
(1).docx

## Associated Changes

Associated Change(s) and Title(s):	N/A
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## DSG

Target DSG discussion date:	N/A – XRN4687 has previously been to DSG for development.
Any further information:	N/A

## Implementation

Target Release:	28 <sup>th</sup> June 2019
Status:	For approval

Please see the following page for representation comments template; responses to  
[uklink@xoserve.com](mailto:uklink@xoserve.com)

**Change Representation (to be completed by User and returned for response)**

User Name:	Eleanor Laurence
User Contact:	<a href="mailto:Eleanor.laurence@edfenergy.com">Eleanor.laurence@edfenergy.com</a> 07875 117771
Representation Status:	N/A
Representation Publication:	Publish
Representation:	We approve the proposed solution and implementation date
Target Release Date:	June 2019
Xoserve Response	Thank you for your comments.