

DSC Change Completion Report (CCR)



Change Title	End User Categories
Change reference number (XRN)	4665
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Target Change Management Committee date	11 th March 2020
Date of Solution Implementation	<ul style="list-style-type: none"> • Part A - 03/08/19 • Part B - 31/08/19

Section 1: Overview of Change Delivery

The Major Release XRN4665 'End User Categories' was delivered in two parts during August 2019.

Part A was delivered on the 3rd August 2019 and delivered the ability to make the new EUC bands allowable within the ISU system to enable the sharing of these new EUC bands to the Industry via the known T67 file.

Part B followed on the 31st August 2019 and implemented all the UK Link code changes required to deliver the new EUC bands.

The required changes associated to the EUC release were delivered on time and to plan as per the agreed ChMC approved timescales

The benefits of delivering the new EUC profile bands within AQ bands 1 and 2 will assist in bringing improvements to the existing NDM Nominations and NDM Allocations processes to make these more accurate and closer to actual Consumer consumption and therefore will result in a less volatile UIG as all sites within the new EUC profiles will now have the UIG share Factor applied for the calculation of Unidentified Gas dependent on Class & EUC Band. It will also help prepayment biased portfolios and niche I&C smaller customer volume shippers, as it improves on the day purchasing through improved accuracy.



XRN4665 latest
version.docx

Copy of CP originally provided within the approved BER →

Post deployment of the EUC release there were 5 classified minor (P3 or P4) defects identified. These defects were all resolved immediately during the PIS phase with no external impacts. For information the defect IDs and summary title for each defect were as follows;

- ID: 55898 – Summary: Incorrect EUC bands populated within the K91 segment of the ASP file – Priority: P4
- ID: 55977 – Summary: WAALP job failure for 01/10/19 – Priority: P3
- ID: 56133 – Summary: AQ not being calculated – Priority: P3
- ID: 56157 – Summary: Incorrect EUC populated while installing Meter & Converter – Priority: P3
- ID: 56158 – Summary: Facts not updated for Back Billing Scenarios – Priority: P3

Please note that there are no MTB costs incurred as part of the EUC release delivery.

Xoserve Service Area	Xoserve Service Line	(+/-) Projected Change in Annual Cost	(+/-)Actual Change in Annual Cost
N/A	N/A	N/A	N/A

Section 2: Confirmed Funding Arrangements

Gas Industry Participant	BER Share of Cost	Actual Share of Cost	BER Cost Value	Actual Cost Value
Shippers:	100%	100%	£485,703.02 (includes £120,703.02 Risk Margin)	£387,385.00
IGTs	0%	0%		
DNOs	0%	0%		
Transmission	0%	0%		
DN's & IGT	0%	0%		

Summary of Associated Costs History

During the initial Capture and Start Up activities for the EUC release several Industry approved documents were submitted containing various proposed costs for the delivery of the required changes to be delivered as part of the EUC release. Please find listed below these cost items;

- ROM – Cost range from £125,000 to £210,000
- Impact Assessment – Cost range from £175,000 to £210,000
- MOD644 Options Cost Paper – Cost range from £204,500 to £298,000
- BER Approved Value - £485,703.02 (Value includes a captured Risk Margin of £120,703.02)

Please note that the initial ROM/HLSO costs were based on one requirement that was provided to the R&N Platform to assess. Once Xoserve had appointed the preferred Supplier for delivery of the EUC release, additional requirements to enable the delivery of the EUC Release were identified during the Analysis and Design phase and it was based on these captured requirements that the approved BER value was based.

During the testing phase of the release a further requirement (as mentioned in Section 3) as well as a need for additional Supplier SAP PO & ISU resources were identified resulting in Financial Risk being realised and a need to use some of the approved Risk margin to support this. The total cost to deliver this requirement and to obtain the additional Supplier resource is captured below;

- AQ Correction Tool Change Delivery - £4,000
- SAP PO Resource - £13,260
- SAP ISU Resources - £18,310
- Total - £35,570

However not all these additional costs were incurred with the final Supplier costs which came in at a total of **£387,385** resulting in an actual Risk Margin spend of **£22,385**

Section 3: Provide a summary of any agreed scope changes

Under previously delivered change XRN4755 an 'AQ Correction Tool' was created to replicate AQ calculation and associated processes. It was identified by the Xoserve Business Operational Change team that with the implementation of the new EUC bands as part of this release the AQ Correction Tool needed to be updated with the new EUC assignment logic. If this additional requirement had not been accepted and the tool not updated in line with the UK Link SAP ISU system, then the tool would have no longer been able to be used for any future defect fixes/code changes.

Section 4: Detail any changes to the Xoserve Service Description

There were no changes to the Xoserve Service Description as part of the delivery of the EUC release.

Section 5: Provide details of any revisions to the text of the UK Link Manual

There were no revisions to the text of the UK Link Manual as part of the delivery of the EUC release.

Section 6: Lessons Learnt

A few Lessons Learned have been received from the internal Stakeholders for this release and have been captured with the Xoserve R&N Platforms Lessons Learned Log.

Please note that the key lessons received were as follows;

Continue

- Ways of working with Xoserve Tech Ops very good with early engagement and good communication proving beneficial
- Project team collaboration with all internal Stakeholders to a good standard
- High level and quality test evidence provided

Start/Stop

- Ensure clear boundaries in place for different testing activities. Try to avoid parallel testing wherever possible
- Ensure adequate time planned for regarding environment provision and set up
- Ensure early engagement is undertaken with IS Ops to define and agree the scope of any required Performance Testing to establish as far in advance complete stakeholder agreement and sign on to the level of testing to be undertaken
- Ensure for future releases previous Lessons Learned are applied especially with regard to testing and implementation activities to mitigate against any potential post implementation defects and/or issues

Please send completed form to: box.xoserve.portfoliooffice@xoserve.com

Document Version History

Version	Status	Date	Author(s)	Summary of Changes
0.1	For Review	10/02/20	Matthew Rider	Initial draft of document created for internal Xoserve review.
0.2	For Review	13/02/20	Matthew Rider	Document updated following internal Xoserve review.
0.3	For Review	19/02/20	Matthew Rider	Further document updates following internal Xoserve review.
0.4	For Approval	24/02/20	Matthew Rider	Document submitted for Industry approval at ChMC March 2020.

Template Version History

Version	Status	Date	Author(s)	Summary of Changes
2.0	Approved	17/07/18	Rebecca Perkins	Template approved at ChMC on 11 th July
3.0	Approved	19/12/18	Heather Spensley	Moved onto Xoserve's new Word template in line with new branding