

# **DSC Change Proposal**

Change Reference Number: XRN4801 Customers to fill out all of the information in this colour

Section A1: General Details		
Change Title	Additional information to be made viewable in the Data Enquiry Service (DES) portal	
Date Raised	25.10.18	
Sponsor Organisation	npower	
Sponsor Name	James Rigby	
Sponsor Contact Details	James.Rigby@npower.co.uk	
Xoserve Contact Name	Emma Smith	
Xoserve Contact Details	Emma.Smith@Xoserve.com	
Change Status	Proposal / With DSG / Out for review / Voting / Approved or Rejected	
Section A2: Impacted Parties		
Customer Class(es)	⊠ Shipper	
	☐ National Grid Transmission	
	☐ Distribution Network Operator	
	□IGT	
Section A3: Proposer Requirements / Final (redlined) Change		



There are a number of data item that are held in UK Link, but aren't currently viewable in the Data Enquiry Service portal (DES). s change identifies some data items that, if made visible, would Thi enable shippers to more quickly and efficiently resolve operational queries. Additionally, it will mean a reduction in the number of phone e quiries into Xoserve to obtain information not currently on view. are captured in the excel doc embedded below. Data Items to be made available Matrix for XRN4801.xlsx **Proposed Release** June 2020 (Feb/Jun/Nov/Minor) **Proposed Consultation Period** ☐ 20 Working Days ☐ 30 Working days **Section A4: Benefits and Justification Benefit Description** Make more data available to the Registered User to What, if any, are the tangible benefits of introducing this change? aid the resolution of queries What, if any, are the intangible benefits of introducing this change? **Benefit Realisation** Immediately following implementation When are the benefits of the change likely to be realised? **Benefit Dependencies** Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance CPApprovedv4.0 on some other event that the projects has not got direct control of. Section A5: Final Delivery Sub-Group (DSG) Recommendations Until a final decision is achieved, please refer to section C of the form. **Final DSG Recommendation** Approve / Reject / Defer Release X: Feb/Jun/Nov XX or Adhoc DD/MM/YYYY **DSG Recommended Release Section A6: Funding Funding Classes** Shipper 100% XX% ☐ National Grid Transmission ☐ Distribution Network Operator XX% XX% 63 - Service Area 22: Specific Services Service Line(s) **ROM** or funding details Shipper funded change only – please refer to the description of the **Funding Comments** 



change for justification.

**Section A7: ChMC Recommendation** 

Change Status			
Giange Gianae	··		
	☑ Defer – Issue for review		
	□ Reject		
	*This decision was made at the ChMC meeting on 7 <sup>th</sup> November		
	2018.		
	This change was approved to proc	eed to DSG following the	
	completion of the initial review chair		
	on 12th December.	igo pacit, an are come mocaling	
Industry Consultation	⊠ 10 Working Days		
	☐ 20 Working Days		
	☐ 30 Working days Other:		
Expected date of receipt for	23/11/2018 (six responses received which approved the change in		
responses (to Xoserve)	principle)		
DSC Consultation			
Issued	☐ Yes		
□ No			
Date Issued	14/04/2020		
Comms Ref(s)	2566.5 – MT – JR – Detailed Design		
Number of Responses	4 Reps: 3 Approvals, 1 Rejection		
Section A8: DSC Voting Outcome			
Solution Voting	☐ Shipper	Approve / Reject / NA / Abstain	
	☐ National Grid Transmission	Approve / Reject / NA / Abstain	
	☐ Distribution Network Operator	Approve / Reject / NA / Abstain	
	☐ IGT	Approve / Reject / NA / Abstain	
Meeting Date	12/02/2020		
Meeting Date	13/05/2020 – Detailed Design		
Release Date	6 <sup>th</sup> November 2020		
	<u> </u>	<u> </u>	

## Please send the completed forms to:

box.xoserve.portfoliooffice@xoserve.com



**Document Version History** 

Docume	ent version mistory			
Version	Status	Date	Author(s)	Summary of Changes
1	For Approval	30/10/18	Xoserve	CP raised
2	For Approval	07/11/18	Xoserve	Appendix added
3	For Approval	09/11/18	Xoserve	Proposer updated the change description content
4	With DSG	14/11/18	Xoserve	Approved to go to DSG
5	With DSG	22/11/18	Xoserve	Ratification of the Prioritisation score
6	With DSG	28/11/18	Xoserve	Representation matrix created
7	With DSG	12/12/18	Xoserve	Result from ChMC on 12th December added
9	With DSG	27/12/18	Xoserve	Notes from DSG meeting on 17 <sup>th</sup> December added
10	With DSG	30/01/19	Xoserve	Notes from DSG meeting on 21st January 2019 added
11	With DSG	11/03/19	Xoserve	Notes from DSG meeting on 4th March 2019
12	With DSG	15/05/19	Xoserve	Notes from DSG meeting on 7 <sup>th</sup> May 2019
13	With DSG	09/07/19	Xoserve	Notes from DSG meeting on 1st July 2019
14	With ChMC	10/02/2020	Jai Le Resche	Solution Review Change Pack and Responses added for approval at ChMC on 12th February 2020
15	Approved	20/02/2020	Chan Singh	Updated with ChMC outcome from the meeting on 12 <sup>th</sup> February
16	Approved	15/05/2020	Chan Singh	Updated with outcome from ChMC meeting on 13 <sup>th</sup> May 2020
17	Approved	08/10/2020	Chan Singh	Updated with Detailed Design Change Pack (Re-issue) September 2020



## Section B: DSC Change Proposal: Initial Review

(to be removed if no consultation is required; or alternatively collated post consultation)

User Name	<b>Graham Wood</b>		
User Contact Details	Graham.Wood@	<u> Dcentrica.com</u>	
Section B1: ChMC Indu	stry Consultatio	on (based on above change proposal)	
Do you think the change proposed poses a material risk/cost to your organisation and / or the market? Please can you provide the rationale for your response			
No response			
		will benefit your organisation and / or the market? Please provide s any assumptions.	
No response			
to be implement	ed within a minor organisation requ	s as a result of this change, would your organisation support this release as proposed? Based on your answer how long a lead lire to implement this change (for example minimum of 4 months,	
In addition to those alreat	In addition to those already proposed we would like the addition of the following data items to also be considered:		
Supplier end date DCC GUID Gas pressure Proposed AQ for new M	PRNs		
<b>4.</b> As currently drafted the Change Proposal impacts on service area 22. The funding for this area is 100 Shipper funding, 0% NTS, 0% DNS 0% IGTs. Do you agree with the principles of this funding?			
No response			
Change Proposal in pr	inciple	Approve	
Publication of consulta		Publish	



User Name	
Details	

#### **Alison Neild**

User Contact

Alison.Neild@gazprom-energy.com

Section B2: ChMC Industry Consultation (based on above change proposal)

**1.** Do you think the change proposed poses a material risk/cost to your organisation and / or the market? Please can you provide the rationale for your response

No.

**2.** Do you think the change proposed will benefit your organisation and / or the market? Please provide any quantifiable outputs as well as any assumptions.

Yes in terms of efficiency of having data available that is not always received in files.

**3.** Considering any functional changes as a result of this change, would your organisation support this to be implemented within a minor release as proposed? Based on your answer how long a lead time would your organisation require to implement this change (for example minimum of 4 months, minimum of 6 months)

Yes, we would support this being delivered in a minor release. No lead time would be required.

Queries and suggestions on the functionality proposed:

- What is the purpose of the asset and read history, this raises queries of how far back this would be expected for. We do not currently see the benefit in adding these new items
- We would also like to see the following additional data items added
- Uncorrected read on all reads being shown in the read history with a convertor
- Convertor Asset: Dials this should include both uncorrected and corrected
- ASP Name
- EUC to also be added to SMP Annual history as this can move off the monthly history tab when multiple changes to AQ occur.
- **4.** As currently drafted the Change Proposal impacts on service area 22. The funding for this area is 100 Shipper funding, 0% NTS, 0% DNS 0% IGTs. Do you agree with the principles of this funding?

Yes

Change Proposal in principle	Approve
Publication of consultation response	Publish

**Npower** 



User Name	
User Contact Details	

#### Gas.Codes@npower.com

#### Section B3: ChMC Industry Consultation (based on above change proposal)

1. Do you think the change proposed poses a material risk/cost to your organisation and / or the market? Please can you provide the rationale for your response

No

**2.** Do you think the change proposed will benefit your organisation and / or the market? Please provide any quantifiable outputs as well as any assumptions.

There are clear benefits to having easier access to data that is held in the UK Link system, not least the ability to close customer queries more efficiently.

**3.** Considering any functional changes as a result of this change, would your organisation support this to be implemented within a minor release as proposed? Based on your answer how long a lead time would your organisation require to implement this change (for example minimum of 4 months, minimum of 6 months)

Given this change only asks that existing data held in UK Link is made visible, it is not estimated that we would need to change our internal systems to comply, so from this perspective a 6 month lead time would not necessarily be required. We would expect all decisions as to when such a change was delivered would be taken via prioritisation agreement in the ChMC.

**4.** As currently drafted the Change Proposal impacts on service area 22. The funding for this area is 100 Shipper funding, 0% NTS, 0% DNS 0% IGTs. Do you agree with the principles of this funding?

Yes.

Change Proposal in principle	Approve
Publication of consultation response	Publish

**Section B4:** SSE did not answer the above questions, but they approve this change in principle.



User Name	
User Contact Details	

#### Scottish Power Mark Bellman

#### Section B5: ChMC Industry Consultation (based on above change proposal)

**5.** Do you think the change proposed poses a material risk/cost to your organisation and / or the market? Please can you provide the rationale for your response

No comment

**6.** Do you think the change proposed will benefit your organisation and / or the market? Please provide any quantifiable outputs as well as any assumptions.

Yes, making data like this readily available to query from an Xoserve portal sounds helpful to all.

Could an additional request be made for the following requirement.

Show the last actual read recorded prior to transfer of ownership, this data is provided in the transfer of ownership file flows so should be available in DES

- Could this request be extended to include all reads prior to transfer may be used in the next AQ calculation. i.e the latest read (+ subsequent reads) between 9 & 12 months prior supply, otherwise the earliest read within 3 years.

The only other request would be an indicator that there has been a .JOB (meter change) or .UPD (meter update) rejection since the last meter change or a .U02 (read) rejection since the last read has been updated.

e.g. Last accepted read date = 01/10/2018; last read rejection = 01/11/2018 - Read Rejection indicator = Y

Last accepted read date = 01/10/2018; last read rejection = 01/07/2018 - Read Rejection indicator

7. Considering any functional changes as a result of this change, would your organisation support this to be implemented within a minor release as proposed? Based on your answer how long a lead time would your organisation require to implement this change (for example minimum of 4 months, minimum of 6 months)

No comment.

= N

**8.** As currently drafted the Change Proposal impacts on service area 22. The funding for this area is 100 Shipper funding, 0% NTS, 0% DNS 0% IGTs. Do you agree with the principles of this funding?

No comment

Change Proposal in principle	Approve
Publication of consultation response	Publish



User Name	
<b>User Contact Details</b>	

#### **Eleanor Laurence**

User	Name	
User	Contact	Details

#### Eleanor.Laurence@edfenergy.com / 07875117771

#### Section B6: ChMC Industry Consultation (based on above change proposal)

**9.** Do you think the change proposed poses a material risk/cost to your organisation and / or the market? Please can you provide the rationale for your response

No

**10.** Do you think the change proposed will benefit your organisation and / or the market? Please provide any quantifiable outputs as well as any assumptions.

Yes – increased visibility of certain aspects of read information and asset history – in fact more data available to users can only be of benefit to us and facilitate faster and simpler query resolution

**11.** Considering any functional changes as a result of this change, would your organisation support this to be implemented within a minor release as proposed? Based on your answer how long a lead time would your organisation require to implement this change (for example minimum of 4 months, minimum of 6 months)

Yes with a 3 month lead time

**12.** As currently drafted the Change Proposal impacts on service area 22. The funding for this area is 100 Shipper funding, 0% NTS, 0% DNS 0% IGTs. Do you agree with the principles of this funding?

Yes

Change Proposal in principle	Approve
Publication of consultation response	Publish



## Section C: DSC Change Proposal: DSG **Discussion**

(To be removed if no DSG Discussion is required; Xoserve to collate where DSG discussions occur)

Section C1: Delivery Sub-Group (DSG) Recommendations	
DSG Date	19/11/18
DSG Summary	

SH presented this Change Proposal to DSG. SH explained that Npower have requested additional information to be presented in the Date Enquiry Service (DES) application. One important consideration is whether the change beneficiaries can receive the additional data items in accordance with what is specified in the Data Permissions Matrix (DPM); the DPM will be reviewed to understand whether the change beneficiaries can receive the additional

SH talked DSG through Appendix One, which indicates that this Change Proposal has a prioritisation score of 28%. However, this is due to change as the Change Proposal will have an impact on the Xoserve SAP Business Warehouse (BW) system; the business process impacted is 'Portal' i.e. DES, and the impacted parties is across multiple market groups.

Capture Document / Requirements	N/A
DSG Recommendation	N/A
DSG Recommended Release	N/A

#### Section C2: Delivery Sub-Group (DSG) Recommendations

#### **DSG Summary**

#### 17th December

SH presented slides 32-35 and confirmed ChMC approved to proceed on 12th December. SH stated that there had been several requirements listed on the Change Proposal and we received additional requirements which SH presented to DSG. The requirements will need to be prioritised, timelines given and understand which have system impacts; then discuss with DSG the rationale behind the decisions.

Action: DSG to consider

- Which of the requested data items should be treated as higher priority?
- Can any of the proposed data items be de-scoped?
- What considerations or system impacts do you foresee as a result of these data items to be added to DES? 21st January

Simon Harris gave a brief background on the change (slides 72-75). SH referred back to the responses for additional data items and the action on DSG to highlight potential data to de-scope or prioritise to enable us to move forward with this change. SH confirmed we had a couple of responses relating to this action and can keep this open till the next DSG meeting. There is already work in progress looking at prioritising data items based on complexity but a feed into this would be beneficial. LW confirmed with the Proposer, JB that he is happy and that there is no urgency with the requested data items from his perspective.

Action: Simon to update the slides relating to rational to then move forward with what responses received into formal capture.

Action: Simon to engage this week with individuals who responded to the Change Pack concerning the rationale behind the additional data items.



Capture Document / Requirements	N/A
DSG Recommendation	N/A
DSG Recommended Release	N/A

	Section C3: Delivery Sub-Group (DSG) Recommendations	
	DSG Date	18/02/19
DSG Summary		

Richard Johnson (RJ) gave an overview of the change. The purpose of the Change is to add data items to the Data Enquiry Service (DES). XRN4801 was deferred from the November's ChMC meeting, and was included in November's Change Pack for initial review; the responses asked for additional data items to be included. Slides 34 and 35 indicate the additional requirements and the rationale, and two additional requirements have been added from other Changes. Slide 37 lists the actions required from DSG, which has expanded. Action

#### Action 1204 - Additional questions added to existing action 1204 for DSG.

Simon Harris (SH) stated that this change has not gone through formal capture yet and that a MOD may be needed. Still gathering requirements, especially for top two bullet points on Slide 36. SH explained that once scope has been narrowed down then we can prioritise and add timings. There may be different solutions with multiple ways to deliver, which will be broken down in capture.

SC stated that she is keen that there isn't a missed opportunity and that there is some prospects having data available. Also is there duplication once faster switching comes in. SH - DES will still have to be there as faster switching doesn't hold all the information and this will need to be provided to Shippers. SH stated he will look at CSS, and if duplicated, may de-scope. If there is quick fix it will benefit to put into DES now as CSS may be 2 years away for implementation.

Capture Document / Requirements	N/A
DSG Recommendation	N/A
DSG Recommended Release	N/A
Section C1: Delivery Sub-Group (DSG) Recommendations	



DSG Date	04/03/19
DSG Summary	

Simon Harris (SH) gave a brief overview of slides 39-43 detailing the background, data items and rationale which included the additional items and requirements from XRN4674 and XRN4676. SH stated that there were no objections from last DSG and confirmed that he can progress into formal capture and look at solution options. Part of the solution would be how to prioritise and implement working with SME's to understand any complications in getting data from UKL into BW but once this has been completed, SH will bring solutions options back to a future DSG.

Capture Document / Requirements	N/A
DSG Recommendation	N/A
DSG Recommended Release	N/A
DSG Date	07/05/19
DSG Summary	

Simon Harris (SH) discussed the potential removal of data items and prioritisation which will be moving forward on. SH provided background of this change, stating raised by Npower to add a set of items to DES. SH reminded DSG members that this change was included in November 2018's change pack for initial review: during this period, DSC Customers put forward additional data items to be included in the scope.

SH informed DSG members that this change has been presented at DSG previously on a few occasions; the last time being the 18th February 2019.

SH stated the purpose XRN4801 is being presented at DSG is for the discussion of possible removal of a requirement for a Shipper to be able to view historical asset and read information for when they were the registered Shipper (but not the current Shipper).

SH informed members that an assessment was carried out to determine whether each of the requested data items can be extracted into DES; the results can be found on Xoserve.com. High level Impact assessments have been done all of the data items listed. Some that required need further assessment.

SH stated that two requirements were raised to enable Shippers to view historical meter asset and read information for when they were the registered Shipper (where they are not current registered Shipper). From this it was concluded that the requirement is of very high complexity and would demand extensive effort in order to tailor asset information in DES screens to the individual Shipper. SH asked DSG members for support on removal of the requirement. Due to no comments of objection from anybody, SH informed DSG that the Change will now move forward into HLSOA 2 data items being removed

- Assets history for the period(s) the non-registered user was registered - Read history for the period(s) the non-registered user was registered.

SH – asked is there anything DSG members would like to raise. No comments from DSG.

Capture Document / Requirements	N/A
DSG Recommendation	N/A
DSG Recommended Release	N/A



#### **Delivery Sub-Group (DSG) Recommendations**

DSG Date 01/07/2019

#### **DSG Summary**

Richard Johnson (RJ) stated that this change has been to previous DSG meetings and explained the purpose of XRN4801 is to add a particular set of data items to the screens of the Data Enquiry Service (DES) application. RJ stated that Xoserve has looked at the requirements of XRN4925, an internal change titled 'Incorrect Display of Read and Asset Information on DES'. RJ explained that XRN4925 is very similar to XRN4801, and that Xoserve would like DSG to evaluate whether two requirements from XRN4925 can be included in the scope of XRN4801.

The requirements are described as follows; ○ I want, for class 3 meter points, when an RGMA update is received for an asset removal or exchange, the final read (FINC/FINX) to Display as D in DES ○ I want, for a class change from class 4 to 3 or 3 to 4, the FICC (class change read) read to Display as D in DES

RJ stated that if the answer received from DSG would be to support, then the two requirements would be included into the ongoing High Level Solution Option Impact Assessment (HLSO). PO asked whether going forward if this was accepted then would that mean XRN4925 would be closed / withdrawn. RJ replied to PO stating that it would not as those were some requirements taken for the DES element of the change. **PO** asked DSG members if they agree to those requirements, all unanimously agreed for the discussed requirements to be transferred from the scope of XRN4925 to XRN4801.

Capture Document / Requirements	N/A
DSG Recommendation	N/A
DSG Recommended Release	N/A

Delivery Sub-Group (DSG) Recommendations	
DSG Date	27/01/2020
DSG Summary	



Simon Harris (SH) explained that this change was raised due to Shippers requesting additional information and data items being made available to be viewed in DES. SH explained that there is only 1 solution option for this change which will involve impacts to SAP ISU, SAP BW and DES systems due to making the data floes route through various elements the system.

SH added that there is a vast amount of system testing to be conducted with BW, ISU and DES. PO added that if parties keep their screen updated, once this functionality is made available and implemented, customers would be able to benefit from this change straight away.

The solution option for this change involves:

Additional data items to be shown in DES.

Furthermore, this information will mean that information will be made available on the DES screens will include items from portfolio view as well as community view. SH explained that the impacted system would involve SAP ISU, SAP BW and DES therefore having an overall impact as high for this change. In addition, this is recommended to be scoped into a major release with a high level cost estimate of 50,000 – 55,000 GBP.

SH explained there a quite a few assumptions that can be found in the HLSO:

- No historic details required for Community view
- Market trials cost not included
- Signed off Data permission matrix will be available (following sign off from CoMC)
- All the new details to be displayed on DES are available in BW except MAP ID and Read indicator
- MAP ID extraction and historic data load out of scope (being picked up in June-2020 release)
- DES screen amendments are applicable to Shipper users only
- Historic data load for the Read indicator fields to be extracted from ISU to BW post June'19 go-live only
- Performance testing will be required using the existing PT tools
- Data cleansing and data profiling is out of scope
- MAP ID details will be migrated to ISU and extracted to BW as part of June'20 release, hence efforts not considered here

SH explained that this has been issued out in a change pack and close out will be 27<sup>th</sup> January 2020 before February CHMC meeting. SH and PO explained that any reps received as public will be fed back into ChMC for full view and discussion.

Furthermore, SH explained that this change is one of many DES changes being progressed and wanted to make DSG aware that some of these changes might be streamlined and requirements scoped and descoped to accommodate streamlining the DES changes.

Capture Document / Requirements	N/A
DSG Recommendation	N/A
DSG Recommended Release	N/A



# Section D: High Level Solution Options

## **D1: Solution Options**

#### Link to CP

#### Overview

XRN4801 was raised to look at adding additional data items to Data Enquiry Service (DES) to assist Shippers with resolving and improving operational queries. This delivery will help Shipper users resolve their operational queries more quickly and efficiently without the need to contact Xoserve to obtain this information.

Due to DES being an established and recognised service used by multiple industry participants, we are only proposing one solution option for XRN4801.

As part of this change, below details will be made available on the Data Enquiry (DES) screens:

## Solution Option Summary:

- Original Meter Reading and associated Replacement Meter Reading (P)
- Last actual read recorded prior to transfer of ownership (C)
- Corrector: Reading Units (P), Imperial/Metric Indicator (C)
- Uncorrected read on all reads shown in the read history with a convertor (P)
- Convertor Asset: Dials both uncorrected and corrected (C)
- Supplier End Date (C),
- End User Category (C),
- · ASP Name (C),
- MAP ID (C),
- Last JOB rejection (C),
- Last UPD rejection (C),
- Active Read (P),
- Inactive Read (P)
- Corrective Meter Exchanges (as per current exchange rules)
- Final read (FINC/FINX) to Display as D in DES (currently D-1) for Class 3 Supply Meter Points when an RGMA update is received for an asset removal or exchange and also any other billing critical updates received via RGMA
- FICC (Class Change Read) read to Display as D in DES (currently D-1) for any class change



	(P – Portfolio View; C – Community View)
	For information, to facilitate this change, a request will be made to Contract Management Committee for the required amendments to the Data Permissions Matrix, something that may descope requirements if any objections are raised.
	Please see link to HLSO Documentation
Xoserve preferred	
option:	Solution Option 1
(including rationale)	
DSG preferred	
solution option:	Solution Option 1
(including rationale)	
Consultation closeout:	27/01/2020



# **Section E: Industry Response Solution Options Review**

## E1: Organisation's preferred solution option

User Contact	Organisation:	EDF
	Name:	Eleanor Laurence
Details:	Email:	eleanor.laurence@edfenergy.com
	Telephone:	07875117771
Organisation's preferred solution option, including rationale taking into account costs, risks, resource etc.  Implementation Date:	whether same in not we would vo	add useful information to DES and we question aformation is/will be available in the Xoserve APIs, if the to defer this implementation until they are aligned owever on the assumption that they are aligned we for now
Xoserve preferred solution option:	Approve	
DSG preferred solution option:	Approve	
Publication of consultation response:	N/A	

## E2: Xoserve's Response

	Thank you for your representation.
to Organisations	Regarding your question relating to the alignment of API access, as it currently stands the data to be added to DES as part of XRN4801 will not be made available via API.
	We will feed this into ChMC for a final decision.

## E1: Organisation's preferred solution option

User Contact Details:	Organisation:	Npower Ltd
	Name:	Alison Price
	Email:	alison.price@npower.com
	Telephone:	07557202065
Organisation's preferred solution option, including rationale taking into	We support the solution put forward in the HLIA	



account costs, risks, resource etc.	
Implementation Date:	Approve
Xoserve preferred solution option:	Approve
DSG preferred solution option:	Approve
Publication of consultation	N/A
response:	

## E2: Xoserve's Response

	Xoserve Response to Organisations Comments:	Thank you for your representation, we will feed this into ChMC for a final decision.
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# **Section F: Approved Solution Option**

## **F1: Approved Solution Option**

XRN Reference:	XRN4801
Solution Details:	Option 1 - Additional data items to be shown in DES
Implementation Date:	06/11/2020
Approved By:	Change Management Committee
Date of Approval:	12/02/2020



# **Section G: Change Pack**

## G1: Communication Detail

Comm Reference:	2566.5 – MT - JR
Comm Title:	XRN4801 - Additional Information in DES - Detailed Design Change Pack
Comm Date:	14/04/2020

## **G2: Change Representation**

Action Required:	For Representation
Close Out Date:	28/04/2020

## G3: Change Detail

Co. Change Dotain		
Xoserve Reference Number:	XRN4801 - Additional Information in DES	
Change Class:	Improvements to Data Enquiry Service	
ChMC Constituency Impacted:	Shinnare i lietrini itian Niatwarke X. II = 1 e	
Change Owner:	Simon Harris Customer Change Service Development Specialist <a href="mailto:simon.harris@xoserve.com">simon.harris@xoserve.com</a> 0121 229 2642	
	XRN4801 was raised to look at adding additional data items to Data Enquiry Service with the purpose of aiding Shippers in resolving operational queries they get internally. The initial requirements outlined in the Change Proposal was provided by NPower (change originator) but during DSG/ChMC discussions it was decided to open this up to all industry participants to see if any additional requirements are present. A Initial Review Change Pack was issued out to the industry in November-2018 and as a result a number of requirements were received to feed into capture for the CDSP to look into delivering.	
Background and Context:	Requirements in Scope of XRN4801:	
	<ol> <li>The original reading and any subsequent replacement readings in Portfolio view</li> <li>Any replacement and the original readings to be clearly identifiable in Portfolio View</li> <li>The last valid meter reading prior to the transfer of ownership to be used for read validation (tolerance checks) in Portfolio View</li> <li>Reading Units to be visible within the corrector information screen in Portfolio View</li> <li>Imperial/Metric indicator to be visible within the corrector information screen in Community View</li> </ol>	



- 6. Multiplication factor and converter basis code to the existing converter asset data in Community View
- 7. Uncorrected Reads in Portfolio View
- 8. Number of dials associated with the convertor Asset in Portfolio View
- 9. ASP Name to be displayed in Community View
- Supply Meter Point rolling AQ to be displayed in Portfolio View
- 11. EUC history to be displayed in Portfolio View
- 12. Indicator and latest rejection date for JOB & UPD rejections since last device exchange/amendment in Portfolio View
- 13. Active or inactive read indicator in Portfolio view (New Data Item)
- 14. Any changes to the device including corrective meter exchanges on Meter Asset History screen in Portfolio View
- 15. MAP ID to be displayed in Portfolio view
- 16. The date of the final read (FINC/FINX) to display as D in DES (currently D-1) for Class 1, 2 and 3 meter points when an RGMA update is received for an asset removal or exchange and also any other billing critical updates received via RGMA to be displayed in Portfolio view
- 17. The date of the FICC (class change read) read to display as D in DES (currently D-1) for any class change in Portfolio view
- 18. Previous Supplier ID to be visible in Portfolio View

Please note the 'Previous Supplier ID' requirement was added in post the issuing of the Solution Option Review Change Pack in January-2020 and now is included in scope of XRN4801.

There have also been 2 requirements that have, following the issuing of the Solution Option Review Change Pack and completion of the Detail Design phase been de-scoped from XRN4801. These requirements are as follows:

- Supplier End Date
  - The Supplier End Date within the Supply Point Register for the Current Supplier will, in all instances not be present to display and feed DES. As a result, this was deemed out of scope unless additional clarification can be sought from the originator.
- Last Rejected Date for JOB & UPD Rejections
  - The requirement to display the last rejected date for JOB & UPD rejections was deemed too complex with data transfers between systems and impacts on other processes and would, if included, risk the timescales required to deliver XRN4801.

## G4: Change Impact Assessment Dashboard (UK Link)

Functional:	None
Non-Functional:	Screen Improvements



Application:	Data Enquiry Service (DES)
User(s):	Shippers, Distribution Networks & iGTs
Documentation:	Data Permissions Matrix
Other:	None

Files				
File	Parent Record	Record	Data Attribute	Hierarchy or Format Agreed
N/A	N/A	N/A	N/A	N/A

## G5: Change Design Description

The data items specified in the overview section will be displayed within the Data Enquiry Service (DES) on a number of existing screens. The below has been grouped by theses screens and shows each data item(s) and mock-ups for the proposed placement of these additional details within the DES screens as a result of implementation of XRN4801.

Please Note: These examples are for illustrative purposes only and may be subject to change. Also, some data items have been masked for GDPR purposes

#### **Meter Point Information Screen**

**ASP Name** - (Community View)

The ASP Name is being added to the Meter Point Information Screen and will be available in Community View.

Shown here

#### Previous Shipper ID - (Portfolio View)

The Previous Supplier ID is being added to the Meter Point Information Screen and will be visible alongside the existing data item of Previous Supplier Name. This will only be displayed within Portfolio View.

Shown here

#### **Read Details Screen**

#### Last Actual Reads - (Portfolio View)

The below data items will be added to the Read Details screen, in Portfolio View, in order to display the last Valid reading(s) prior to the transfer of ownership that will be used by UK Link for read tolerance purposes:

- Read date
- Meter read value
- Corrected read value (if available)



• Uncorrected read value (if available)

This is to aid the Shipper in identifying the reads to be used for tolerance checks when the next read is submitted. This will be updated if the previous Shipper Replaces or Inserts a reading(s) that would physically change the last read prior to transfer of ownership.

However, this is only specified in transfer scenarios to aid the Shippers in validating cyclic read submission following transfer. This data will not be updated following the successful submission of any cyclic readings that would then subsequently change the last available read to be used for read tolerance checks for the next cyclic read.

Last Valid Read prior to transfer of ownership will only be visible to the incumbent Shipper and will be available from the day of taking ownership (but please be aware the DES data is D-1 of the core Supply Point Register).

Shown here

#### **Meter Asset Data Screen**

MAP Id - (Portfolio View)

The MAP Id is being added to the Meter Asset Data Screen and will be available (where it is populated on the Supply Point Register) in Portfolio View.

Shown here

#### **Meter Asset History Screen**

#### Corrective meter exchange

Meter asset changes, made with the below processes, are shown on the Meter Asset History screen in DES (Portfolio View).

- 1. Meter Fix
- 2. Meter Exchange
- Meter Removal

This change will ensure any corrective meter exchanges carried out within UK Link are visible in DES and this will include (but not limited to):

- 1. Conversion Factor Updates
- 2. Meter Serial Number amendments

No material changes will be made to the DES Meter Asset History screen but the information displayed will be more consistent with successfully processed RGMA updates to align more closely with the core Supply Point Register.

#### **Meter Read History Screen**

#### Meter Read Reason and Meter Read Active flag

The Meter Read Reason and Active/Inactive flag data items will be added to the Meter Read History tab.



Reads received from an Outgoing Shipper via the UMR File with a date on or between D-5 and D-1 of the transfer of ownership for Class 4 sites are set as 'Inactive' in UK Link. Where a reading has been replaced by a subsequent reading then the original reading which has been replaced will also have an inactive flag set against it.

See <u>'XRN4676 Reconciliation issues with reads recorded between D-1 to D-5'</u> which was implemented via the June 2019 Major Release for further information on Inactive reads.

#### **Uncorrected Corrector Read**

Uncorrected corrector read will also be added to view in the Meter Read History screen as part of this change.

Shown here

#### **RGMA Final Read**

Currently for Class 1, 2 and 3 final reads from RGMA transactions, FINC (Final Removal Read) and FINX (Final Exchange Read), are displayed in DES at D-1, where the actual transaction occurred at D. This can cause confusion as to when the activity actually took place so this change will ensure the reads are displayed at D. There will be no change to the way Class 4 RGMA final reads are displayed in DES.

#### Class Change read

Final reads as part of a Class Change, FICC, are currently being displayed in DES at D-1 where the actual Class Change occurred at D. This can cause confusion as to when the Class Change actually took place so this change will ensure they are displayed at D.

#### **Convertor Asset Data Screen**

## Reading Units, Imperial/Metric Indicator and Number of Dials associated with the Convertor Asset (view)

Below is the current list of available and non-available fields in DES for corrector and uncorrector as well as what will be visible following the implementation of XRN4801.

	Currently Available in	Available Following XRN4801
Convertor Data Items	DES	Implementation
Conversion Basis Code	No	Yes
Converter Conversion Factor	Yes	Yes
Model Code	Yes	Yes
Manufacturer Code	Yes	Yes
Year of Manufacture	Yes	Yes
Serial Number	Yes	Yes
Location Code	No	No
Asset Status Code	Yes	Yes
Asset Location Notes	No	No
Register Type Code	No	No
Reading Date	Yes	Yes
Round The Clock	Yes	Yes
Reading Index	Yes	Yes
Number of Dials or Digits	Yes (corrected only)	Yes (corrected and uncorrected)



Units of Measure/Imperial indicator	No	Yes
Multiplication Factor	Yes	Yes

The following additional fields will be available in DES converter asset data as a result of this change:

- 1. Corrector Conversion Basis Code
- 2. Uncorrected No of Dials
- 3. Corrector Imperial/Metric indicator

Shown here

#### **SMP Monthly History Screen**

#### End User Category (EUC) History (view)

The SMP Monthly History screen will be updated to display the EUC description in an additional column.

Shown here

#### **Data Permissions Matrix**

Existing data permission matrix will be updated in line with this change and which is planned to be taken to DSC Contract Managers (CoMC) for review and approval prior to the implementation of XRN4801.

## **G6: Associated Changes**

Associated	
Change(s) and	None
Title(s):	

#### G7: DSG

Target DSG discussion date:	N/A
Any further information:	None

## **G8: Implementation**

Target Release:	November 2020 Major Release	
Status: Approved		

Please see the following page for representation comments template; responses to <a href="mailto:uklink@xoserve.com">uklink@xoserve.com</a>



# Section H: Representation Response

## H1: Change Representation

(To be completed by User and returned for response)

	Organisation:	EDF
User Contact	Name: Eleanor Laurence	
Details:	Email:	eleanor.laurence@edfenergy.com
	Telephone:	07875117771
Representation Status:	Approve	
Representation Publication:	Publish	
Representation Comments:	None	
Confirm Target Release Date?	Yes	«h1_userDataAlternative»

## H1: Xoserve's Response

Xoserve Response	Thank you for your representation, we will feed this into ChMC for a
•	final decision
Comments:	midi decicioni.

Please send the completed representation response to <a href="mailto:uklink@xoserve.com">uklink@xoserve.com</a>

## H1: Change Representation

(To be completed by User and returned for response)

	Organisation:	Npower
User Contact	Name:	Sasha Pearce
Details:	Email:	sasha.pearce@npower.com
	Telephone:	07881617634



Representation	Curanant	
Status:	Support	
Representation	Publish	
Publication:	Fublish	
Representation	No comments	
Comments:	No comments	
Confirm Target	Yes	«h1_userDataAlternative»
Release Date?	165	"III_useiDataAiteiTidtive"

## H1: Xoserve's Response

	Xoserve Response	Thank you for your representation, we will feed this into ChMC for a
ı	to Organisations	final decision.
	Comments:	ilital decision.

Please send the completed representation response to <a href="mailto:uklink@xoserve.com">uklink@xoserve.com</a>

## H1: Change Representation

(To be completed by User and returned for response)

	Organisation:	Npower
User Contact	Name:	Sasha Pearce
Details:	Email:	sasha.pearce@npower.com
	Telephone:	07881617634
Representation Status:	Support	
Representation Publication:	Publish	
Representation Comments:	No comments	
Confirm Target Release Date?	Yes	«h1_userDataAlternative»

## H1: Xoserve's Response

Xose	erve Response	Thank you for your representation, we will feed this into ChMC for a
to	Organisations	final decision.
	Comments:	iliai decision.

Please send the completed representation response to <a href="mailto:uklink@xoserve.com">uklink@xoserve.com</a>



## H1: Change Representation

(To be completed by User and returned for response)

	Organisation:	OVO Energy	
User Contact	Name:	David Morley	
Details:	Email:	david.morley@ovoenergy.com	
	Telephone:	07817250252	
Representation Status:	We support this modification. Visibility of the proposed data will assist in numerous back office processes.		
Representation Publication:	Publish		
Representation Comments:	N/a		
Confirm Target Release Date?	Yes	«h1_userDataAlternative»	

## H1: Xoserve's Response

Xoserve Response	Thank you for your representation, we will feed this into ChMC for a
to Organisations	final decision.
Comments:	iliai decision.

Please send the completed representation response to <a href="mailto:uklink@xoserve.com">uklink@xoserve.com</a>

## H1: Change Representation

(To be completed by User and returned for response)

	Organisation:	Centrica
User Contact	Name:	Oorlagh Chapman
Details:	Email:	oorlagh.chapman@centrica.com
	Telephone:	07557614769
Representation Status:	Approved	
Representation Publication:	Publish	
Representation Comments:	N/A	



Confirm Target	No	June 2021
Release Date?	110	04110 2021

## H1: Xoserve's Response

J	Thank you for your representation, we will feed this into ChMC for a final decision.
Comments:	iniai decición.

Please send the completed representation response to <a href="mailto:uklink@xoserve.com">uklink@xoserve.com</a>



# Section G: Change Pack (re-issue)

## G1: Communication Detail

Comm Reference:	2668.3 - KL - PO
Comm Title: XRN4801 - Additional Information in DES - Detailed Designment Change Pack (re-issue)	
Comm Date:	

### **G2: Change Representation**

Action Required:	For Information
Close Out Date:	28/09/2020

## G3: Change Detail

Co. Chango Dotan			
Xoserve Reference Number:	XRN4801 - Additional Information in DES		
Change Class:	Improvements to Data Enquiry Service		
ChMC Constituency Impacted:	Shippers, Distribution Networks & iGTs		
Change Owner:	Simon Harris Customer Change Service Development Specialist simon.harris@xoserve.com 0121 229 2642		
	Please Note: This is a re-issue of the Detail Design Change Pack that was originally issued out in April-2020 (2566.5 - MT - JR). Since publication and following User Acceptance Testing it was noted that some changes have been made to the DES mock-ups previously provided to customers. All changes have been highlighted accordingly (in orange) within the Change Design Description section of this Change Pack, all other details remain unchanged but has been retained for your information.		
Background and Context:	This re-issue is for information only and therefore we are not seeking representations for discussion at ChMC in October-2020.  XRN4801 was raised to look at adding additional data items to Data Enquiry Service with the purpose of aiding Shippers in resolving operational queries they get internally. The initial requirements outlined in the Change Proposal was provided by NPower (change originator) but during DSG/ChMC discussions it was decided to open this up to all industry participants to see if any additional requirements are present. A Initial Review Change Pack was issued out to the industry in November-2018 and as a result a		



number of requirements were received to feed into capture for the CDSP to look into delivering.

#### Requirements in Scope of XRN4801:

- 1. The original reading and any subsequent replacement readings in Portfolio view
- 2. Any replacement and the original readings to be clearly identifiable in Portfolio View
- 3. The last valid meter reading prior to the transfer of ownership to be used for read validation (tolerance checks) in Portfolio View
- 4. Reading Units to be visible within the corrector information screen in Portfolio View
- 5. Imperial/Metric indicator to be visible within the corrector information screen in Community View
- 6. Multiplication factor and converter basis code to the existing converter asset data in Community View
- 7. Uncorrected Reads in Portfolio View
- 8. Number of dials associated with the convertor Asset in Portfolio View
- 9. ASP Name to be displayed in Community View
- 10. Supply Meter Point rolling AQ to be displayed in Portfolio View
- 11. EUC history to be displayed in Portfolio View
- 12. Indicator and latest rejection date for JOB & UPD rejections since last device exchange/amendment in Portfolio View
- 13. Active or inactive read indicator in Portfolio view (New Data Item)
- 14. Any changes to the device including corrective meter exchanges on Meter Asset History screen in Portfolio View
- 15. MAP ID to be displayed in Portfolio view
- 16. The date of the final read (FINC/FINX) to display as D in DES (currently D-1) for Class 1, 2 and 3 meter points when an RGMA update is received for an asset removal or exchange and also any other billing critical updates received via RGMA to be displayed in Portfolio view
- 17. The date of the FICC (class change read) read to display as D in DES (currently D-1) for any class change in Portfolio view
- 18. Previous Supplier ID to be visible in Portfolio View

Please note the 'Previous Supplier ID' requirement was added in post the issuing of the Solution Option Review Change Pack in January-2020 and now is included in scope of XRN4801.

There have also been 2 requirements that have, following the issuing of the Solution Option Review Change Pack and completion of the Detail Design phase been de-scoped from XRN4801. These requirements are as follows:

- Supplier End Date
  - The Supplier End Date within the Supply Point Register for the Current Supplier will, in all instances



not be present to display and feed DES. As a result, this was deemed out of scope unless additional clarification can be sought from the originator.

- Last Rejected Date for JOB & UPD Rejections
  - The requirement to display the last rejected date for JOB & UPD rejections was deemed too complex with data transfers between systems and impacts on other processes and would, if included, risk the timescales required to deliver XRN4801.

## G4: Change Impact Assessment Dashboard (UK Link)

Functional:	None	
Non-Functional:	Screen Improvements	
Application:	Data Enquiry Service (DES)	
User(s):	Shippers, Distribution Networks & iGTs	
Documentation:	Data Permissions Matrix	
Other:	None	

Files				
File Parent Record Record		Data Attribute	Hierarchy or Format Agreed	
N/A	N/A	N/A	N/A	N/A



## G5: Change Design Description

The data items specified in the overview section will be displayed within the Data Enquiry Service (DES) on a number of existing screens. The below has been grouped by theses screens and shows each data item(s) and mock-ups for the proposed placement of these additional details within the DES screens as a result of implementation of XRN4801.

Please Note: These examples are for illustrative purposes only and may be subject to change. Also, some data items have been masked for GDPR purposes

#### **Meter Point Information Screen**

**ASP Name** - (Community View)

The ASP Name is being added to the Meter Point Information Screen and will be available in Community View.

#### Search Details Address Postcode **Network Name** Status Interruption Contract Exists N **UPRN** Meter Type Turbine SMSO ID Meter Capacity 2500 SMS Operating Entity EFD Market Sector Code DCC Service Flag Number of Dials 8 DCC Service Flag EFD Imperial Indicator Installing Supplier ID First SMETS Installation Date Meter Mechanism Withdrawal Status IHD Install Status I DZ ID Seasonal Large Supply Point Indicator Network Owner EFD 30 Sep 2017 Twin Stream Site Indicator ASP Name ASP Name

#### Previous Shipper ID - (Portfolio View)

The Previous Supplier ID is being added to the Meter Point Information Screen and will be visible alongside the existing data item of Previous Supplier Name. This will only be displayed within Portfolio View.



Meter Point Information Meter Asset Data	Daily Read Equipment Data Convertor Asse	et Data	
Shipper Name	BRITISH GAS TRADING LIMITED	LDZ ID	NW
Shipper Short Code	BUS	Exit Zone	NW1
Current Supplier	BRITISH GAS BUSINESS	Network Owner EFD	08 Jan 2013
Current Supplier Short Code	BGB	Network Exit Agreement Indicator	N
Incoming Supplier		Priority Consumer Indicator	N
Previous Supplier	TOTAL GAS AND POWER LTD	Reading Frequency	М
Previous Supplier ID	AAS	Meter Read Batch Frequency	W
Confirmation Reference		Bypass Fitted	No Bypass Fitted
Confirmation Effective Date	01 Feb 2019	Seasonal Large Supply Point Indicator	N
Withdrawal Status	N	Twin Stream Site Indicator	N
Market Sector Code	I	UPRN	
Meter Link Code	Free Standing	CSEP ID	
Supply Meter Point Class	3	Shared SMP Indicator	N

#### **Read Details Screen**

#### Last Actual Reads - (Portfolio View)

The below data items will be added to the Read Details screen, in Portfolio View, in order to display the last Valid reading(s) prior to the transfer of ownership that will be used by UK Link for read tolerance purposes:

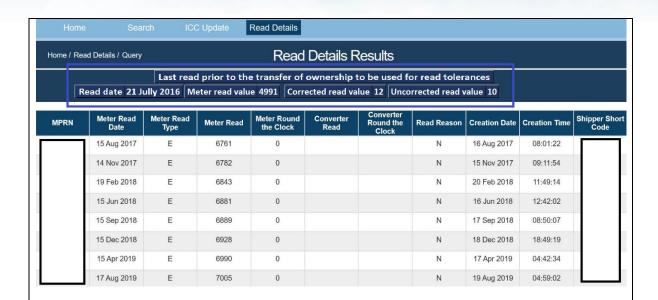
- Read date
- Meter read value
- Corrected read value (if available)
- Uncorrected read value (if available)

This is to aid the Shipper in identifying the reads to be used for tolerance checks when the next read is submitted. This will be updated if the previous Shipper Replaces or Inserts a reading(s) that would physically change the last read prior to transfer of ownership.

However, this is only specified in transfer scenarios to aid the Shippers in validating cyclic read submission following transfer. This data will not be updated following the successful submission of any cyclic readings that would then subsequently change the last available read to be used for read tolerance checks for the next cyclic read.

Last Valid Read prior to transfer of ownership will only be visible to the incumbent Shipper and will be available from the day of taking ownership (but please be aware the DES data is D-1 of the core Supply Point Register).

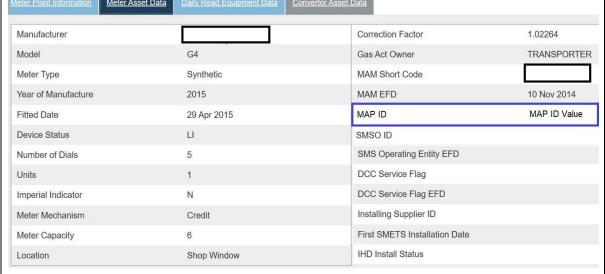




#### **Meter Asset Data Screen**

MAP Id - (Portfolio View)

The MAP Id is being added to the Meter Asset Data Screen and will be available (where it is populated on the Supply Point Register) in Portfolio View.



#### **Meter Asset History Screen**

#### Corrective meter exchange

Meter asset changes, made with the below processes, are shown on the Meter Asset History screen in DES (Portfolio View).

- Meter Fix
- Meter Exchange
- Meter Removal

This change will ensure any corrective meter exchanges carried out within UK Link are visible in DES and this will include (but not limited to):

Conversion Factor Updates



Meter Serial Number amendments

No material changes will be made to the DES Meter Asset History screen but the information displayed will be more consistent with successfully processed RGMA updates to align more closely with the core Supply Point Register.

#### **Meter Read History Screen**

#### Meter Read Reason and Meter Read Active flag

The Meter Read Reason and Active/Inactive flag data items will be added to the Meter Read History tab.

Reads received from an Outgoing Shipper via the UMR File with a date on or between D-5 and D-1 of the transfer of ownership for Class 4 sites are set as 'Inactive' in UK Link. Where a reading has been replaced by a subsequent reading then the original reading which has been replaced will also have an inactive flag set against it.

See <u>'XRN4676 Reconciliation issues with reads recorded between D-1 to D-5'</u> which was implemented via the June 2019 Major Release for further information on Inactive reads.

#### **Uncorrected Corrector Read**

Uncorrected corrector read will also be added to view in the Meter Read History screen as part of this change.



#### **RGMA Final Read**

Currently for Class 1, 2 and 3 final reads from RGMA transactions, FINC (Final Removal Read) and FINX (Final Exchange Read), are displayed in DES at D-1, where the actual transaction occurred at D. This can cause confusion as to when the activity actually took place so this change will ensure the reads are displayed at D. There will be no change to the way Class 4 RGMA final reads are displayed in DES.

#### Class Change read

Final reads as part of a Class Change, FICC, are currently being displayed in DES at D-1 where the actual Class Change occurred at D. This can cause confusion as to when the Class Change actually took place so this change will ensure they are displayed at D.

#### **Convertor Asset Data Screen**

Reading Units, Imperial/Metric Indicator and Number of Dials associated with the Convertor Asset (view)

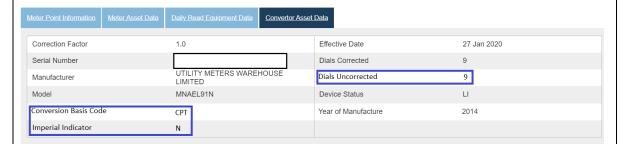
Below is the current list of available and non-available fields in DES for corrector and uncorrector as well as what will be visible following the implementation of XRN4801.



Convertor Data Items	Currently Available in DES	Available Following XRN4801 Implementation
Conversion Basis Code	No	Yes
Converter Conversion Factor	Yes	Yes
Model Code	Yes	Yes
Manufacturer Code	Yes	Yes
Year of Manufacture	Yes	Yes
Serial Number	Yes	Yes
Location Code	No	No
Asset Status Code	Yes	Yes
Asset Location Notes	No	No
Register Type Code	No	No
Reading Date	Yes	Yes
Round The Clock	Yes	Yes
Reading Index	Yes	Yes
Number of Dials or Digits	Yes (corrected only)	Yes (corrected and uncorrected)
Units of Measure/Imperial indicator	No	Yes
Multiplication Factor	Yes	Yes
Corrected Units and Uncorrected Units	No	Yes

The following additional fields will be available in DES converter asset data as a result of this change:

- Corrector Conversion Basis Code
- Uncorrected No of Dials
- Corrector Imperial/Metric indicator



During the User Acceptance Testing phase the project team has identified that two data items was not correctly reflected in the DES Convertor Asset Data Tab mock up. These are:

- Units Corrected
- Units Uncorrected

These data items are highlighted in the below screenshot for reference.

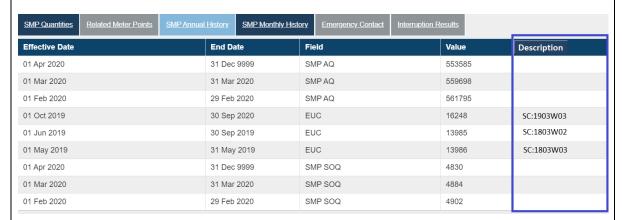




#### **SMP Monthly History Screen**

#### End User Category (EUC) History (view)

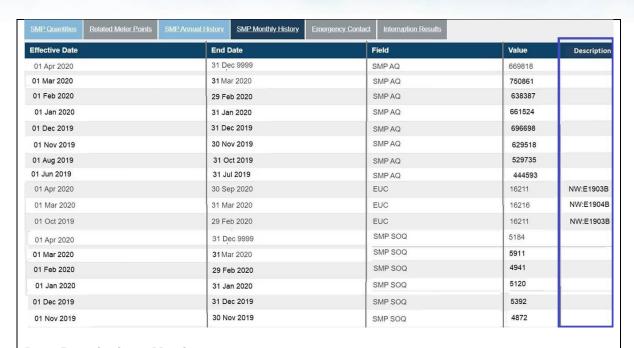
The SMP Monthly History screen will be updated to display the EUC description in an additional column.



During User Acceptance Testing the project team identified that the EUC data shown to be populated in the Description field of the SMP Monthly History Screen (above) was not displaying the EUC in the Industry recognised format.

This has been addressed and is now shown correctly in the new screenshot of the SMP Monthly History Screen below.





#### **Data Permissions Matrix**

Existing data permission matrix will be updated in line with this change and which is planned to be taken to DSC Contract Managers (CoMC) for review and approval prior to the implementation of XRN4801.

## **G6: Associated Changes**

Associated	
Change(s) and	None
Title(s):	

### G7: DSG

Target DSG discussion date:	N/A
Any further information:	None

## **G8: Implementation**

Target Release:	November 2020 Major Release
Status:	Approved

# **Appendix 1**



#### **Change Prioritisation Variables**

Xoserve uses the following variables set for each and every change within the Xoserve Change Register, to derive the indicative benefit prioritisation score, which will be used in conjunction with the perceived delivery effort to aid conversations at the DSC ChMC and DSC Delivery Sub Groups to prioritise changes into all future minor and major releases.

Change Driver Type	☐ CMA Order ☐ MOD / Ofgem			
	☐ EU Legislation ☐ License Condition			
	☐ BEIS ☐ ChMC endorsed Change Proposal			
	☐ SPAA Change Proposal ☐ Additional or 3 <sup>rd</sup> Party Service Request			
	☐ Other(please provide details below)			
Please select the customer	Shipper Impact □ IGT Impact □ Network Impact			
group(s) who would be impacted if	□Xoserve Impact □National Grid Transmission Impact			
the change is not delivered	N/A			
Associated Change reference Number(s)	N/A			
Associated MOD Number(s)	N/A			
Perceived delivery effort	□ 0 – 30			
	□ 60 – 100 □ 100+ days			
Does the project involve the	☐ Yes (If yes please answer the next question)			
processing of personal data?	⊠ No			
'Any information relating to an identifiable person who can be directly or indirectly identified in				
particular by reference to an identifier' – includes MPRNS.				
A Data Protection Impact	☐ New technology ☐ Vulnerable customer data ☐ Theft of Gas			
Assessment (DPIA) will be required	☐ Mass data ☐ Xoserve employee data			
if the delivery of the change	☐ Fundamental changes to Xoserve business			
involves the processing of personal data in any of the following	☐ Other(please provide details below)			
scenarios:				
	(If any of the above boxes have been selected then please contact The Data Protection Officer (Sally Hall) to complete the DPIA.			
Change Beneficiary	☐ Multiple Market Participants ☐ Multiple Market Group			
How many market participant or segments stand	☐ All industry UK Gas Market participants ☐ Xoserve Only			
to benefit from the introduction of the change?	☐ One Market Group ☐ One Market Participant			
Primary Impacted DSC Service Area	'			
	Болива и пом == 1 орозии обликов			
Number of Service Areas Impacted	☐ All ☐ Five to Twenty ☐ Two to Five ☒			
	One			
Change Improvement Scale?	☐ High ☐ Medium ☒ Low			
How much work would be reduced for the customer if the change is implemented?				
	following at risk if the change is not delivered?			
	☐ Customer(s) incurring financial loss ☐ Customer Switching at risk			
	e following required if the change is delivered?			
	d ⊠ Customer Testing Likely Required □ Customer Training Required			
	own Impact to Systems / Processes			
Primary Application impacted	⊠BW □ ISU □ CMS			
	□ AMT □ EFT □ IX			
	_			
	☐ Gemini ☐ Birst ☐ Other (please provide details below)			
	DES as well			



Business Process Impact	∐AQ	⊔SPA	⊔RGMA	
	□Reads	⊠Portal	□Invoicing	
	☐ Other (please provide deta	ils below)	-	
Are there any known impacts to	☐ Yes (please provide details below)			
external services and/or systems as				
a result of delivery of this change?				
	⊠ No			
Please select customer group(s)		☐ Networ	k impact ☐ iGT impact	
who would be impacted if the			•	
change is not delivered.	☐ Xoserve impact		al Grid Transmission Impact	
/orkaround currently in operation?				
Is there a Workaround in	☐ Yes			
operation?	⊠ No			
If yes who is accountable for the	☐ Xoserve			
workaround?	☐ External Customer ☐ Both Xoserve and External Customer			
What is the Frequency of the				
workaround?				
What is the lifespan for the workaround?				
What is the number of resource				
effort hours required to service				
workaround?				
What is the Complexity of the	☐ Low (easy, repetitive, qui	ck task, very little r	isk of human error)	
workaround?	☐ Medium (moderate difficult, requires some form of offline calculation, possible risk of			
	human error in determining outcome)			
	☐ High (complicate task, tin	ne consuming, requ	uires specialist resources, high risk of	
	human error in determining out			
Change Prioritisation Score	28%			

