



# **Extraordinary DSG Meeting CSS Consequential Change**



12<sup>th</sup> November 2020

# Agenda

- Welcome and introductions
- API Changes Update
- Data Cleansing Update
- Outstanding Design Issues
- AOB



# API Changes Update



# API Changes

- A number of changes have been identified as being required to the baselined APIs, which are details on the subsequent slides
- These changes will all be issued for representation as part of the November Change Packs
- Updated documentation will be shared via the UK Link Documentation Library via the following link to the CSS API Documentation folder:
  - <https://xoserve.sharepoint.com/:f:/r/sites/UKLink/Shared%20Documents/3.%20UK%20Link%20Interface%20Documents/3c.%20For%20Approval/CSSC%20API%20Documentation?csf=1&web=1&e=eapBDH>

# Settlement Data APIs

## Summary of changes

- S66 contact details updated for June 2020 changes (BRO contact type)
- S66 contact details record limit increased to 7 for BRN
- Supplier organisation added to T88 BRN cancelation
- K12 changed to a single record in BRR, ASN and TMC
- Routes updated to include a version
- Callback parent object names changed to “data” and enclosing {} removed to align to CSS design approach

# Query APIs

## Summary of changes

- Changes to Supply Point Switching API (see separate slide)
- Update to Nomination Enquiry API to cater for multiple meter details (S75) records for Twin Stream
- Routes updated to include a version
- Return object names changed to “data” and enclosing {} removed to align to CSS design approach



# Supply Point Switching API

## Address Search

- Address search will be made separately on MPL and REL address records
- UPRN will be added to the address search output
- Where MPL and REL address search results are for the same MPRN then then address\_id and UPRN will be populated for both
  - For convenience the output will be sorted on address\_id so that these records can be identified

## Gas Data Search

- The UPRN returned in the address search will be added as a additional input option
- The following new fields will be added into the gas data search response:
  - Current CSS supplier registration effective date
  - Pending CSS supplier registration effective date



# Data Cleansing Update





# Data Working Group Data Update

Plot to Postal Address	Baseline	Current	Commentary
	Jan-18	Nov-20	
GT Registered Sites	43,548	13,880	The plot to postal figures have increased slightly this month. Xoserve continue to encourage the cleansing of this pot via our CSSC DSG forum, other operational forums and one to one operational meetings.
GT Unregistered Sites	60,209	8,745	Figures remain fairly static for this GT unregistered pot. These sites are within a number of BAU processes with monthly portfolios and reporting being issued to customers for action where appropriate.
IGT Registered Sites	60,514	46,742	The iGT plot to postal figures have reduced slightly this month. Xoserve continue to liaise with IGT Organisations to discuss and encourage plot to postal cleansing in line with the programme recommendation.
IGT Unregistered Sites	69,215	74,522	
MTD Cleanse	Baseline	Current	Commentary
	TBC	TBC	
Address Profiling	Baseline	Current	Commentary
	Jun-19		
Incorrect / Dummy Post Codes	180,340		Cleansing reports continue to be issued to industry for action.
Missing Post Town	63		
Missing Building Name, Building Number & Delivery Point Alias	40,738		
Missing Building Name and Building Number	172,701		
* iGT baseline reporting from Jan-20			



Significant Risk -  
Immediate mitigation required



Increased Risk -  
Urgent mitigation required



At Risk -  
Manageable with mitigation



On track -  
But being closely monitored



On track



Complete

# Plot Address Summary

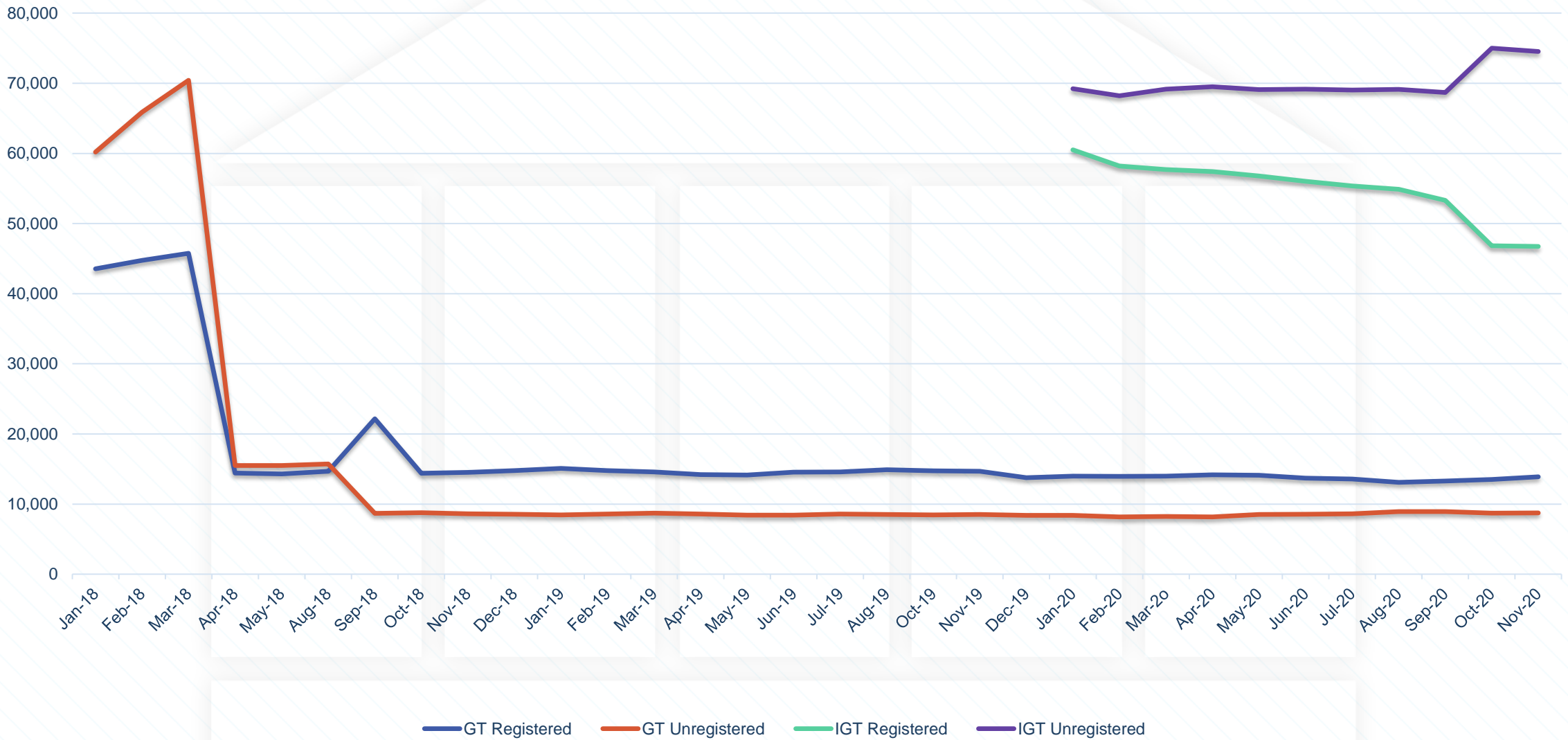
- The Switching Programme's data cleansing activities continues to focus on plot addresses

	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20
GT Registered	13,983	13,951	13,979	14,167	14,126	13,699	13,564	13,110	13,285	13,503	13,880
GT Unregistered	8,395	8,179	8,246	8,188	8,526	8,567	8,629	8,945	8,944	8,707	8,745
IGT Registered	60,514	58,208	57,697	57,430	56,789	56,020	55,357	54,882	53,316	46,846	46,742
IGT Unregistered	69,215	68,232	69,163	69,513	69,111	69,152	69,052	69,138	68,705	75,015	74,522
<b>Total</b>	<b>152,107</b>	<b>148,570</b>	<b>149,085</b>	<b>149,298</b>	<b>148,552</b>	<b>147,438</b>	<b>146,602</b>	<b>146,075</b>	<b>144,250</b>	<b>144,071</b>	<b>143,889</b>

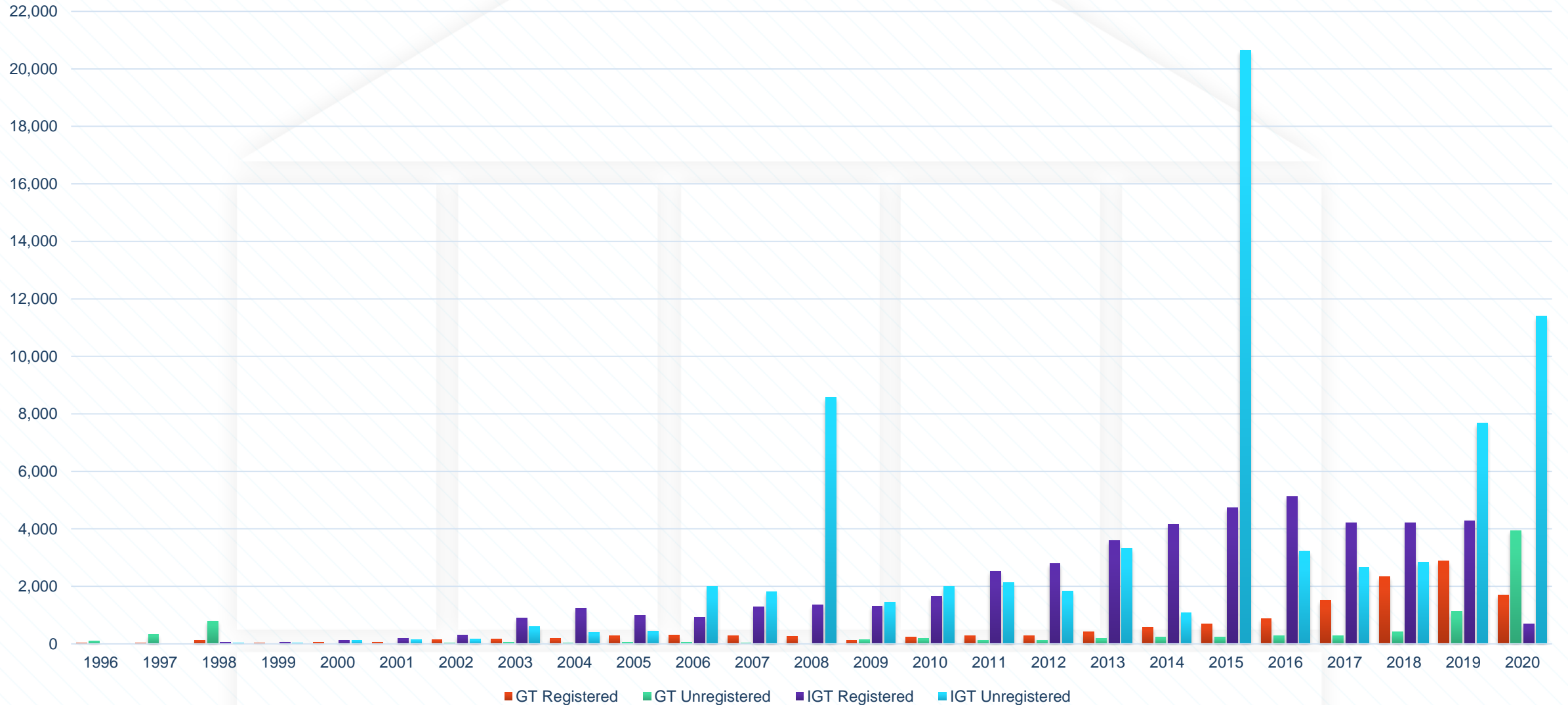
Shipper Size	November MPRN Count
Large	48,962
Medium	8,430
Small	3,230



# Gas Plot to Postal Address Volumes



# Gas Plot Address Age Profile





# Programme Design Issues



# Design Issues Overview

The following outstanding design issues have been raised that could impact the UK Link design

DI Ref	Title	Current Status
DI-1270	Supplier of Last Resort Process	Discussions are ongoing with the programme around the enduring process for SoLR events
DI-1177	CSS Message Synchronisation	CR-D038 has been approved to provide more data on the Secured Active Synchronisation message from CSS
DI-1174	Switch Request initiated by current Supplier	Discussion are ongoing with Ofgem and design forum members
DI-889	CSS Scope	Ongoing discussions between Xoserve and Ofgem



# xserve

**AOB**





# **Emergency Contact Details – CSS Impacts**

# Summary

- Shippers can currently access **end consumer** Emergency Contact Data via DES (see UNC TPD Q2.3)
- We believe that it is provided to us for the SOLE purpose for provisioning this to the Transporter – and therefore having a Service to provide this to the Shippers / Suppliers IS NOT within the purpose that we receive the data
- We think that it is the right thing to do to withdraw access to the data from DES for Shippers and Suppliers
  - Is there an alternative use case / lawful basis for provision of this data
- We are also assessing this information from a Network perspective

# Other Contact Details

- Emergency Contact Details (i.e. the Consumer) are:

## 2.3 Large Firm Supply Points

- 2.3.1 A User shall in respect of each Large Firm Supply Point of which it is the Registered User provide to the Transporter:
- (a) in accordance with paragraph 2.3.2, the names and/or job titles of representatives of the consumer ("**emergency contacts**") each of which has the power and authority to comply with any direction given pursuant to Regulation 6(4);
  - (b) at least one (but not more than four) telephone numbers for each emergency contact by means of which the Transporter may contact. 24 hours a day, at least