

## OUR BUSINESS

### OUR CUSTOMERS

- DISTRIBUTION NETWORK OPERATORS (DNOS)
- NATIONAL GRID TRANSMISSION
- INDEPENDENT GAS TRANSPORTERS (IGTS)
- SHIPPERS
- SUPPLIERS
- METER ASSET MANAGERS
- METER ASSET PROVIDERS
- PRICE COMPARISON WEBSITES
- CONSUMERS
- OFGEM

### OUR SYSTEMS



### OUR SERVICES

- CUSTOMER SERVICES
  - CHANGE MANAGEMENT
  - INVOICING
  - QUERY MANAGEMENT
  - DEMAND ESTIMATION
  - CREDIT MANAGEMENT
  - SERVICE MANAGEMENT
  - CUSTOMER REPORTING
- All supported by Xoserve Shared Services



## XOSERVE VALUE CHAIN

