X Serve

CSS Shipper Testing Support Forum

Jo Galloway 1st April 2021

Agenda

- Introduction & Background
- Scope of Forum
- E2E/CCMT Processes
- Support Framework
- IX Set up for E2E
- AOB & Close

Introduction & Background

- Changes to scheduling across the CSS programme including all test phases has resulted in Consequential Change Market Trials, UEPT and E2E testing being in parallel
- Following internal Xoserve and wider industry discussions, a proposal was tabled to discontinue Consequential Change Market Trials
- The proposal was based on :
 - E2E /CCMT process mapping & gap analysis
 - Industry feedback
 - Shippers no longer able to support CCMT due to parallel testing
 - An enhanced support framework being put in place
- Whilst the preference would be to continue, the pragmatic approach has been agreed to concentrate effort on E2E
- CR D-058 Discontinuance of CCMT was raised and has gone through the appropriate governance

Scope of Forum

- In scope :
 - Open to all shippers
 - Formally approved CSS changes to UK Link and Gemini
 - Changes covered by the Consequential Change processes
 - Queries raised through either testing preparation or test execution E2E or internal testing prior to Go Live
 - Advice required during test preparation or test execution E2E or internal testing prior to Go Live
- Out of scope :
 - Changes not approved as these will continue to be discussed through the current agreed forum
 - Go Live preparation
 - Cutover discussions will take place through DSG and constituency groups
 - Current processes where there are no changes
 - Defects found during UEPT and E2E as these will be managed through the CSS defect management process led by the SI

E2E/CCMT processes



Support Framework

- Replacing Consequential Change Market Trials work group with the CSS Shipper Testing Support forum
 - This will be open to all shippers, not just those who were planning to take part in CCMT, to assist in either their internal testing to prepare them for Go Live or those taking part in E2E
 - There will be targeted sessions but also the opportunity for shippers to discuss specific topics
- Single of point of contact to field calls and queries
 - Jo Galloway
- Revised and updated webpage including :
 - Key topics
 - FAQs
 - Guide and advice
- New .Box to provide
 - a focus point for queries
 - a communication channel if there are any developments or information to be shared
- this support will only cover shipper information/guidance for those areas which would have been covered by CCMT
- anything relating to defects or specific to the test scenario execution must be dealt with through the SI and will not cover supplier or CSS activity

IX Set up for shippers

- IX Set up pack has been sent out to numerous shippers, all members of the CCMTWG and to the SI for onward communication
- Several meetings have been held with interested parties with several more planned
- Proven track record and has been successfully used previously
- Already in place

IX folder set up



