



## **Data Services Contract (DSC) Credit & Risk Management**

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Invoicing Discovery Day

# What is the Data Services Contract? (DSC)

- The Data Services Contract is an agreement between Transporters, IGTs and Shippers for the services that Xoserve deliver as the Central Data Service Provider (CDSP).
- This includes the delivery of information, data processing, invoicing, supply point administration services and our change program. It is the agreement through which Xoserve earns most of its income.
- Some Xoserve services are provided under different contract arrangements depending on the service and customer type.

# DSC Invoicing

- CDSP Service Charges reflect the Budget approved by the Xoserve Board following a period of customer consultation. The [CDSP Annual Charging Statement](#) provides further information.
- Xoserve will invoice and collect funds from DSC and other customer contracts in line with rules set out in the [CDSP Budget and Charging Methodology](#) and the [CDSP Credit Policy](#).
- Xoserve will consult with its customers during the development of its annual Business Plan and Budget before making a recommendation to the Xoserve Board for approval.

# CDSP Invoicing Schedule

DSC/UUA Contracts (Shipper and Trader Users, GTs and IGTs)

Service	Issued
General Service	12 <sup>th</sup> Business Day of the Month
Specific Services	Month End Plus 16 Business Days
Additional Services	Adhoc

**DSC/UUA Payment Terms – 20 Business Days after invoice issue date**

Third Party Contracts (for customers who are not a DSC Party)

**Majority issued in line with Specific Services Schedule others issued on Adhoc basis.**



## **CDSP Credit Management**

# Team Roles

- Cash collection – proactive process.
- Security management – Published Ratings/PCG/LOC.
- Management Information – published monthly on JO website
- Credit Committee – monthly meetings, minutes published

# CDSP Customers Failure to Pay & Escalation

Payment  
Due  
Date  
(PDD)

Failure to Pay  
Notice issued  
Next Business  
Day  
(PDD+1)

If payment not  
received within  
2 business  
days following  
notice notify  
DSC  
Committee\*  
(PDD+3)

# DSC Credit Committee

- Sub Committee of the DSC Contract Management Committee
- Chaired by the Joint Office
- Up to 12 industry representatives and the CDSP process manager
- Members elected annually on 1<sup>st</sup> October
- Powers and duties are highlighted in the DSC Credit Rules, which include minimising CDSP customers risk from avoidable financial loss resulting from another customers default.
- Operational meetings are monthly via teleconference, with face to face meetings where required



# Further Reading/Contact Information

- DSC Credit Rules and Policy in addition to minutes and statistics presented at the DSC Credit Committee  
<https://www.gasgovernance.co.uk/index.php/DSC-Credit>
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