



**CENTRAL DATA SERVICES
PROVIDER**

**ANNUAL CHARGING
STATEMENT**

**For the period
1st APRIL 2018 –
31st MARCH 2019**

**Version 3.0
Published 11 February 2019**

1. Introduction

1.1 This publication sets out the Charges, which will apply for 2018/19 for the Services provided as set out in the Data Services Contract (“DSC”).

1.2 The tables in Appendix A show the following Charges:-

(a) Table 1 - General Service Charges;

(b) Table 2 - Infrastructure Charges;

(c) Table 3 - Change Charges; and

(d) Table 4 – Summary of Charges from tables 1 to 3 and the initial rebate or additional charges for 2017/18.

1.3 Please note that:-

(a) Additions in tables 1-4 may be affected by roundings;

(b) The references in tables 1 to 3 (e.g. 9.2.1(b)) refer to the paragraphs in the Budget and Charging Methodology relating to preparation of the Annual Charging Statement.

1.4 Appendix B details the Charges for Specific Services.

2. Context

2.1 With effect from 1 April 2017, the Gas Transporters’ Licence has been amended to introduce Standard Special Condition A15A (“SSC A15A”), which places obligations on the licensees to establish a Central Data Services Provider (“CDSP”). Xoserve is the CDSP.

2.2 SSC A15A requires the establishment of a CDSP Service Agreement with Gas Transporters, with Shippers, and with independent Gas Transporters (with effect from the Project Nexus Implementation Date). The CDSP Service Agreement is the Data Services Contract (“DSC”), which is being implemented in response to Ofgem’s direction to implement UNC Modification 565.

2.3 The DSC requires the CDSP to issue to each to DSC Customer (and to the DSC Contract Management Committee) by 31 January in each year an Annual Charging Statement for the following year.

2.4 The Charges set out in this Annual Charging Statement reflect the application of DSC Charging Methodology to the CDSP Budget for 2018/19 as approved by the Xoserve Board on 24 January 2018.

Appendix A – Charges other than Specific Service Charges

1) General Service Charges

Table 1 - General Service Charges						
£000's (2018/19 Prices)						
No	Service Area	Annual Service Area Charge Base (9.2.1(a)(i))	Annual Service Area Charge Base by Customer Class (9.2.1(a)(ii))			
			Shipper Users	National Grid NTS	DN Operators	IGTs
1	Manage supply point registration	1,361	1,361	-	-	-
2	Provide query management	3,511	3,160	-	351	-
3	Record, submit data in compliance with UNC	840	840	-	-	-
4	Interruption auction services in accordance with UNC	-	-	-	-	-
5	Metered volume and quantity	593	196	-	397	-
6	Annual quantity, DM supply point capacity and offtake rate reviews	949	949	-	-	-
7	NTS Capacity, LDZ Capacity, Commodity, Reconciliation, Ad-hoc adjustment and balancing invoices	6,994	-	1,189	5,805	-
8	Credit risk management (including cash collection) and management of neutrality accounting processes	760	-	760	-	-
9	User admission and termination	439	-	220	220	-
10	Connected system exit points	731	-	-	731	-
11	NExA Supply Meter Points	-	-	-	-	-
12	Generation of supply meter point reference number	459	-	-	459	-
13	Emergency contact information	-	-	-	-	-
14	Shipper agreed reads	107	107	-	-	-
15	Demand Estimation	1,335	667	-	667	-
16	Provision of supply point information services and other services required to be provided under condition of the GT Licence	1,023	-	-	934	89
17	UK Link services	1,081	541	-	494	47
18	Provision of user reports and information	2,693	916	189	1,450	139
19	Network operator and user relationship management	2,031	1,015	122	815	78
20	Gemini system services	4,842	-	4,842	-	-
21	Data flows and services to network operators	-	-	-	-	-
	Total General Service Charge (9.2.1(b))	29,749	9,751	7,321	12,324	353

2) Infrastructure Charges

Table 2 - Infrastructure Charges						
£000's (2018/19 Prices)						
No	Infrastructure	Annual Infrastructure Charge Base (9.3.1(a))	Annual Customer Class Infrastructure Charge Base (9.3.1(b))			
			Shipper Users	National Grid NTS	DN Operators	IGTs
1	Gemini Replatforming	3,212	-	3,212	-	-
2a	Resources and Support Costs	11,578	4,403	1,450	5,565	159
2b	Infrastructure Upgrades	1,450	586	103	740	21
2c	Business Improvements	344	139	24	176	5
2d	TransformUs	1,874	757	133	957	27
2e	Service Improvements	1,331	538	95	679	19
2	Balance of Infrastructure (Sub total)	16,577	6,422	1,806	8,117	233
	Total Infrastructure Service Charge	19,789	6,422	5,017	8,117	233

3) Change Charges

Table 3 - Change Charges						
£000's (2018/19 Prices)						
No	Change	Annual Change Charge Base (9.4.1)	Annual Customer Class Change Charge Base (9.4.2)			
			Shipper Users	National Grid NTS	DN Operators	IGTs
1	Gemini - EU Framework	623	-	623	-	-
2	Gemini - GB Change	2,278	-	2,278	-	-
3	Ofgem Switching Programme	1,456	1,456	-	-	-
4	DSC Change Budget	2,207	1,107	131	941	27
5	UK Link Deferred Changes	2,445	-	269	2,176	-
	Total Change Charge	9,008	2,563	3,301	3,117	27

4) Grand total of DSC Charges (except Specific Service Charges) by Customer Class plus the 2017/18 rebate or additional charges to be invoiced in 2018/19.

Table 4 - Grand total of DSC Charges						
£000's (2018/19 Prices)						
	DSC Charge	Total DSC Charge	Shipper Users	National Grid NTS	DN Operators	IGTs
1	General Services	29,749	9,751	7,321	12,324	353
2	Infrastructure	19,789	6,422	5,017	8,117	233
3	Change	9,008	2,563	3,301	3,117	27
	Total DSC Charges for 2018/19	58,546	18,736	15,639	23,558	613
4	2017/18 Charges (Rebates) / Additions	(1,790)	571	(2,902)	555	(14)
	Total DSC Charges to be invoiced in 2018/19	56,756	19,307	12,737	24,113	599

Appendix B – DSC Specific Services Charges

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
SS SA22 01	Disclosure of the identity of the Proposing User to the Existing Registered User.	Per telephone call	Ongoing	£4.68
SS SA22 02	Transactional service for Customer Settlement Error Claims , validation of claim	Per claim submitted. Price on application to the CDSP	As and when required	Priced on Application
SS SA22 03	Resolution of a User Supressed Reconciliation Volume (USRV) Service end date - Project Nexus Implementation date plus 12 months	Per USRV	Ongoing - Monthly	£125.50
SS SA22 04	Transactional service for Customer Settlement Error Claims, calculation of claim	Per claim submitted.	As and when required	Priced on Application
SS SA22 05	Notification of the failure by a User to obtain a valid Meter Reading for a Monthly Read Meter	n/a	n/a	£12.55
SS SA22 06	Raise Meter Read request following failure by User to provide a valid Meter Read for an Annual Read Meter.	n/a	n/a	£12.55
SS SA22 07	Submission of the Network Operator meter read to UK Link.	Per read submitted to UK Link	Ongoing - monthly	£12.55
SS SA22 17	Provision of an IX connection quotation	n/a	n/a	n/a
SS SA22 18	Provision, installation and maintenance of an Option 1 IX connection. Single Cisco 2900 router Primary link presented via BGADSL.16 Backup link presented via BGADSL.16 Server running the File Transfer Software	Per IX connection	Installation	£14,338.00
			Ongoing Maintenance	£5,899.00
SS SA22 19	Provision, installation and maintenance of an Option 2 IX connection. Single Cisco 2900 Router Primary link presented via 2Mb EFM or PPC Backup link presented via BGADSL.16 Server running the File Transfer Software	Per IX connection	Installation	£16,672.00
			Ongoing Maintenance	£8,717.00
SS SA22 20	Provision, installation and maintenance of an Option 3 IX connection. Single Cisco 2900 Router Primary link presented via 2Mb EFM or PPC Backup link presented via 2Mb EFM or PPC Server running the File Transfer Software.	Per IX connection	Installation	£16,672.00
			Ongoing Maintenance	£13,075.00

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT												
SS SA22 75	Provision, installation and maintenance of an Option 4 IX connection. Single Cisco 2900 Router. Primary link presented via 10/100M Ethernet connection Backup link presented via ADSL Server running the File Transfer Software.	Per IX connection	Installation Ongoing Maintenance	Price on application												
SS SA22 21	IX additional service - external relocation.	Per activity	Ongoing	Price on application												
SS SA22 22	IX additional service - internal relocation.	Per activity	Ongoing	Price on application												
SS SA22 23	IX additional service - remote configuration.	Per activity	Ongoing	£1,287.00												
SS SA22 24	IX additional service - services outside of Business Day	Per activity	Ongoing	Price on application												
SS SA22 25	IX decommission	Per activity	Ongoing	£4,388.00												
SS SA22 76	IX service via a User Agent	TBC	TBC	n/a												
SS SA22 77	Gemini XP1 Token for remote access to User's Gemini account	n/a	n/a	n/a												
SS SA22 78	Gemini XP1 Token for remote access to User's Gemini account, additional tokens (chargeable)	Per additional token	As and when required	£179.30												
SS SA22 79	Gemini access via the cloud	TBC	TBC	Price on Application												
SS SA22 28	User Telephone Enquiry Service, designed to provide customers with access to specific data held within the UK Link System in relation to specific Meter Point Reference Numbers via a telephone enquiry facility. Chargeable by User Telephone Enquiry Service Volume Band including any excess charges and early termination fees. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a												
SS SA22 29	User Telephone Enquiry Service, designed to provide customers with access to specific data held within the UK Link System in relation to specific Meter Point Reference Numbers via a telephone enquiry facility. Chargeable by User Telephone Enquiry Service Volume Band including any excess charges and early termination fees. The Defined Terms for this service are in the Defined Terms worksheet.	Per Band requested (A to H) Charge per call in excess of annual band. Charge per call in excess of monthly allowance	Monthly or ongoing	<table border="1"> <tr> <td>Pay As Go service</td> <td>£4.68</td> </tr> <tr> <td>Band B – 1,000 Calls</td> <td>£3,156</td> </tr> <tr> <td>Band C – 5,000 Calls</td> <td>£15,300</td> </tr> <tr> <td>Band D – 20,000 Calls</td> <td>£53,230</td> </tr> <tr> <td>Band E – 50,000 Calls</td> <td>£109,498</td> </tr> <tr> <td>Band F – 70,000 Calls</td> <td>£136,095</td> </tr> </table>	Pay As Go service	£4.68	Band B – 1,000 Calls	£3,156	Band C – 5,000 Calls	£15,300	Band D – 20,000 Calls	£53,230	Band E – 50,000 Calls	£109,498	Band F – 70,000 Calls	£136,095
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Band F – 70,000 Calls	£136,095															

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
			Band G -150,000 Calls	£186,205
			Band H – 250,000 Calls	£239,471
			Calls in excess of telephone band	£4.68
SS SA22 30	User Telephone Enquiry Service, designed to provide customers with access to specific data held within the UK Link System in relation to specific Meter Point Reference Numbers via a telephone enquiry service. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 31	User Telephone Enquiry Service, designed to provide customers with access to specific data held within the UK Link System in relation to specific Meter Point Reference Numbers via a telephone enquiry service. The Defined Terms for this service are in the Defined Terms worksheet.	Per Band requested (A to H) Charge per call in excess of annual band. Charge per call in excess of monthly allowance	Monthly or ongoing	n/a
SS SA22 32	Registered User Portfolio Report Service designed to provide customers either on an ad-hoc or an ongoing annual basis, with portfolio reports of supply meter point data. A chargeable service. The Defined Terms for this service are in the Defined Terms worksheet.	In the event that an Annual Registered User Portfolio Report Service is terminated, the Customer shall pay an early termination fee calculated as being 10% of the Charges which would otherwise have been due in respect of the remaining Registered User Portfolio Reports for that Year not issued as a result of such early termination	As and when required	n/a
SS SA22 33	Query Management – Standards of Service monthly report, Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£215.00
SS SA22 34	Query Management – Standards of Service monthly report, Ad Hoc Service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£71.72

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
SS SA22 35	Registered User Portfolio Statement, Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£299.00
SS SA22 36	Registered User Portfolio Statement, Ad Hoc Service (for one monthly scheduled report). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£131.50
SS SA22 37	Registered User Portfolio Report Annual Service. For Customer portfolios not exceeding one million Supply Points). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£1,303.00
SS SA22 38	Registered User Portfolio Report (Ad hoc service). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£657.00
SS SA22 39	Registered User Portfolio Report. For Customer portfolios exceeding one million Supply Points). The Defined Terms for this service are in the Defined Terms worksheet.	Per report. Charge on application to the CDSP	Per month	Priced on Application
SS SA22 40	CSEPs Portfolio Report Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£299.00
SS SA22 41	CSEPs Portfolio Report Ad Hoc service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£71.72
SS SA22 42	Unique Sites Portfolio Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£299.00
SS SA22 43	Unique Sites Portfolio Ad Hoc Service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£71.72
SS SA22 44	Annual Asset Portfolio Annual Service (once per Year). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (one report)	Per year	£1,100.00

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
SS SA22 45	Annual Asset Portfolio Ad Hoc Service (per report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£1,698.00
SS SA22 46	Transco Asset Portfolio Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£466.00
SS SA22 47	Transco Asset Portfolio Ad Hoc Service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£143.40
SS SA22 48	Data Portfolio Snapshot Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£466.00
SS SA22 49	Data Portfolio Snapshot Ad Hoc (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£143.40
SS SA22 50	Data Enquiry Service Last Accessed Report Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£239.00
SS SA22 51	Data Enquiry Service Last Accessed Report Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (4 reports per year or pro-rata depending upon when request acknowledged)	Per year	£107.60
SS SA22 52	Data Enquiry Service Last Accessed Report Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (2 reports per year or pro-rata depending upon when request acknowledged)	Per year	£71.72
SS SA22 53	Data Enquiry Service Last Accessed Report Ad Hoc Service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£47.80
SS SA22 54	Historic asset and read portfolio report Annual Service. The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon	Per year	£1,088.00

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
		when request acknowledged)		
SS SA22 55	Historic asset and read portfolio report Annual Service. The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (4 reports per year or pro-rata depending upon when request acknowledged)	Per year	£466.00
SS SA22 56	Historic asset and read portfolio report Ad Hoc Service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	Priced on application
SS SA22 80	Supporting Information for Telephone Enquiry Usage report Ad Hoc service.	Per report	Per month	£299.00
SS SA22 81	Supporting Information for Telephone Enquiry Usage report.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per month	£47.80
SS SA22 57	Registered User Portfolio Report Service designed to provide customers either on an ad-hoc or an ongoing annual basis, with portfolio reports of supply meter point data. The Defined Terms for this service are in the Defined Terms worksheet.	In the event that an Annual Registered User Portfolio Report Service is terminated, the Customer shall pay an early termination fee calculated as being 10% of the Charges which would otherwise have been due in respect of the remaining Registered User Portfolio Reports for that Year not issued as a result of such early termination		£1,303.00
SS SA22 58	Email Reporting Service designed to provide customers with reports of specific data held in the UK Link System in relation to specific Meter Point Reference Numbers. The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	n/a
SS SA22 59	Email Reporting Service up to 999 Meter Point Reference Numbers. The Defined Terms for this service are in	Per Email Report	Monthly	£69.73

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
	the Defined Terms worksheet.			
SS SA22 60	Email Reporting Service up to 999 Meter Point Reference Numbers. The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	£69.73
SS SA22 61	Email Reporting Service more than 999 but less than 5000 Meter Point Reference Numbers. The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	£104.60
SS SA22 62	Email Reporting Service more than 999 but less than 5000 Meter Point Reference Numbers. The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	£104.60
SS SA22 63	Data Enquiry Service. A web based tool designed to be used by the Authorised Users to interrogate certain data relating to a supply meter point. The Defined Terms for this service are in the Defined Terms worksheet.	Per Data Enquiry Service Account	Ongoing	£3.54
SS SA22 64	Data Enquiry Service data update. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 65	Data Enquiry Service Access Request. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 66	Creation of Data Enquiry Service Account (s). The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 67	Deletion of a Data Enquiry Service Account (s). The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 68	Telephone helpline service password reset. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 69	Telephone helpline services fault reporting. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 70	M Number Data File Service to provide customers with an electronic copy of selected items for supply meter point records. An annual service for the period 1st April to 31st March the following year (a Year).	Annual Service, per M Number Data File. Charges for the Annual M Number Data File Service	Quarterly	£199.00

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
	The Defined Terms for this service are in the Defined Terms worksheet.	ordered after 1st April are determined by the number of M Number Data Files available for delivery in the year. The charges for the service are calculated using the formula: Annual Charge divided by 4 multiplied by the number of M Number Quarter Days remaining in the Year in which the M Number Data File Service Request is submitted multiplied by 110%.		
SS SA22 71	AD hoc M Number Data File Service to provide customers with an electronic copy of selected items for supply meter point records. An an-hoc request service for a M Number Data File for a specific M Number Quarter Day. The Defined Terms for this service are in the Defined Terms worksheet.	Ad Hoc Service per M Number Data File	Quarterly	£99.60
SS SA22 82	M Number Data File Download Service to provide customers with a download of selected items for supply meter point records. An annual service for the period 1st April to 31st March the following year (a Year). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service per M Number Data File Download	Monthly. Charges for the Annual M Number Data File Download Service ordered after 1st April are determined by the number of M Number Data File Downloads available for delivery in the year. The charges for the service are calculated using the formula: Annual Charge divided by 12 multiplied by the number of	£179.00

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT												
			months remaining in the Year in which the M Number Data File Download Service Request is submitted multiplied by 110%.													
SS SA22 83	Ad hoc M Number Data File Download Service to provide customers with a download of selected items for supply meter point records. The Defined Terms for this service are in the Defined Terms worksheet.	Ad hoc Service per M Number Data File Download	Monthly	£99.60												
SS SA22 74	Seasonal Energy Balancing Credit Cover effective from 1st May 2017	Per request	Once following request	£408.00												
SS SA22 86	API Service - Shippers. Service designed to provide incumbent and prospective Shippers with access to specific data items as defined in the Data Permission Matrix. Chargeable by API Service Volume Band,	Per band	Once, following request	<table border="1"> <tr> <td>Band A – 60,000 API Calls</td> <td>£71</td> </tr> <tr> <td>Band B – 600,000 API Calls</td> <td>£653</td> </tr> <tr> <td>Band C – 3,600,000 API Calls</td> <td>£3,560</td> </tr> <tr> <td>Band D – 7,200,000 API Calls</td> <td>£6,764</td> </tr> <tr> <td>Band E – 12,000,000 API Calls</td> <td>£10,679</td> </tr> <tr> <td>Band F - 18,000,000 API Calls</td> <td>£15,129</td> </tr> </table>	Band A – 60,000 API Calls	£71	Band B – 600,000 API Calls	£653	Band C – 3,600,000 API Calls	£3,560	Band D – 7,200,000 API Calls	£6,764	Band E – 12,000,000 API Calls	£10,679	Band F - 18,000,000 API Calls	£15,129
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Band E – 12,000,000 API Calls	£10,679															
Band F - 18,000,000 API Calls	£15,129															
SS SA22 86	API Service - Shippers. Service designed to provide incumbent and prospective Shippers with access to specific data items as defined in the Data Permission Matrix. Chargeable by API Service Flat Call Rate.	Per call	Monthly	£0.0083												