




DSC Change Proposal

Change Reference Number: XRN4813

Customers to fill out all of the information in this colour ■

Xoserve to fill out all of the information in this colour ■

Section A1: General Details	
Change Title	Migration of Xoserve Interfaces
Date Raised	21 st November 2018
Sponsor Organisation	National Grid
Sponsor Name	Paul Jacob
Sponsor Contact Details	Paul.jacob@nationalgrid.com
Xoserve Contact Name	Emma Rose
Xoserve Contact Details	emma.rose@xoserve.com
Change Status	Proposal / With DSG / Out for Consultation / Voting / Approved or Rejected – In Delivery
Section A2: Impacted Parties	
Customer Class(es)	<input type="checkbox"/> Shipper <input checked="" type="checkbox"/> National Grid Transmission <input type="checkbox"/> Distribution Network Operator <input type="checkbox"/> IGT
Section A3: Proposer Requirements / Final (redlined) Change	
<p>This request is in reference to the SAP PI interfaces on the SAP PI system now assigned to Cadent, subsequent to the separation of Cadent and NG SAP PI systems. Approximately 130-135 interfaces remain active on the Cadent SAP PI system, which will cease to function once the National Grid and Cadent Networks are separated in March 2019</p> <p>The project requires the support of the Xoserve team to determine and clarify the following:</p> <ul style="list-style-type: none">- Source/Target Applications on the Xoserve System Side- Support to identify impacted business process- Confirmation of Individual Interface Criticality- Confirmation on interface frequency- Confirmation of any required business health checks that need to be complete as part of cutover activities- Confirmation if additional testing is required from Xoserve in addition to the SIT testing- Sign off of SIT testing from Xoserve team perspective <p>Attached is the high level interface detail:</p> <div></div> <p><u>Migration of Xoserve Interfaces</u></p> <p>Further Details:</p> <ul style="list-style-type: none">- All migrations will be fix forward.- The Project will actively monitor flows for a 4 week PIS period of interfaces triggers; where there may be annual interfaces the connectivity will be reported on and it will be logged by the AM team to monitor closely those interface not triggered in PIS period. PIS will be led	

by the project team. - As is currently during PIS and after tickets will be raised in the first instance as P4 issues – however the project team will work to fix issues as a high priority during PIS.	
Key Project Contacts: IS PM – Paul Jacob – Paul.Jacob@nationalgrid.com IS Programme Manager – Andrew.Crust@nationalgrid.com	
Proposed Release	1st March 2019
Proposed Consultation Period	<input checked="" type="checkbox"/> 10 Working Days <input type="checkbox"/> 20 Working Days <input type="checkbox"/> 30 Working days Other:
Section A4: Benefits and Justification	
Benefit Description <i>What, if any, are the tangible benefits of introducing this change?</i> <i>What, if any, are the intangible benefits of introducing this change?</i>	Xoserve business processes using SAP PI Interfaces will not fail on National Grid/Cadent Network separation
Benefit Realisation <i>When are the benefits of the change likely to be realised?</i>	March 2019
Benefit Dependencies <i>Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.</i>	Xoserve Separation Project
Section A5: Final Delivery Sub Group Recommendations	
<i>Until a final decision is achieved, please refer to section C of the form.</i>	
Final DSG Recommendation	Approve / Reject / Defer
DSG Recommended Release	Release X: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY
Section A6: Funding	
Funding Classes	<input type="checkbox"/> Shipper XX% <input type="checkbox"/> National Grid Transmission XX% <input type="checkbox"/> Distribution Network Operator XX% <input type="checkbox"/> IGT XX%
Service Line(s)	
ROM or funding details	
Funding Comments	This is a Xoserve funded initiative. (BP18 Separation Activities Funding)
Section A7: CHMC Recommendation	
Change Status	<input checked="" type="checkbox"/> Approve – Issue to DSG – In Delivery <input type="checkbox"/> Defer – Issue to Consultation <input type="checkbox"/> Reject This change was approved by National Grid Transmission to proceed to delivery at the ChMC meeting on 12 th December 2018.
Industry Consultation	<input type="checkbox"/> 10 Working Days <input type="checkbox"/> 20 Working Days <input type="checkbox"/> 30 Working days Other:
Expected date of receipt for responses (to Xoserve)	XX/XX/XXXX
DSC Consultation	
Issued	<input type="checkbox"/> Yes <input type="checkbox"/> No

Date Issued	
Comms Ref(s)	
Number of Responses	
Section A8: DSC Voting Outcome	
Solution Voting	<input type="checkbox"/> Shipper Approve / Reject / NA / Abstain <input type="checkbox"/> National Grid Transmission Approve / Reject / NA / Abstain <input type="checkbox"/> Distribution Network Operator Approve / Reject / NA / Abstain <input type="checkbox"/> IGT Approve / Reject / NA / Abstain
Meeting Date	XX/XX/XXXX
Release Date	Release X: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY or NA
Overall Outcome	Approved for Release X / Rejected

Please send the completed forms to: <mailto:box.xoserve.portfoliooffice@xoserve.com>



Appendix 1

Change Prioritisation Variables

Xoserve uses the following variables set for each and every change within the Xoserve Change Register, to derive the indicative benefit prioritisation score, which will be used in conjunction with the perceived delivery effort to aid conversations at the DSC ChMC and DSC Delivery Sub Groups to prioritise changes into all future minor and major releases.

Change Driver Type	<input type="checkbox"/> CMA Order <input type="checkbox"/> EU Legislation <input type="checkbox"/> BEIS <input type="checkbox"/> SPAA Change Proposal <input checked="" type="checkbox"/> Other <i>(please provide details below)</i> Xoserve cannot use NG File Transfer (FT) systems, as have separated from NG.	<input type="checkbox"/> MOD / Ofgem <input type="checkbox"/> License Condition <input type="checkbox"/> ChMC endorsed Change Proposal <input type="checkbox"/> Additional or 3 rd Party Service Request
Please select the customer group(s) who would be impacted if the change is not delivered	<input type="checkbox"/> Shipper Impact <input checked="" type="checkbox"/> Xoserve Impact	<input type="checkbox"/> iGT Impact <input checked="" type="checkbox"/> National Grid Transmission Impact <input checked="" type="checkbox"/> Network Impact
Associated Change reference Number(s)	N/A	
Associated MOD Number(s)	N/A	
Perceived delivery effort	<input type="checkbox"/> 0 – 30 <input checked="" type="checkbox"/> 60 – 100	<input type="checkbox"/> 30 – 60 <input type="checkbox"/> 100+ days
Does the project involve the processing of personal data? <i>'Any information relating to an identifiable person who can be directly or indirectly identified in particular by reference to an identifier' – includes MPRNS.</i>	<input type="checkbox"/> Yes <i>(If yes please answer the next question)</i> <input checked="" type="checkbox"/> No	



A Data Protection Impact Assessment (DPIA) will be required if the delivery of the change involves the processing of personal data in any of the following scenarios:	<input type="checkbox"/> New technology <input type="checkbox"/> Vulnerable customer data <input type="checkbox"/> Theft of Gas <input type="checkbox"/> Mass data <input type="checkbox"/> Xoserve employee data <input type="checkbox"/> Fundamental changes to Xoserve business <input type="checkbox"/> Other <i>(please provide details below)</i> <i>(If any of the above boxes have been selected then please contact The Data Protection Officer (Sally Hall) to complete the DPIA.)</i>
Change Beneficiary <i>How many market participant or segments stand to benefit from the introduction of the change?</i>	<input type="checkbox"/> Multiple Market Participants <input type="checkbox"/> Multiple Market Group <input type="checkbox"/> All industry UK Gas Market participants <input type="checkbox"/> Xoserve Only <input checked="" type="checkbox"/> One Market Group <input type="checkbox"/> One Market Participant
Primary Impacted DSC Service Area	Service Area 18: Provision of User Reports and Information
Number of Service Areas Impacted	<input type="checkbox"/> All <input type="checkbox"/> Five to Twenty <input checked="" type="checkbox"/> Two to Five <input type="checkbox"/> One
Change Improvement Scale? <i>How much work would be reduced for the customer if the change is implemented?</i>	<input type="checkbox"/> High <input checked="" type="checkbox"/> Medium <input type="checkbox"/> Low
Are any of the following at risk if the change is not delivered?	
<input type="checkbox"/> Safety of Supply at risk <input type="checkbox"/> Customer(s) incurring financial loss <input type="checkbox"/> Customer Switching at risk	
Are any of the following required if the change is delivered?	
<input checked="" type="checkbox"/> Customer System Changes Required <input checked="" type="checkbox"/> Customer Testing Likely Required <input type="checkbox"/> Customer Training Required This is the initial view and will be ratified as part of Impact Assessment	
Known Impact to Systems / Processes	
Primary Application impacted	<input type="checkbox"/> BW <input type="checkbox"/> ISU <input type="checkbox"/> CMS <input type="checkbox"/> AMT <input checked="" type="checkbox"/> EFT <input type="checkbox"/> IX <input type="checkbox"/> Gemini <input type="checkbox"/> Birst <input type="checkbox"/> Other <i>(please provide details below)</i>
Business Process Impact	<input type="checkbox"/> AQ <input type="checkbox"/> SPA <input type="checkbox"/> RGMA <input type="checkbox"/> Reads <input type="checkbox"/> Portal <input type="checkbox"/> Invoicing <input checked="" type="checkbox"/> Other <i>(please provide details below)</i> File transfer
Are there any known impacts to external services and/or systems as a result of delivery of this change?	<input checked="" type="checkbox"/> Yes <i>(please provide details below)</i> NG FT systems will no longer host these interfaces, if migrated to Xoserve FT systems. <input type="checkbox"/> No
Please select customer group(s) who would be impacted if the change is not delivered.	<input type="checkbox"/> Shipper impact <input checked="" type="checkbox"/> Network impact <input type="checkbox"/> iGT impact <input checked="" type="checkbox"/> Xoserve impact <input checked="" type="checkbox"/> National Grid Transmission Impact
Workaround currently in operation?	
Is there a Workaround in operation?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Xoserve needs to have its own FT system as separated from NG.
If yes who is accountable for the workaround?	<input type="checkbox"/> Xoserve <input type="checkbox"/> External Customer <input type="checkbox"/> Both Xoserve and External Customer
What is the Frequency of the workaround?	
What is the lifespan for the workaround?	
What is the number of resource effort hours required to service	

workaround?	
What is the Complexity of the workaround?	<input type="checkbox"/> Low <i>(easy, repetitive, quick task, very little risk of human error)</i> <input type="checkbox"/> Medium <i>(moderate difficult, requires some form of offline calculation, possible risk of human error in determining outcome)</i> <input type="checkbox"/> High <i>(complicate task, time consuming, requires specialist resources, high risk of human error in determining outcome)</i>
Change Prioritisation Score	32%

Document Version History

Version	Status	Date	Author(s)	Summary of Changes
1	Proposal	21/11/2018	Xoserve	CP Raised
2	Proposal	28/11/2018	Xoserve	Appendix added
3	In Delivery	14/12/2018	Xoserve	Notes from ChMC meeting on 12th December added

Template Version History

Version	Status	Date	Author(s)	Summary of Changes
3.0	Approved	17/04/2018	Emma Smith	Template approved at ChMC on 11 th July