

## **DSC Delivery Sub-Group**

18th February 2019

# Agenda (1)

Item	Title	Document Ref	Lead	Action Required From DSG
1.	Welcome and Introductions	Verbal	Chair	Introduce yourself
2.	Meeting Minutes	Verbal	Chair	Approval of the meeting minutes for the previous meeting
3.	AQ Defects	Spreadsheet to be published on Xoserve.com	Michele Downes/Eamonn Darcy	Standing agenda item – for information (if there is an update)
4.	Portfolio Delivery Overview POAP	Slides POAP to be published	Richard Hadfield/Julie Bretherton	Standing agenda item – for information (if there is an update)
5.	Major Release Update			
5a.	Release 3	Slides Only	Peter Hopkins/Tom Lineham	Standing agenda item – for information (if there is an update)
5b.	February 19	Slides Only	Matt Rider	Standing agenda item – for information (if there is an update)
5c.	June 19	Slides Only	Matt Rider	Standing agenda item – for information (if there is an update)
5d.	End User categories 19	Slides Only	Matt Rider	Standing agenda item – for information (if there is an update)
6.	New Change Proposals  For Ratification of the Prioritisation Scores			
6a.	XRN4853 – UIG – Recommendation 3.1 Option 5 – Interim Process to monitor & manually load reads into UK Link where the read was rejected for reason code MRE00458	Slides Only	Emma Smith	Ratification of the Prioritisation Score
6b.	XRN4851 – Moving Market Participant Ownership from SPAA to UNC/DSC	Slides Only	David Addison	Ratification of the Prioritisation Score
6c.	XRN4854 – Transfer of NDM sampling obligations from Distribution Network Operators to the CDSP	Slides Only	Emma Smith	Ratification of the Prioritisation Score
6d.	XRN4860 – National Temporary UIG Monitoring	Slides Only	Emma Smith	Ratification of the Prioritisation Score

# Agenda (2)

Item	Title	Document Ref	Lead	Action Required From DSG				
7.	Change Proposal Initial View Representations							
7a.	XRN4645 – The Rejection of Incrementing Reads Submitted for an Isolated Supply Meter Point (RGMA Flows)			Removed				
8.	Undergoing Solution Options Impact Assessment Review							
8a.	XRN4801 – Additional Information to be made available on DES	Slides Only	Simon Harris/Richard Johnson	DSG to support with prioritisation of data items to be included in DES.				
8b.	XRN4713 – Actual Read following transfer read calculating AQ of 1	Slides Only	Simon Harris	DSG to validate whether a report is the preferred solution option				
8c.	XRN4833 – Roll Out of Business Intelligence and Data Capability	Verbal	Jason McLeod	None - For Information and Discussion				
8d.	XRN4803 – Removal of Validation for AQ Correction Reason 4			Removed				
8e.	XRN4789 – Updating Shipper Reporting Packs and Glossary	Slides Only	Jane Goodes	None - For Information and Discussion				
8f.	XRN4738 - Shipper Portfolio Update of Proposed Formula Year AQ/SOQ	Slides Only	Simon Harris	DSG to review the slides and provide input into proposed solution and comment if there are any additional/redundant data items?				
8g.	XRN4716 – Increased Filed Length – Updated by data item	Slides Only	Simon Harris	None - For Information and Discussion				
9.	Solution Options Impact Assessment Review Completed			None for this meeting				

Agenda (3)

Item	Title	Document Ref	Lead	Action Required From DSG
10a.	Defect Dashboard	Slides Only	Mark Tullett	None – For Information and Discussion
10b.	Reconciliation following a Site Visit Read (Check Read) over the period of a Class Change	<u>Slides Only</u>	Michele Downes	None – For Information and Discussion
11.	Miscellaneous			
11a.	Action Reference 0407: Read Validation - Xoserve (DA) to speak with (MD) about training process.  (ES) to compile an information document and send out to the industry.			To be covered under Action log updates.
11b.	IX Update	Slides Only	John Woodward	None – For Information and Discussion
12.	Change Management Committee Update	Slides Only	Emma Smith	None – For Information and Discussion
13.	UIG Update (post ChMC)	Slides Only	Leanne Jackson	None – For Information and Discussion
14	JMDG Update	Slides Only		None – For Information Only as no change
15.	Action Updates	Action log to be published on Xoserve.com	All	Updates required on DSG owned actions (see below)
16.	AOB			
16a.	XRN4867 - Sites due or have crossed the DM threshold of >58.6 million kWh	Slides Only	Jane Goodes	DSG to review the slides and identify and additional data items required.
16b.	XRN4868 - Class 1, Class 2 read rejections – UIG recommendation	Slides Only	Jane Goodes	DSG to review the slides and identify and additional data items required.
16c.	XRN4790 - Introduction of winter read/consumption reports	Slides Only	Emma Smith	None – For Information and Discussion

## 3. AQ Defects

The AQ Defects spreadsheet to be saved in the DSG pages on <a href="mailto:xoserve.com">xoserve.com</a> listed as 3. AQ defects.

# 4. Portfolio Delivery Overview POAP

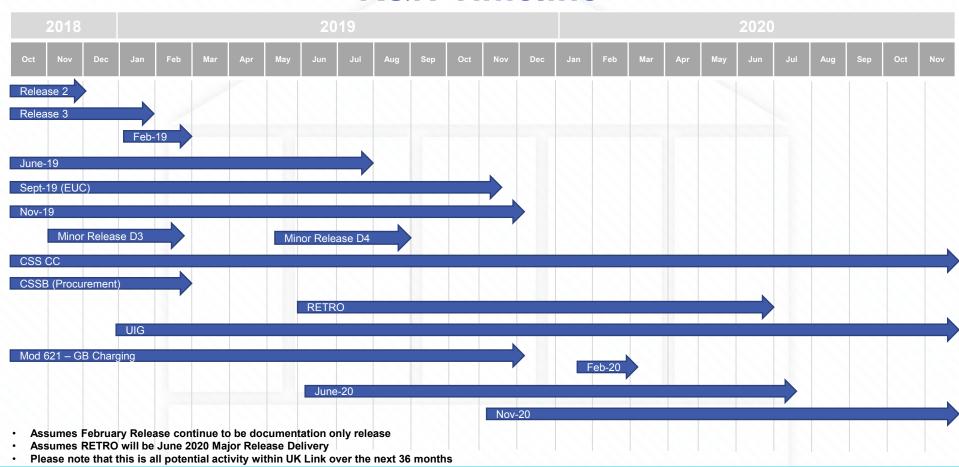
The Portfolio POAP to be saved in the DSG pages on <u>xoserve.com</u> listed as 4. Portfolio Overview POAP

Main changes are:

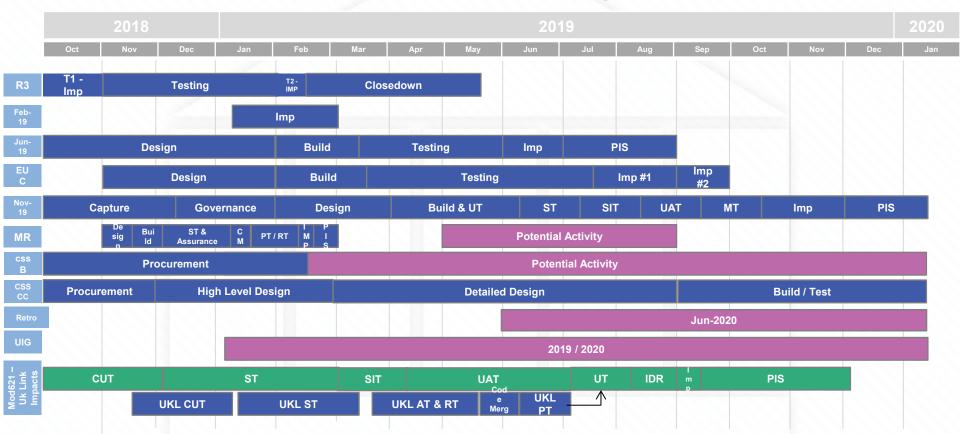
Nov 18 & Dec 18 Removed and Nov 20 & Dec 20 Added

MR Drop 3 – PIS Extended + 15d

## **R&N Timeline**

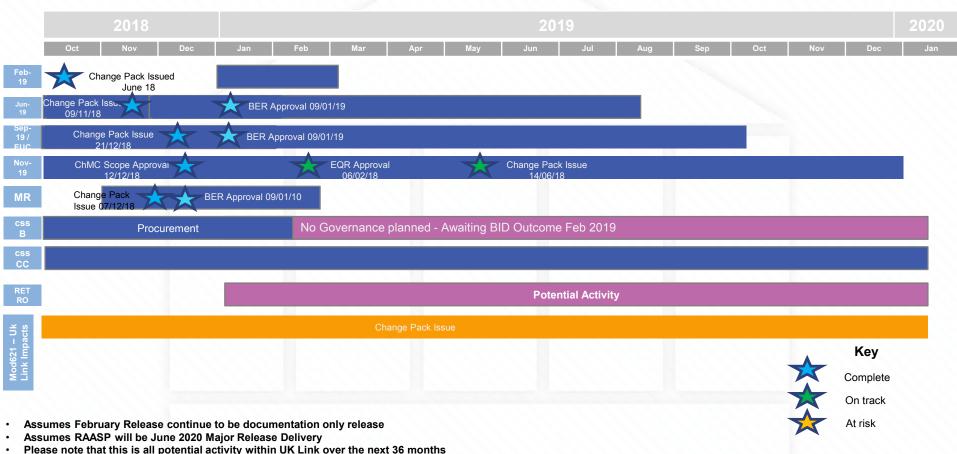


# 2018 / 2019 R&N Delivery Timeline



- · Assumes February Release continue to be documentation only release
- Assumes RETRO will be June 2020 Major Release Delivery
- Please note that this is all potential activity within UK Link over the next 36 months

## 2018 / 2019 R&N Governance Timeline



# Change Index – R&N Allocated Change

Proposed Release	XRN	Change Title	Current Status	Xos Proposed Prioritsation Score	Proposed R&N Release	Complexity	Finance
	4670	Reject a replacement read, where the read provided is identical to that already held in UK Link for the same read date	In Delivery	27%	June 2019	Low	Xoserve
June 19	4687	PSR updates for large domestic sites	In Delivery	37%	June 2019	Low	Shippers
	4676	Reconciliation issues with reads recorded between D-1 to D-5.	In Delivery	67%	June 2019	Medium	Xoserve
Feb-19	4454	Cadent Billing – DN Sales (outbound services)	In Delivery	61%	Feb 2019	High	Cadent Gas
	4453.1	Amendment to Job/UPD hierarchies to show 'irrelevant' datasets	-		Feb 2019		Tbc
Feb 19 Doc	4770	NDM Sample Data – Mod 0654 Delivery	Awaiting HLE	35%	Feb 2019	Medium	Tbc
Release		1972.7 Ability to Accept Extended Reading Indexes of up to 12 characters	-		Feb 2019		Tbc
	- Ta	2024 The inclusion of rejection code SAN00001 in the rejection code list	-		Feb 2019		Tbc
Sept 19	4376	GB Charging & Incremental (IP PARCA) Capacity Allocation Change Delivery (2019)	In Delivery	31%	September 2019	High	NTS
Зерт 19	4665	Creation of new End User Categories	In Delivery	52%	June/Sep-2019	High	Shippers
Minor Release	4690	Actual read following estimated transfer read calculating AQ of 1	In Delivery	32%	Feb 2019	Medium	Shippers
Drop 3	4717	Use of up to date Forecast weather data in first NDM Nominations Run	Undergoing HLSOIA	35%	Feb 2019	High	Shippers
	4679	Requiring a Meter Reading following a change of Local Distribution Zone or Exit Zone	CP high level solution approved at ChMC	41%	November 2019	Medium	Xoserve
Nov-19	4725	New read reason type for LIS estimate readings	CP high level solution approved at ChMC	28%	November 2019	Medium	Xoserve
	4621	Suspension of the validation between meter index and unconverted index	CP high level solution approved at ChMC	29%	November 2019	Tbc	Shipper

#### **Change Index – R&N Unallocated External Impacting Changes**

Proposed Release	XRN	Change Title	Current Status	Xos Proposed Prioritsation Score	Proposed R&N Release	Complexity	Finance
	4474	Delivery of Retro	A9 - Internal change progressing through capture	48%	Unallocated	Tbc	DN
	4584	Central Switching Services	A9 - Internal change progressing through capture	20%	Unallocated	Tbc	Shippers
	4627	Consequential Central Switching Services	B1 - Start Up In Progress (Awaiting PAT/RACI)	51%	Unallocated	Tbc	Shippers
	4645	The rejection of incrementing reads submitted for an Isolated Supply Meter Point (RGMA flows)	A5a - Solution Development	44%	Unallocated	Tbc	Shippers/DN
	4713	Actual read following estimated transfer read calculating AQ of 1 (linked to XRN4690)	A5b - Undergoing Solution Impact Assessment	32%	Unallocated	Tbc	Shippers
	4772	Composite Weather Variable (CWV) Improvements	A7 - CP awaiting ChMC solution approval	44%	Unallocated	Tbc	Shippers / DN
	4779	UNC Modification 00575 - Adding AQ reporting to the PARK Schedule reporting suite	A9 - Internal change progressing through capture	40%	Unallocated	Tbc	Shippers
	4780	Inclusion of Meter Asset Provider Identity (MAP Id) in the UK Link system (CSS Consequential Change)	A5 - CP in capture with DSG	27%	Unallocated	Tbc	Tbc
	4795	Amendments to the PARR (520a) reporting	A7 - CP awaiting ChMC solution approval	44%	Unallocated	Tbc	PAC
	4801	Additional information to be made viewable on DES	A5 - CP in capture with DSG	29%	Unallocated	Tbc	Tbc
Unallocated	4691	CSEPs: IGT and GT File Formats (CGI Files)	A7 - CP awaiting ChMC solution approval	32%	Unallocated	Medium	DN
	4692	CSEPs: IGT and GT File Formats (CIN Files)	A7 - CP awaiting ChMC solution approval	32%	Unallocated	Medium	DN
	4693	CSEPs: IGT and GT File Formats Files Affected: CIC, CIR, CAI, CAO, DCI, DCO, CIN, CCN, CUN.	A7 - CP awaiting ChMC solution approval	32%	Unallocated	High	DN
	4694	CSEPs: IGT and GT File Formats (Create new data validations )	A7 - CP awaiting ChMC solution approval	32%	Unallocated	High	DN
	4777	Acceptance of Contact Details Updates	A7 - CP awaiting ChMC solution approval	32%	Unallocated	Tbc	Shippers
	4674	Corrective meter exchange to be reflective on DES	A9 - Internal change progressing through capture	32%	Unallocated	Medium	Tbc
	4803	Removal of validation for AQ Correction Reason 4	A5 - CP in capture with DSG	71%	Unallocated	Tbc	Shippers
	4850	Notification of Customer Contact Details to Transporters	A2 - CP proposed for ChMC	33%	Unallocated	Tbc	Tbc
	4851	Moving Market Participant Ownership from SPAA to UNC/DSC	A2 - CP proposed for ChMC	47%	Unallocated	Tbc	Tbc
		UIG Recommendation 3.1 option 5 – Interim process to monitor & manually load rejected reads into UK Link where to read was rejected for reason code MRE00458 only.	A2 - CP proposed for ChMC	34%	Unallocated	Tbc	Tbc
		prily.					

# 5. Major Release Update

- 5a. Release 3
- 5b. February 2019
- 5c. June 2019
- 5d. EUC 2019

# **XOSETVE**

5a. Release 3 - Update

## XRN4572 UK Link Release 3

6 <sup>th</sup> February	Overall Project RAG Status:							
2019	Schedule	Risks and Issues	Cost	Resources				
RAG Status								
		Status Justification						
The progress against each track is as below:         Track 1 (13 Changes)         PIS Complete. Overall closure report to be issued to ChMC following completion of Track 2         Track 2 (XRN 4454 Cadent/ NG)         Cutover of Cadent/ NG Split successfully completed         PIS commenced from 4 <sup>th</sup> February         4 minor defects raised to date, all low impact, 3 fixed and 1 due to be closed 15/02								
Risks and Issues								
Cost	Full Delivery costs approved	at ChMC in April 2018. Revision to accomm	nodate XRN4454 (Cadent) delive	ery approved at December ChMC				
Resources	SME resources in place to su	upport XRN4454 Cadent/NG PIS and conclu	usion of XRN4534 RT					

## **UK Link Release 3 - Plan**

Primary Scope		Scoping		Initi	ation	Delivery			Reali	sation			
Stage	Scope Prioritisati on	Scope Defined	Funding	Initiation	Analysis and HLD	Detailed Design	Build & System Test	Acceptance Test	Performance Test	Market Trials	Regression Test	lmp.	PIS
Track 1 Baseline Plan	10/01/18	07/02/18	11/04/1 8	13/04/18	13/04/18	04/06/18	13/08/18	07/09/18	19/10/18	08/10/18*	22/10/18	02/11/18	04/01/18
Track 1 Current Plan	10/01/8	07/02/18	11/04/1 8	13/12/17	13/04/18	04/06/18*	13/08/18	07/09/18	25/10/18	08/10/18*	22/10/18	02/11/18	04/01/18
Track 2 Baseline Plan	10/01/18	07/02/18	11/04/1 8	13/04/18	13/04/18	30/06/18*	24/09/18	05/11/18	N/A	14/12/18*	18/01/18	01/02/19	08/03/19
Track 2 Current Plan	10/01/8	07/02/18	11/04/1 8	13/12/17	13/04/18	30/06/18*	Build Complete ST synergised with AT	14/12/18**	N/A	14/12/18*	18/01/18	04/02/19	08/03/19

Planning/Milestone date to be confirmed

♦ Milestone date forecast to be met ♦ Milestone date forecast to be at risk

◆ Milestone date forecast to be missed ◆ Milestone completed

RAG Key - Milestones are end dates;

<sup>\*</sup>Closedown expected to finish this week \*\* Synergised ST and AT date

# **XOSETVE**

5b. February 2019 - Update

## XRN4802 - Feb 19 Minor Release - Status Update

29 <sup>th</sup> October	Overall Project RAG Status:								
2018	Schedule	Risks and Issues	Cost	Resources					
RAG Status									
		Status Justification							
<ul> <li>Schedule</li> <li>Testing – All testing activities completed in full</li> <li>Implementation – Implementation prep completed for planned on track Implementation date of Saturday 16th Feb</li> </ul>									
			d on track Implementation	date of Saturday 16 <sup>th</sup> Feb					
Risks and Issues	Implementation – Imple		ed on track Implementation	date of Saturday 16 <sup>th</sup> Feb					
	Implementation – Imple     No current risks or issue:	mentation prep completed for planne		date of Saturday 16 <sup>th</sup> Feb					

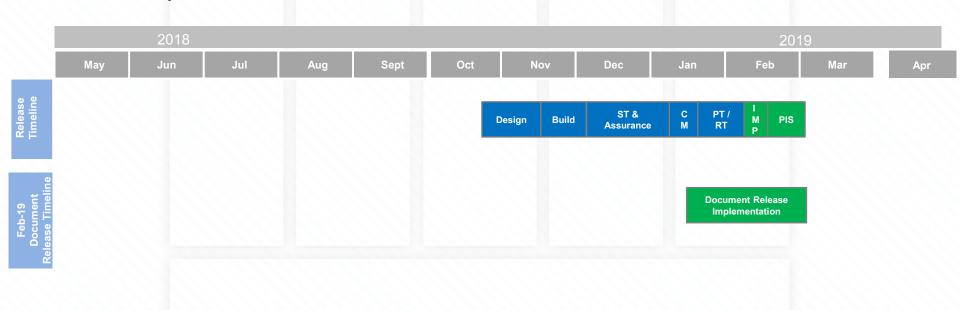
# XRN4802 – Feb 19 Minor Release & Feb 19 Document Release Timeline

#### **Minor Release Key Milestone Dates:**

16<sup>th</sup> February – Implementation on target

#### **Document Release Key Milestone Dates:**

1st March - Implementation



# **XOSETVE**

**5c. June 2019 - Update** 

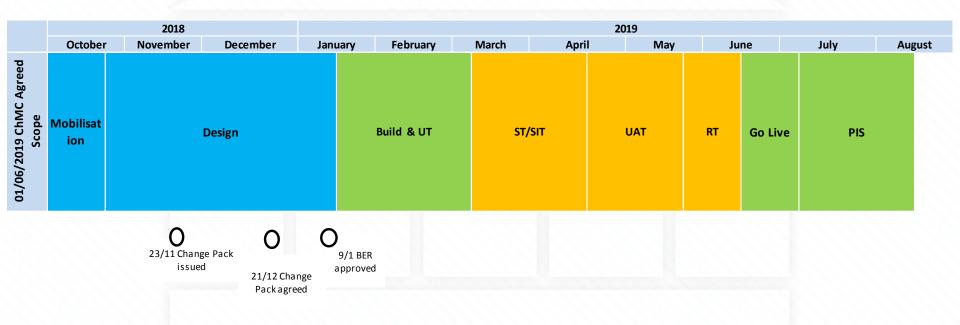
# XRN4732 - June 19 Release - Status Update

29 <sup>th</sup> October	Overall Project RAG Status:							
2018	Schedule	Risks and Issues	Cost	Resources				
RAG Status								
		Status Justification						
Schedule	<ul><li>Build: Activities have cor</li><li>Plan: Tracking to plan, do</li></ul>	n activities completed on the 25 <sup>th</sup> Janu mmenced to plan etailed testing phases are being plan approved by ChMC at the 09 <sup>th</sup> Janua	ned at the low level detail. E	Build has commenced to plan				
Risks and Issues		Weekly monitoring of SME resources supporting multiple demands (e.g. BAU defects, AML/ASP etc) and all requirements are able to be met						
Cost	Project delivery costs are	tracking to approved budgets						
Resources	Weekly monitoring of SM	E resources supporting multiple dem	ands (e.g. BAU defects, Fu	ture Releases etc) is ongoing				

### XRN4732 - June 19 Release Timelines

#### **Key Milestone Dates:**

- Traceability of Detailed Design to Requirements to be completed
- Agreement of June 19 Implementation Date to be agreed with ChMC



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5d. EUC 2019 - Update

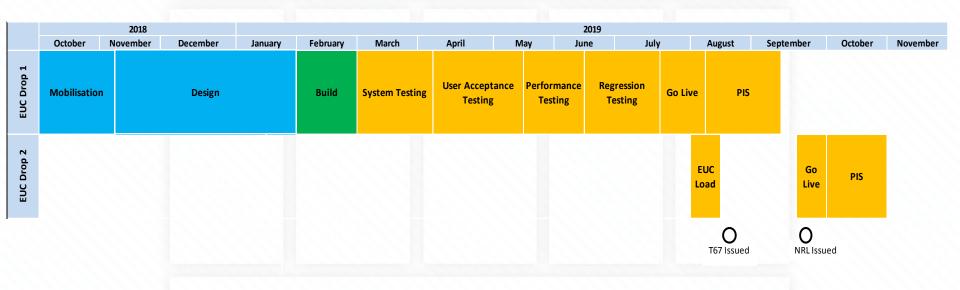
# XRN4665 - EUC Release

04/12/18	Overall Project RAG Status:							
04/12/16	Schedule	Risks and Issues	Cost	Resources				
RAG Status								
		Status Justification						
Schedule	an extraordinary ChMC o Plan: Tracking to plan, de	ps are completed and documentation on the 21 <sup>st</sup> January etailed testing phases are being planr approved at ChMC 9 <sup>th</sup> January.		hange Pack was approved at				
Risks and Issues	<ul><li>a detailed assessment of</li><li>Review of risk to complet</li></ul>	a risk that due to multiple projects run co-existence is in progress te all testing phases to meet the full so E resources supporting multiple dema	cope is in progress					
Cost	<ul> <li>Project delivery costs are</li> </ul>	tracking to approved budgets						
Resources	Weekly monitoring of SM	E resources supporting multiple dema	ands (e.g. BAU defects, Fu	uture Releases etc) is ongoing				

## XRN 4665 - EUC Release Timelines

#### **Key Milestone Dates:**

- Traceability of Detailed Design to Requirements to be completed
- Detailed planning of overall Testing Phase and component aspects in progress
- Agreement of EUC Release Part A & B Implementation Dates to be agreed with ChMC

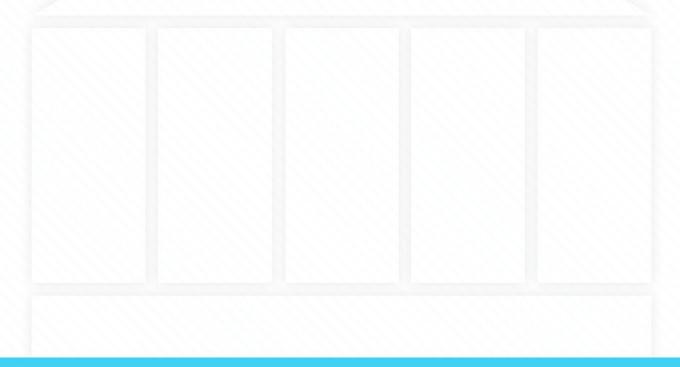


# 6. New Change Proposals For Ratification of the Prioritisation Scores

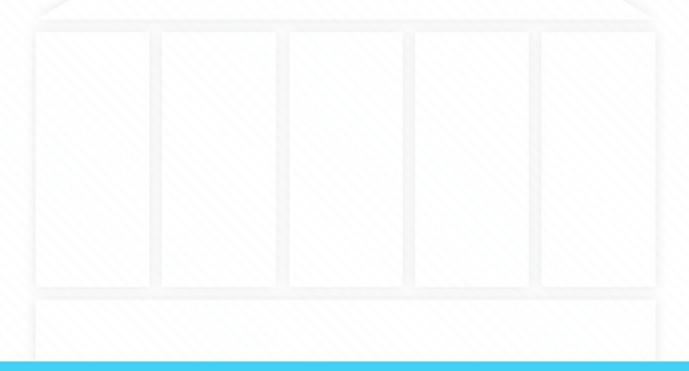
- 6a. XRN4853 UIG Recommendation 3.1 Option 5 Interim Process to monitor & manually load reads into UK Link where the read was rejected for reason code MRE00458
- 6b. XRN4851 Moving Market Participant Ownership from SPAA to UNC/DSC
- 6c. XRN4854 Transfer of NDM sampling obligations from Distribution Network Operators to the CDSP
- 6d. XRN4860 National Temporary UIG Monitoring

# 6a. XRN4853 – UIG – Recommendation 3.1 Option 5 – Interim Process to monitor & manually load reads into UK Link where the read was rejected for reason code MRE00458

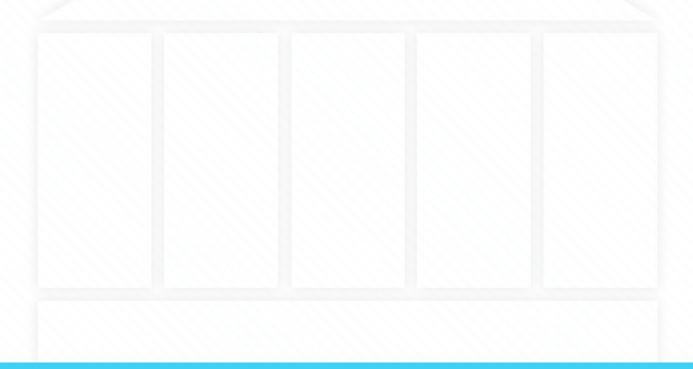
# 6b. XRN4851 – Moving Market Participant Ownership from SPAA to UNC/DSC



# 6c. XRN4854 – Transfer of NDM sampling obligations from Distribution Network Operators to the CDSP

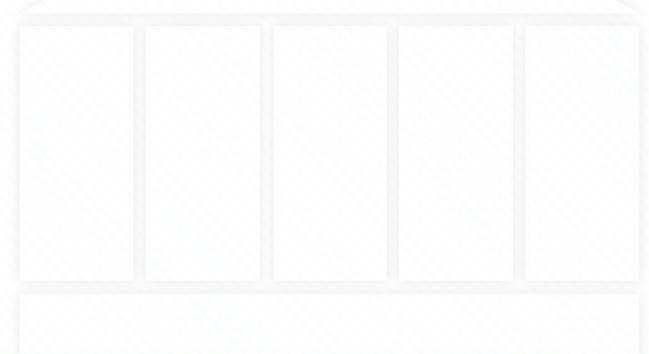


## 6d. XRN4860 - National Temporary UIG Monitoring



## 7. Change Proposal Initial View Representations

 7a. XRN4645 – The Rejection of Incrementing Reads Submitted for an Isolated Supply Meter Point (RGMA Flows) – Removed



# 8. Undergoing Solution Options Impact Assessment Review

- 8a. XRN4801 Additional Information to be made available on DES
- 8b. XRN4713 Actual Read following transfer read calculating AQ of 1
- 8c. XRN4833 Roll Out of Business Intelligence and Data Capability
- 8d. XRN4803 Removal of Validation for AQ Correction Reason 4-Removed
- 8e. XRN4789 Updating Shipper Reporting Packs and Glossary
- 8f. XRN4738 Shipper Portfolio Update of Proposed Formula Year AQ/SOQ
- 8g. XRN4716 Increased Filed Length Updated by data item

# 8a. XRN4801 – Additional Information to be made available on DES

- DSG to support with prioritisation of data items to be included in DES
- DSG to ratify the additional requirements for XRN4801

# XRN4801 – Additional Information to be made available on DES

#### **Background**

- This Change was presented at ChMC on 7<sup>th</sup> November, and deferred for an initial review with the industry using the Change Pack Process
- The consultation period lasted from 9<sup>th</sup> November to 23<sup>rd</sup> November, and six responses were received which approved the change in principle
- However, several of the responses specified additional data items to be included to what was already specified in the original Change Proposal
- Several of the data items will require amendments to the Data Permissions Matrix
- The next slide indicates the additional data items requested by the respondents
- This change was approved to proceed at ChMC on 12<sup>th</sup> December

#### Additional Data Items Requested

Respondent	Additional Data Items/Requirements:	Rationale
Centrica	Supplier End Date	Required for customer queries and Invoicing
	DCC GUID	This is a nice to have once DCC is in full swing
	Gas Pressure	Required for DCC rollout to make sure we send the right engineers out with the right qualifications for the pressure level.
	Proposed AQ for new MPRNs	Supports forecasting
Gazprom	Uncorrected read on all reads being shown in the read history with a convertor	On Nexus go-live we had issues with getting transfer reads accepted as the uncorrected read on the previous read is not made available in the files or on DES. The additional impact of not knowing if the incumbent supplier has populated this previously with a meter read, uncorrected read or corrected read makes it difficult to get an uncorrected read accepted that progresses from the previous. If the last read were available on DES along with the uncorrected read it would be a source of information to be able to support read submission.
	Convertor Asset: Dials - both uncorrected and corrected	It is possible that the dials are different in a small number of cases, again to support read validation and submission it would useful to understand what Xoserve hold from a reconciliation and read submission point of view, the limited validation on uncorrected reads involves checking the digits match that expected by UKLink.
	EUC to also be added to SMP Annual history	This is missing quantity data in our opinion, the change in AQ over the year is in there, but not if the rolling AQ has change the EUC.
	ASP Name	SMO and MAM are available but the ASP as a third party provider are not. As this is provided by Shipper it is useful for reconciliation purposes to ensure our systems are aligned.

# **Additional Data Items Requested Continued**

Respondent	Additional Data Items/Requirements:	Rationale
Scottish Power	Indicator that there has been a .JOB (meter change) or .UPD (meter update) rejection since the last meter change or a .U02 (read) rejection since the last read has been updated.	Information required by agents who work reading or meter rejections to quickly understand whether there has been any subsequent activity on a meter point. If a read has been accepted after the latest rejection it indicates the issue has now been resolved and no further action is required which will help reduce the time agents spend on work items that have already been resolved.
Scottish Power	Show the last actual read recorded prior to transfer of ownership, this data is provided in the transfer of ownership file flows so should be available in DES  'Could this request be extended to include all reads prior to transfer may be used in the next AQ calculation. i.e the latest read (+ subsequent reads) between 9 & 12 months prior supply, otherwise the earliest read within 3 years'	We have experienced a number of AQ changes following a transfer of ownership that have been queried to Xoserve or corrected due to read issues prior to ownership. This data has been requested to understand AQ changes following a shipper transfer. Although these readings are not in our ownership, as they impact AQ values we feel any read that is to be used in current / future AQ calculations should be made available to the current shipper.

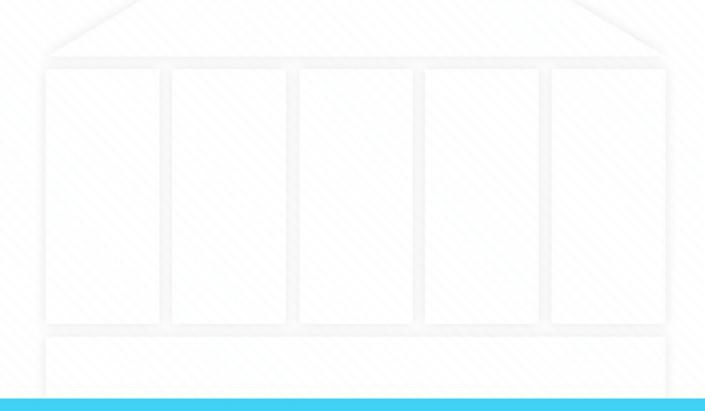
## **Additional Data Items Requested Continued**

- As a result of the agreed solution for XRN4676 (Reconciliation issues with reads recorded between D-1 to D-5), there is an additional requirement to indicate in DES if a read is active or inactive
- Furthermore, there are a number of customer tickets associated with XRN4674, which seeks to correct the appearance of corrective meter exchanges on DES; we would like to include this requirements within the scope of XRN4801
- The Change Proposal with all of the Change Pack responses can be found on the DSG page of Xoserve.com.

## **Action Required from DSG**

- Which of the requested data items should be treated as higher priority?
- Can any of the proposed data items be de-scoped?
- What considerations or system impacts do you foresee as a result of these data items to be added to DES?
- Is DSG in support of the additional requirements described on the previous slide

## 8b. XRN4713 – Actual Read following transfer read calculating AQ of 1



### **Overview**

- XRN4713 was raised to look into a potential enduring solution of re-estimating an estimated Shipper Transfer Read (where the next actual is lower causing a negative consumption)
- XRN4690 is in progress for an interim solution to the above where, in the AQ process, if the first variance considered is a negative then roll over the AQ (as the associated positive would not be considered if AQ was to be calculated)
- Slides were presented at DSG 4<sup>th</sup> Feb with options and a recommended solution (3)
- Action taken for DSG reps to review and provide feedback on options and if the recommended solution is suitable to next DSG

## **Potential Options**

#### 1. Do nothing

- Pro: Solution being put in place by XRN4690 will mitigate the issues being seen with AQ
- Pro: Other downstream processes can handle negative consumption
- Con: Negative consumption (either side) is still not reflective of offtake

#### 2. Re-estimate

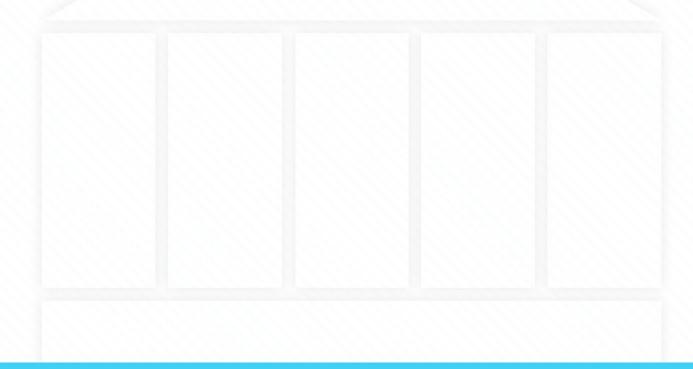
- Con: Risk around re-opening historically closed out position
- Con: Raises issues with end consumer billing (potential backstop date associated with this)
- Con: Requires system changes (Xoserve & Shippers) due to no current process re-estimating (shipper systems may not expect or handle another estimate)

#### 3. Notification (report to Shippers)

- Pro: Highlight to incoming & outgoing Shippers where a negative consumption is present pre and post a contract change (Shipper Trans / Re-Confirmation / Class Change)
- Pro: Action to then potentially agree a SAR to replace the estimate transfer read
- Pro: Allows Shippers to follow existing process
- Pro: Promotes the increase in actual reads being used for transfers (more accurate AQ, Reconciliation etc)

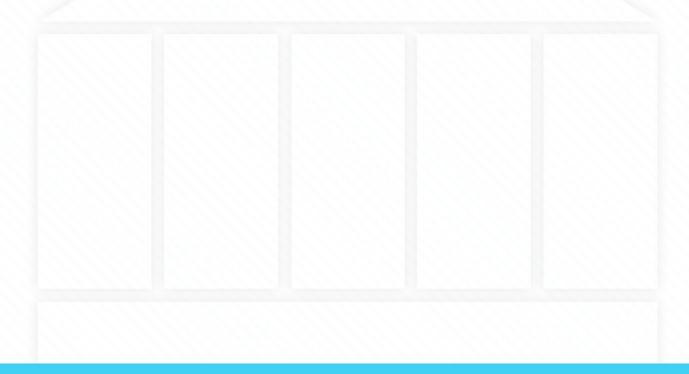
## 8c. XRN4833 – Roll Out of Business Intelligence and Data Capability

Verbal Update to be provided by Jason McLeod



## 8d. XRN4803 – Removal of Validation for AQ Correction Reason 4

Removed



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## 8e. XRN4789 - Shipper Reporting Pack Updates – Part A For information

XRN4857 - Reporting Review – For information

### XRN4789 – Part A - Shipper Reporting Pack updates

- XRN4789 was raised to make improvements to the Shipper pack glossary and some minor changes to the report.
- Requirements have been gathered and solution options are now being worked up with the initial focus on making the required improvements to the glossary which will add immediate benefit.
- Solutions will look at the scale of change involved in the required enhancements to the shipper packs which will be presented at the next DSG meeting on 4<sup>th</sup> March.

## XRN4789 - Part B - Report Review

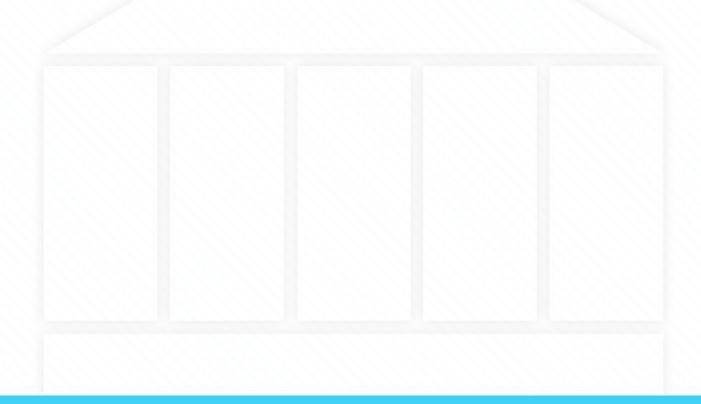
- As part of XRN4789 Part B was raised to initiate a wider review of all MI and reports generated by Xoserve.
- Upon further investigation, and due to the scale and approach of the work a new change has been raised for this work and will address part B of XRN4789.
- The new change for the Report Review is XRN4857.

## XRN4857 - Report Review

- Data Office working with a 3<sup>rd</sup> party to create a statement of work.
- Phase one will centralise all reporting and identify duplication/gaps.
- The review will look at optimising the existing reporting capability.
- Following the review we will look at recommendations for rationalising reporting to ensure the most effective service to Xoserve customers.
- In scope:
  - All internally generated reports
  - All externally published reports
- Out of scope reports that are internal to Xoserve with no customer impact e.g. personnel reports, finance reports etc.

Task No	Task	Phase One						
1	Mobilisation							
2	Kick-off Meetings / Engagement Ways							
3	Stakeholder Workshops - Individual Deep Dives & Information							
4	Analysis							
5	Clarification Workshops							
6	Recommendations							
7	Progress Reporting							

## 8f. XRN4738 - Shipper Portfolio Update of Proposed Formula Year AQ/SOQ



### **Overview**

- Shippers have asked Xoserve to look into options to inform them of their proposed Formula Year AQ/SOQ values once they have been calculated (in December) before NRL files are issued in late March
- XRN3667a was raised for Shippers to have visibility of this via API to facilitate faster / more reliable switching
- It has been identified that CoS transactions that take place between the delivery of the March NRL (that carries the new Formula Year AQ / SOQ) and the 1<sup>st</sup> April may not utilise the API solution
- As such, a separate mechanism is needed to provide FAQ/SOQ details post NRL to provide customers with options

## **Proposed Solution**

- Report to be generated showing MPRN gains post NNL
- Replication of the data items provided via API
- Time period to cover any Confirmation/Re-Confirmations post generation of NNL files and up to/including 1<sup>st</sup> April
- Issue date 1<sup>st</sup> week post 1<sup>st</sup> April
- .xlsx format (zipped & password protected)
- Shippers to be target audience of report
- Email delivery mechanism

## **Proposed Data Items**

## Replication of the data items provided via API

Meter Point Reference Number	Supply Point Annual Quantity (AQ)
Metering Point Postcode	Supply Point Offtake Quantity (SOQ)
Local Distribution Zone	Supply Point Formula Year AQ
Exit Zone	Supply Point Formula Year SOQ
Network Owner Name	Perspective Supply Point Formula Year AQ
Connected System Exit Point ID	Perspective Supply Point Formula Year SOQ
Automated Meter Reading Indicator	Perspective Supply Point Formula Year
Market Sector Code	Effective Date

### **DSG** Action

- Review the above slides and provide input into proposed solution
- Any additional/redundant data items?

## XX>serve

## 8g. XRN4716 – Increase Field Length for 'Updated by' data item

High Level Solution Option Assessment

## **Change Overview**

#### XRN4716 – Increase Field Length for 'Updated by' data item

This change is to expand the 'Updated by' field to [22] characters from the existing 12 characters so that all data can be stored and viewed on the Meter Point History Enquiry screen . Post this changes, users will be able to see the full name of the Users who updated the system in the 'updated' field in the SAP Portal application

#### **Solution Options**

1

Change the 'Updated By' character count on the Meyer Point History Screen only

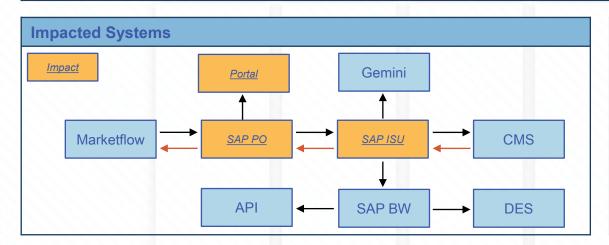
### **Option 1 - High Level Impact Assessment**

#### 1 - Change the 'Updated By' character count on the Meyer Point History Screen only

**SAP PO:** Changes required in SAP PO to update the field length from 12 to 22.

Portal and IDAM: Changes required in SAP PO to update the field length from 12 to 22.

<u>SAP ISU:</u> A new custom table needs to be build up in ISU to store the Updated by field for all the changes related to the screen. When the outbound proxy is sent to Portal; then the last changed user name is to be derived from the new custom table and populated in the proxy.



#### **Assumptions**

- User name will be of maximum length of 22.
- End to End testing is required from Portal to ISU

Overall Impact	Release Type	High Level Cost Estimate		
Medium	Major	35,000 – 45,000 GBP		

### **Option 1 - System Impact Assessment**

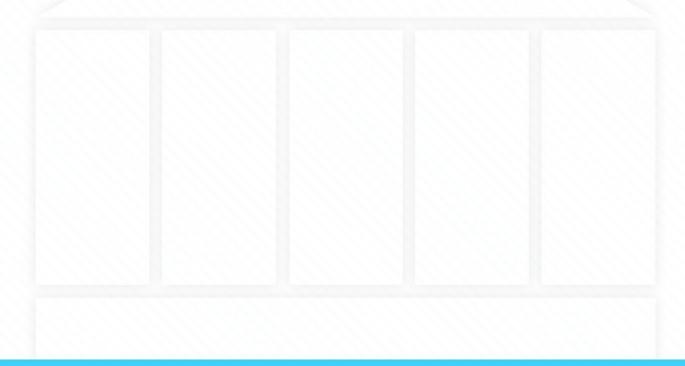
	SAP ISU	SAP PO	SAP BW	Portal and IDAM	
System Component:	SPA	File Formats	Reports	Screen Display	
Development Type:	Code Change	Configuration Change	Code Change	Configuration Change	
Impacted User(s):	Networks	Networks	Networks	Networks	
Build Type:	Existing and new	Existing	Existing	Existing	
Change Description:	Update the field length of "Updated By" field from 12 to 22. New custom table to be build to store Updated By field	Update the field length of "Updated By" field from 12 to 22.	Update the field length of "Updated By" field from 12 to 22.	Update the field length of "Updated By" field from 12 to 22.	
Requirement Clarity:	G	G	G	G	
Change Complexity:	G	G	G	G	
Integration Complexity:	G	G	G	G	
Test Data Prep Complexity:	G	G	G	G	
Test Execution:	А	А	А	А	
Regression Testing Impact:	G	G	G	G	
Performance Impact:	G	G	G	G	

## **Option 1 - Process Impact Assessment**

Process Area	Complexity	File Formats	Exceptions	External Screens	Batch Jobs	Performance Test?
SPA	n/a	n/a	n/a	n/a	n/a	n/a
Metering (Reads)	n/a	n/a	n/a	n/a	n/a	n/a
Reconciliation	n/a	n/a	n/a	n/a	n/a	n/a
Invoicing – Capacity	n/a	n/a	n/a	n/a	n/a	n/a
Invoicing – Commodity	n/a	n/a	n/a	n/a	n/a	n/a
Invoicing – Amendment	n/a	n/a	n/a	n/a	n/a	n/a
Invoicing – Other	n/a	n/a	n/a	n/a	n/a	n/a
Rolling AQ	n/a	n/a	n/a	n/a	n/a	n/a
Formula Year AQ	n/a	n/a	n/a	n/a	n/a	n/a
RGMA	n/a	n/a	n/a	n/a	n/a	n/a
DSC Service	n/a	n/a	n/a	n/a	n/a	n/a
Other	M	n/a	n/a	Y	n/a	n/a

## 9. Solution Options Impact Assessment Review Completed

No agenda items for this section



# **XOSETVE**

10a. Defect Summary

## **Defect Summary Stats**

Stats as per HPQC extract taken on Wednesday 13th February 2019.

#### Defect Landscape (Open/Closed vrs PGL/New)

	PGL Defects						Newly Discovered Defects					GRAND RELEASE		
	D1	D2	D3	D4	D5	TOTAL	D1	D2	D3	D4	D5	Not Set	TOTAL	TOTALS
Jrgent Fix (D1/D2)	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Amendment Invoice Task Force	0	0	0	0	0	0	0	0	16	12	2	0	30	30
R3.07 - 22nd February	0	0	0	0	0	0	0	0	4	10	0	0	14	14
On Hold	0	0	0	0	0	0	0	0	1	2	0	0	3	3
Requires CR	0	0	0	0	0	0	0	0	3	1	0	0	4	4
Release Planning	0	0	0	0	0	0	0	0	4	1	0	0	5	5
Future Release Dependent	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Currently Unallocated	0	0	0	1	1	2	0	0	29	32	0	0	61	63
TOTAL OPEN	0	0	0	1	1	2	0	0	57	58	2	0	117	119
Closed as Rejected	0	0	3	14	6	23	0	11	36	36	1	3	87	110
Closed as CR	0	0	3	8	0	11	0	0	6	4	0	0	10	21
Closed - Deployed to Production	0	7	28	58	9	102	9	212	436	191	13	10	871	973
TOTAL CLOSED	0	7	34	80	15	136	9	223	478	231	14	13	968	1104
GRAND TOTAL	0	7	31	73	16	138	9	223	529	285	16	13	1085	1223

### **R3.06**

### The below fixes were all deployed to production on the 8<sup>th</sup> February 2019.

Defect ID	Status	Description	Release
1224	Closed - Deployed to Production	NON SAP - Thereport in Portal is missing 2 fields.	R3.06
1251	Closed - Deployed to Production	SAP BW-MPRL Shipper short code is blank	R3.06
1283	Closed - Deployed to Production	SAP-BW - Missing data -	R3.06
1284	Closed - Deployed to Production	Energy Mismatch Summary	R3.06
1291	Closed - Deployed to Production	DUK_PODS self transformation not updating the delta records impacting IQL	R3.06

Release 3.07 is scheduled for 22<sup>nd</sup> February 2019.

## **Amendment Invoice Impacting Defects – Open 1**

Defect ID	Status	Primary Business Process	Description
924	Ready For Assurance		CMS issues with submitting Contacts through the Billing Template process where the rejection reason is ADJ00118-The Status of the Requested MPRN is Extinct. Impact on Amendment invoice - ASP mismatches
1073	Ready For Assurance		Exception created incorrectly on a MPRN where class change (Class 4 to class 3) as well as shipper transfer has happened on the same day. Incorrect volume & energy calculated, Excluded from the invoice.
1122	Assigned		Multiple RGMA reads (Final Exchange and Report read) present in the system for the same day leading to incorrect one day rec.
1138	Fix In Progress		SAP- ASP/AML Presentation Mismatch Issue where the is a Class 4 read followed by a RGMA read
1153	Ready for Internal Testing	RGMA	SAP-CMS reference number for a 'GSR' contact is not populating in ASP file
1154	Awaiting CAB	READS	ASP/AML mismatch for Class 4 sites following creation of an MR07 exception
1173	Assigned	INV	Mismatch in ASP file & not captured in mismatch report where legacy data used for Rec
1178	Fix In Progress		ASP/AML mismatches when Class 4 read is received for the same read date as RGMA read.(creates MR07 exception)
1199	Ready For Assurance		Volume and energy calculated wrong where Read insert between actual and estimated shipper transfer with TTZ of 1. Affects AQ & charge calculation for Amendment invoice
1207	Retest Failed	RGMA	SAP - Incorrect volume being calculated for Class change scenario for Class 1 site
1210	Awaiting CAB	INV	Sub-deduct site not populating MPRN in ASP K89 field
1214	DRS in progress		Re-rec documents spanning across 2 reversed bill periods causing net-off issues and mismatches in ASP file.
1215	DRS in progress	****	ASP mismatch & net-off issues .
1216	DRS in progress		ASP mismatches due to one of the manual documents not getting considered in the net-off .

#### Key:

Amendment Invoice Task Force Defects	
Standard Defect	

## **Amendment Invoice Impacting Defects – Open 2**

Defect ID	Status	Primary Business Process	Description
121	.7Ready For Assurance	INV	ASP mismatches due to net-off issues in read insert/break-in scenarios
121	8Clarification Required	READS	Treatment of Check to Check Reconciliation spanning across Classes
121	9Clarification Required	READS	SAP: Issue with DM Estimation following RGMA update for CA/CL site: Potential charge issue.
122	OReady for Internal Testing	READS	SAP - Class 3: sites only. For capped or clamped sites the read used for Rec is using the wrong date. Found as a result of defect 906
124	.7 DRS in progress	READS	WC calculation process incorrectly rejecting & resulting in incorrect volume & energy calculated. Charges Excluded from invoice.
124	9Assigned	INV	SAP - Incorrect values in Supporting Info (ASP & AML) for CSEPs, not showing FYAQ
125	22Assigned	INV	Missing reconciliation data missing in ASP file for record type K89
125	3 Fix In Progress	INV	SAP-Duplicate ASP File for Nov 18 Billing Period
425	70 5 4	DEADC	SAP - Defect 1146 - UBR read process reversing bill documents incorrectly causing
	7Ready For Assurance 2Assigned	READS INV	mismatches SAP-SSMP presentation issue in the ASP file.
127	6Fix In Progress	INV	SAP BW- Amount of net off is not applied correctly in the AML file
127	7Ready for Internal Testing	READS	Reconciliation charges not getting created where there is a consumption adjustment over the period of the replacement read
127	8DRS Needed	READS	Better Estimate on Twin stream sites does not seem to be allocated aggregate energy correctly
128	8Assigned	READS	SAP - Net-off volume not calculated for prime sites when sub sites has a consumption calculated.
129	4Assigned	READS	Allocated energy updated outside closeout through reads process (UDR) for Class 2 sites where convertor is installed.
129	8New	INV	SAP BW: Mandatory data items missing from AML file: RECONCILIATION START DATE and RECONCILIATION_END_DATE

Key:	
	Amendment Invoice Task Force Defects
	Standard Defect

Note: All Amendment Invoice Impacting defects are now being tagged to the Amendment Invoice Task Force.

### **Amendment Invoice Impacting Defects - Closed**

The below defects were deployed / closed since the last slides were issued.

Defect ID	Status	Description	Deployment Date
1175	Closed - Deployed to Production	Presentation issue (AML file) from P&S sites. Linked to defect 720	30th January
		Incorrect energy calculated for Reconciliation on Check to Check rec where there	
1123	Closed - Deployed to Production	is a Class change	31st January
		SAP - Incorrect reconciliation whenever site visit read is received between two	
1125	Closed - Deployed to Production	actual reads	31st January
		Incorrect energy calculated where an estimated transfer read is created with TTZ	
1137	Closed as Rejected*	of 1 but subsequent read confirms read has not gone round the clock	1st February
1136	Closed - Deployed to Production	SAP: Incorrect reconciliation charge created for backbilling scenario.	2nd February
		SAP- Class 1 NTS Sites populating Incorrect classification as SSP instead of LSP on	
1172	Closed - Deployed to Production	ASP/AML	8th February

Key:	
	Amendment Invoice Task Force Defects
	Standard Defect

<sup>\*</sup> Rejected as it was a duplicate of an already logged defect.

## XOserve

## 10b. Reconciliation following a Site Visit Read (Check Read) over the period of a Class Change

DSG 18th February 2019

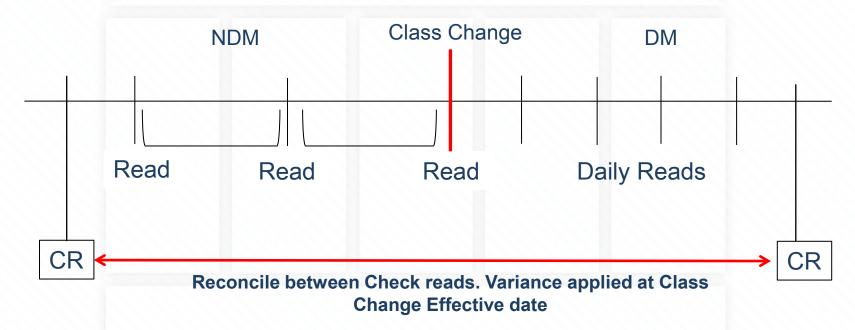
## **Background**

- During the design phase of Project Nexus, requirements where agreed for the treatment of a Check to Check reconciliation where there is a Class change, no change in Shipper
- Agreed that following receipt of a Check Read, reconciliation will be carried out back to the previous Check Read or AMR/Daily Read Equipment Installation Read. A variance will be created on the Class change date. Energy will be apportioned between the two classes based on the profiles.
- The current functionality is not processing the reconciliations as per the requirements, it is treating the Check to Check reconciliation the same as a Shipper transfer (explained on the following slides)
- This is recorded as a defect (1218) and currently all reconciliations are being held off the invoice.

## Class Change, No Change in Shipper Example below is: NDM (Class 3 or 4) to DM (Class 1 or 2)

Requirement for the treatment of Check to Check reconciliation:

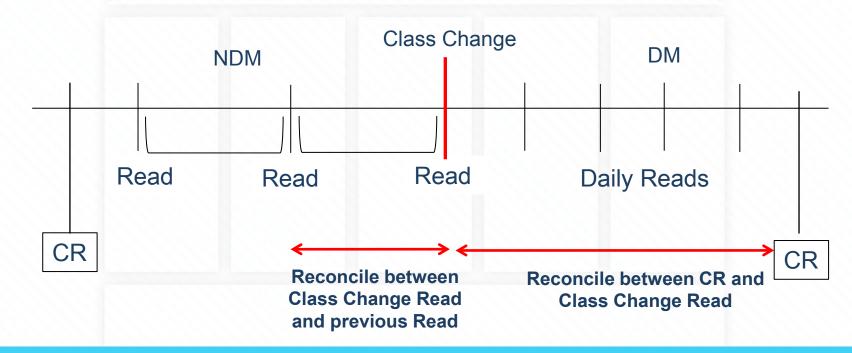
- Reconciliation between Check Reads (CR),
- Energy apportioned between Class based on profiles



## Class Change, No Change in Shipper Example below is: NDM (Class 3 or 4) to DM (Class 1 or 2)

#### Current Design.

- Reconciliation between Check Read (CR) and Class Change Read.
- All energy accounted for but allocated to the new Class.



## **Options**

- No change to the current design
  - Where there is a Class change, no change in Shipper, following receipt of a Check Read after the Class change, reconciliation will take place between the Check Read and the Class change read.
  - No system changes required
  - Reconciliations are currently being held; excluded from the invoice.
     These will be released onto the invoice.
- Change the design as per the requirements
  - Where there is a Class change, no change in Shipper, following receipt of a Check Read after the Class change, reconciliation will take place between the Check Read and the previous Check Read
  - System changes required (Change Request will be raised). This is a complex change so would need to be fully assessed for feasibility if this is preferred option.
  - Following deployment of the fix the reconciliations will be released.

### 11. Miscellaneous

- 11a. Action Reference 0407: Read Validation Xoserve (DA) to speak with (MD) about training process. (ES) to compile an information document and send out to the industry
- 11b. IX Update

# **XOSETVE**

11a. Exposing Meter Reading Validation

### **Rules Repository**

- Within CDSP there is a Rules Repository maintained
- Sets out the rules applied to CDSP processes
- Is maintained within a specific tool which has limited front end capability
- Is maintained as part of functional changes to the systems
- Has a high level of assumed knowledge
- Is a logical rather than physical repository so doesn't necessarily link to the specific formats
- Work is needed to apply this to a UK Link User touchpoint (files / processes), and get it verified

### **Rules Repository**

- Example extract:
- 385 Meter Reading related rules
- c40 Rules are linked to input file formats
- Classed against UDR, UBR, UMR, RGMA, Check
- Other means of receipt of readings discounted e.g. Class 1, Must Readings, CDSP Screens
- Attached sample of circa 20 rules attached DSG to review and feedback

Microsoft Excel Worksheet

Saurar Raio	Saurer Raile Hame	Primary Tral	Hraliaa. FF	JUD	JUP	JUH	Olbera alale: RGMA Cheab	Rale Ori	, Saurar Taq	Link:Herd Implemented Dy Spraifination (c) - Link to Proness
57162	Valid Reading for Class 2, 3 or 4 SMP - He AMR Melec Installed	A salid "Reading" for a SMP that is not alone 1 and as Automated Heleo Reading [AMR] equipment is installed, until installed, while index of the Supply Heleo and where a numerier in installed, both the numeried and the numeried endings. Rejection Codes: HREBURGS The numeriar numerical end has not been supplied where there is a numerical filled and the numerical ends are made. HREBURGS The numeriar numerical end has not been supplied where there is a numerical filled and the numerical ends are made.		٧	٠	٧	RGMA/ Chreb	инс	н.1.5.2[а]	523578: 4.84.84.84 Validate Meleo Read Sakainaina
57864	Heler Read Eliqibililq  Class 2, 3 and 4	A welco coading concined an a Remule Helco Read in an eligible "Helco Read".		٧	٧	٧		инс	H.1.5.2[a]	128312: 4.81.81.83 Validale Class 5 as 4 Heles Read Composeds 53888: 4.81.81.82 Validale Class 1 as 2 Heles Read Composeds
57865	Meleo Read Eliqibiliq  Class 1	Fee a Class & Supply Heles, a Heles Reading ublained by Transporter Daily Read Equipment is an eligible "Heles Read".						инс	H.1.5.2[#]	531111: 4.14.14.12 Validale Class 1 or 2 Heler Read Composeds
57866	Molor Read Eliqibililg   Opening Read	Where a "Heler Brading" is ushuilled as as Opening Meler Brading the fallowing will not be espected:   11 Programing Uner Entimete,   23 Cas Card Brading,   31 Catantated Gae Card Brading;		,	,	¥		инс	H.1.5.2[a]	E23978: 4.84.84.84 Validate Meter Read Submission
57867	Daily Meloc Read Equipment - Liabilities Atlanation	The Transporter Metering Chargen pagable for Transporter Daily Read Equipment installed at a Shared Supply Meter Paint will be pagable in equal packing the Sharing Registered Uners, with effect from the date the Supply Meter Paint becomes a Class 1 Supply Meter Paint. The amount pagable will be seen where the sunt has been paid funderful Silvusche Contract. Charging Pithe Reter [EMDEDOED 13-15275 Little-"Meter Annels for Special Metering Accompanies." swishtlps://alm.ablinb.anners.ann/en/oransport_absta03E5MD4(13GepQ)						инс	H.1.7.2	53855: 5.84.84.87 Caluatate Auxillary Pinaurial Values 53838: 5.84.84.86 Idealify Auxillary Aggregation Parameters
57861	Meler Reading - For Rennailialina	Helered Values and Helered Quantily   See the purposes of Renounitation) will be naturalled no crossipt of a 'Valid Heler Reading		۲	٠	۲	RGMA	инс	H.S.1.7	97772: 4.84.84.84 Caluatate Valume to the Persissa Read 486485: 4.85.85.85 Caluatate The Renounitiation Variance Energy 488286: 4.84.84.88 Caluatate Valume to the Heat Read
57878	Meles Reading - Subminsion of Enlinales	An entimated reading rearined from the Unre will be rejected unless it in a Proposing Uner Culimate featimated transfer read unbuilled by the Proposing Uner! If Affers Reading for Consontium Adjustment) with be repeated where;		٧	٧	٧	RGMA/ Chrob	инс	H.S.Z.Z	128912: 4.81.81.89 Validale Class S or 4 Heles Read Compuseds 529978: 4.81.81.81 Validale Heles Read Submission
57874	Moles Reading - Validalinu	Historic Resting for Cassamplian Migrature II will be expected where;  -the desired Energy Quantity from the meter conding for Cassamplian Mijustanell in unlaide of a Internace hand and the Registered Ware has not not an according for the desired Energy Quantity from the meter conding for Cassamplian Mijustanell in unlaide of a wider Internace hand [market breaker]  -the Uner has not the uncreide flag for a read for Cassamplian Mijustanell had the deviced Energy Quantity in		٧	¥	٧	RGMA/ Chreb	инс	H.5.3.4	37774: 4.84.84.86 Validate Heles Read Energy for the Period
57875	Heler Reading - Enlinates [a]	Microan editated Heleo Reading in required for long Supply Heleo, the Heleo Reading will be decired uning the estimated meteord unions applicable for the Claus of the Supply Heleo Point			Г	Γ		инс	H.S.4.3	55754: 4.84.84.85 Caluatata Eulimatra Road
57874	Halifq Ealimate Heter Read	When an estimate in natural and the Registeerd Unre will be untified of the entimate out takes than 2 Dago after the entimate in determined.			٧	٧	RGMA	инс	H.S.4.5	97758: 4.84.85.89 Halify Heler Reada
57875	Validate Corrested and Unsurrented Heter Read Program	Where a ununcles in cruncled at a Supply Heles, the meter crading will be expented in buth uncerated and fun- uncerated freatings are not reactived with the meter crading. Europt where AHR or Heles Reading Equipment which decises a read where we will expent the meter crading and uncerates cradings.		٧	٧	٧		инс	H.5.5.9	428342: 4.84.84.83 Validate Class 5 or 4 Meter Read Companyola 538888: 4.84.84.82 Validate Class 4 or 2 Meter Read Companyola
57876	Heler Reading - Enlimates Claus 3 or 4	For a Claus Sur 4 Supply Heler Paint, the rationaled Heleral Values for any period and the calculated as; exampling the HDM Supply Heler Paint Domand for each Day in the period to Values and appropriate than entered for each Day Conservation to Values: HDM Supply Heler Paint Domand / the applicable Calcrific Value [CV] for the Day HDM Supply Heler Paint Domand Formats A07355 ALP = [4-[DAF aWCF]] ALP: Suncal Load Paintile for the applicable EUC DAF: Dailig Adjustment Factor for the applicable EUC WCF: Walther Correction Factor for the applicable EUC			¥	٧	RGMA/ Chrob	инс	H.5.4.2	33754: 4.84.85 Calculate Enlimated Read



## 11b. Xoserve IX Refresh

Customer Update 12/02/2019

## IX Refresh Customer Update

#### Welcome to the January update of the IX Refresh Project

As per our update to Change Management Committee in January we've been progressing security testing over the last month, culminating in the successful completion of penetration testing. As you would expect security is a major consideration for us, which is why we've enhanced the level of security testing of the solution to ensure that you'll benefit from a secure product. This has resulted in this testing taking longer than in our last published plan however I hope you understand the need for this. We are now exploring how we can accelerate the rollout to preserve our overall project timelines, with the vast majority completed by July 2019.

The initial rollout of lines has begun in preparation for the router and server installs and these are progressing well. If you have already been contacted regarding this I trust the experience has been good so far.. For those of you who haven't had your new lines installed, look out for your calendar appointment from Gamma; you'll be given two weeks notice of the appointment and there is flexibility to amend this to suit your needs.

This month we'll reach major milestones with Proof of Concept testing and the completion of the pilot site; this will mark the beginning of the service transition to the new IX platform alongside our continued line installation activities. We're currently finalising the plan and if there are any risks to the timeline we will let you know what they are and, more importantly, what we're doing to ensure the impact to you is minimised.

Our aim is to make this process as seamless as possible to ensure that the installation experience meets your expectations. If you'd like more detailed information about dates relevant to your migration, please email <a href="mailto:box.xoserve.lXEnquiries@xoserve.com">box.xoserve.lXEnquiries@xoserve.com</a>

Finally, thank you for your ongoing support and I look forward to updating you again in March.

#### Michelle Callaghan

People Platform Director

## **Look Forward: IX Program Quarterly Activity**

#### **Three Month Timeline**

#### **February**

- PoC testing to be completed at our supplier's data centre
- IX solution will be installed at the pilot site
- Initial line installations to continue across all phases
- Continue to engage customers with Disaster Recovery equipment about testing approach
- Continue to engage relevant customers requesting additional IP range / addresses for IX End User equipment

#### March

- Rollout continues with Phase One
- Relevant sites contacted to have routers and servers installed
- Prepare April migrations
- Phone line installations to continue

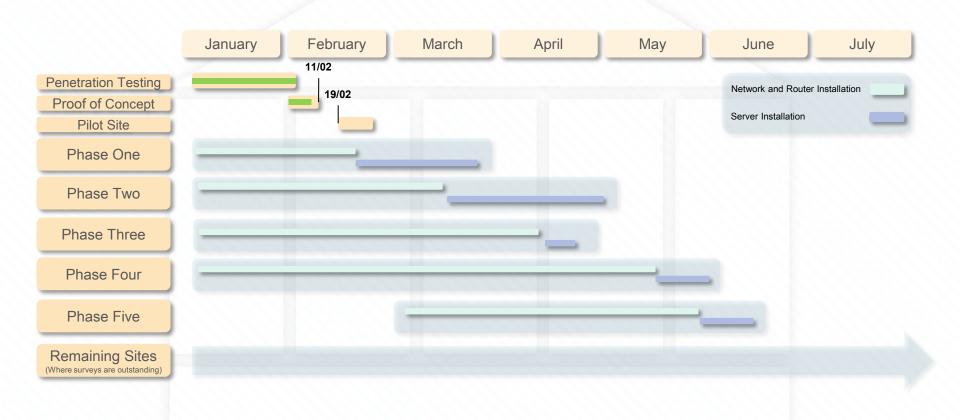
#### April

- Rollout continues for line, router and server installations
- Customers contacted to have routers and servers installed
- Prepare May migrations
- Phone line installations to continue

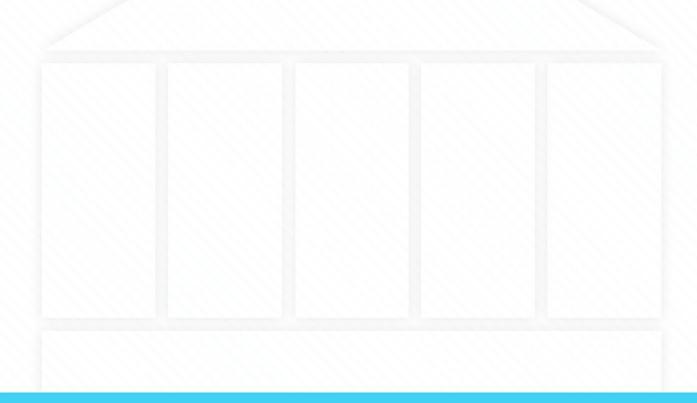
Please be assured that you will be contacted by Gamma before either your Network survey or phone line installation takes place (dependant on the complexity and IX option required).

If you have any queries answers to the most commonly asked questions can be found on our website in the Q&A section here.

# High level migration plan - Current & future view



# 12. Change Management Committee Update



- Nine new Change Proposals presented to ChMC:
  - 4 were deferred for an initial review Change Pack (February)
  - 4 were approved
  - 1 was presented for information, and will not proceed as a Change Proposal, but as a third party service
    - XRN4824 National Grid Transmission Daily Gemini Report approved to proceed into development under the Gemini team.
    - XRN4850 Notifications of Customer contact details to Transporters deferred for an initial Change Pack consultation with the industry, which will be 10 working days in duration.
    - XRN4851 Moving Market Participant Ownership from SPAAA to UNC/DS deferred for an initial Change Pack consultation with the industry, which will be 20 working days in duration.
    - XRN4852 Amendments to the DSC Change Management Procedure approved to proceed to drafting, and will be presented at ChMC for an agreement before sign off at Contract Management Committee.
    - XRN4853 UIG Recommendations 3.1 Option (Interim process to monitor & manually load rejected reads into UK Link where the read was rejected for reason code MRE00458 only) – deferred for an initial Change Pack consultation with the industry, which will be 10 working days in duration.
    - XRN4854 Transfer of NDM Sampling Obligations from Distribution Network Operators to the CDSP approved to proceed
      to a Xoserve led analysis. It is likely that this change will require a UNC Mod depending on the outcome of the analysis.
    - XRN4858 Amendments to DSC Service Description Table approved to proceed to an industry consultation. Following the
      consultation, the amended Service Description Table will be presented to Contract Management Committee for
      approval.
    - XRN4859 Increasing MAM Access to CDSP Data to Mitigate Reduced MAM Appointment Timescale this one attracted some debate. It was agreed that DSC wouldn't fund this change; MAMs would be expected to fund this change via a Xoserve to MAM third party contract. ChMC advised Xoserve to work on the change with MAMs.
    - XRN4860 National Temporary UIG Monitoring deferred for an initial Change Pack consultation with the industry, which will be 20 working days in duration.

## 0 New change proposal post initial review

None presented

## 2 Solution/Delivery Option Approvals

- XRN4777 Acceptance of Contact Details Updates approval of the recommended solution option, and Xoserve's intention to include this change within a Minor Release. The particular Minor Release will be disclosed to ChMC once known
- XRN4806 Additional Data at National Level to Support UIG Allocation Validation approved for the reports associated with this change to be implemented. A Design Change Pack will be issued on Friday

## Withdrawal of the following Change Proposals notified to ChMC

- XRN4044 Extension of Must-Read Process to include Annual Read Sites
- XRN4753 CMS Increase Information Provided in .QCL Response File

## Implementation Plan - Approved

## **Change Documents – Approved**

Evaluation Quotation Report for the November 2019 Release

## Release Updates

- Release 3 (track 1 implemented)
  - XRN4534 (RGMA Validation Deployment Position) on track to implement on 1<sup>st</sup> March
- February 2019
  - On track for delivery
- November 2019
  - On track for delivery; EQR approved, and planning for Detailed Design in progress
- June 2019
  - On track for delivery; build has commenced
- XRN4665 Creation of New End User Categories
  - On track for delivery; testing phases currently being planned
- Change Assurance update for Release 3 provided

- Standard agenda item updates:
  - CSS consequential change update
  - XRN4695 UIG Taskforce update
  - Amendment invoice update
  - Finance and Budget update
  - Bubbling under report (MODs)
  - Plan on a page:
    - Gemini
    - UK link changes (including data)

### AOB Items:

- IX Refresh Update
  - **Link to Document**
- XRN4790 Introduction of Winter Reads/Consumption Reports (Mod 0652): Annual Winter Consumption Calculation Issue

### Link to document

- Verbal update provided on Data Catalogue
  - Similar update was provided to DSG on 4<sup>th</sup> February
- Using new Xoserve website for the management and distribution of Change Packs
- Published Change Proposals moving from the Joint Office website as a reference to Xoserve.com
- MDD Update
  - Link to document
- KVI Change Management Survey Results
  - Link to document

# XOserve

# 13. UIG Task Force Progress Report

Change Management Committee 13/02/19

## **Background**

- Modification 0658: 'CDSP to identify and develop improvements to LDZ settlement processes' approved by Ofgem on 6th July 2018
  - Modification raised to authorise the CDSP to assign resources and incur costs related to a
    task force to investigate the causes and influencers of Unidentified Gas (UIG), with a target
    of reducing the volatility and scale of UIG and developing a robust predictive model for daily
    UIG for use by all parties.
- BER for Change Reference Number XRN4695: 'Investigating causes and contributors to levels and volatility of Unidentified Gas' approved at ChMC on 11th July 2018
  - This Change Proposal added an additional service line into the DSC to enable Xoserve access to investigate, using resources and technology, causes and contributors to levels and volatility of Unidentified Gas. Xoserve is to provide monthly update reports and recommend proposals and subsequent changes or modifications for the industry.
- The following slides provide:
  - Task force dashboard
  - POAP
  - Recommendation stats
  - Reporting on budget
  - Task force next steps

## **UIG Task Force: Dashboard**

Time G

Cost G

Benefit N/A

Overall RAG status:\*



Progress since last month - key milestones	Workstream	Date	Status
Publication of Findings & Recommendations ongoing	IA & AA	07/12	G
AUGE & PAFA – Task force present recommendations	IA & AA	09/01/19	С
Attend ChMC	IA & AA	09/01/19	С
Attend UIG working group	IA & AA	22/01/19	С
Run UIG Recommendation day under UIG work group banner	IA & AA	28/01/19	С

Priorities for next month – key milestones	Workstream	Date	Status
Attend CoMC	Task force	20/02/19	G
Attend UIG working group	Task force	26/02/19	G
Raise CRs & CPs to support recommendations allocated to Xoserve	Task force	29/01/19 - ongoing	G
Develop a customer engagement strategy to support "engagement activities" to implement recommendations	Task force	18/02/19	G

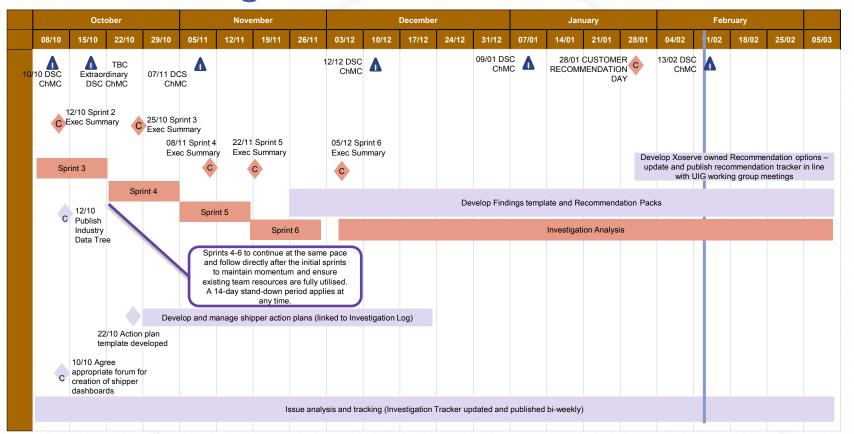
## Plan on Page

C Completed activity

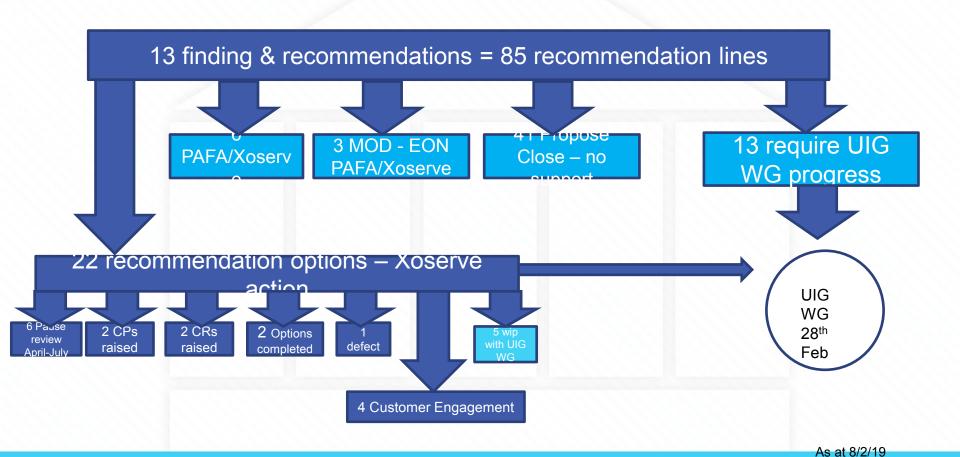
Delivery team milestone

Advanced Analytics

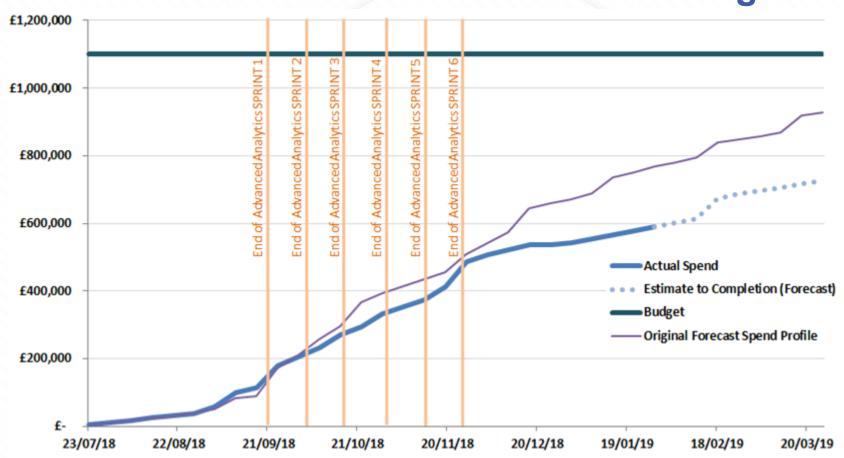
DSC ChMC governance



## Recommendations - where we are



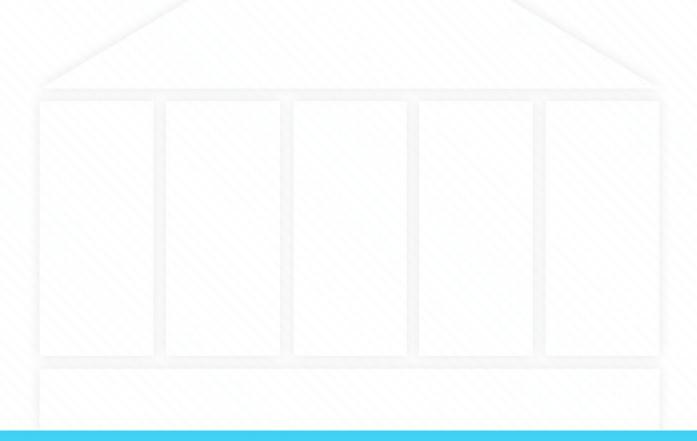
## **Overview Of Taskforce Funding**

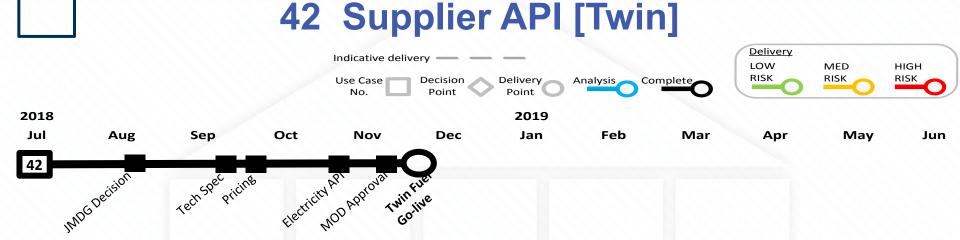


## **Taskforce Next Steps**

- Use the UIG working group as the mechanism to share progress on all recommendations where options were selected by our customers to progress.
- Provide updates to the newly produced "Recommendation Tracker" in line with UIG Working Group timescales.
- Continue analysis on investigation lines & publish investigation tracker updates bi-weekly.
- **Publish any new findings/recommendations** drawn from investigation lines which are currently "work in progress" when completed.
- Continue the **customer engagement**, development of **CPs**, development of **CRs** to support the recommendation options agreed at 28<sup>th</sup> January UIG-Recommendation session.
- Offer support/guidance to develop MODs agreed as recommendation options.
- Support the creation of new PAC reports as per the agreed recommendation options.
- Consider any investigation lines which are **not** currently being analysed where requested by our customers.

# 14. JMDG Update





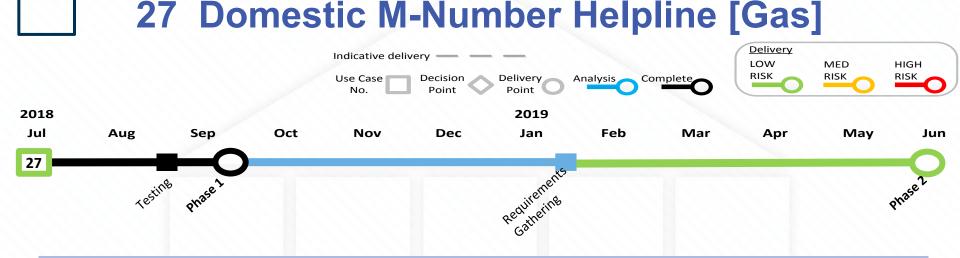
• Access to an API service would allow Suppliers to significantly improve the reliability of the switching process for consumers

#### **JMDG progression**

Assessed, prioritised, requested project team to deliver an API service with an extended data set to that of the original PCW service.

#### Overview

A Twin fuel service was launched on the 30<sup>th</sup> November 2018.



- Replace the existing method of providing this service with an online solution
- 500k calls per year, used by domestic consumers

#### **JMDG progression**

Assessed, prioritised and requested project team to provide solution.

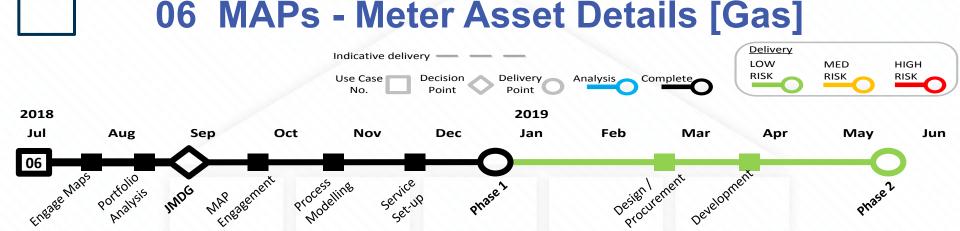
#### Solution overview

Phase 1 – Web Portal to be developed for gas consumers. Will be able to obtain MPRN, Gas Supplier and Transporter name

Phase 2 – Migration of helpline to an enhanced Web Portal

#### Plan

Phase 1 was delivered in September 2018. Phase 2 has commenced and is on track to launch in June



- Meter asset data on UK Link is not correctly maintained by industry participants
- A reporting service will be provided to compare the MAM / MAP meter point reference number and meter serial number to that held on UK Link

#### **JMDG progression**

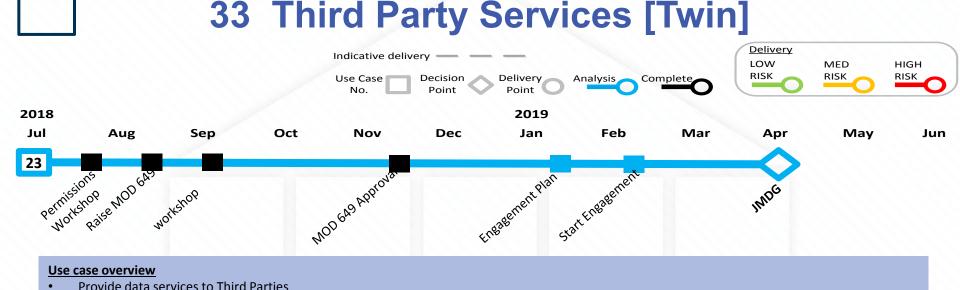
Assessed, prioritised, requested project team to analyse requirements with MAPs

#### Solution overview

Phase 1 – MAPs to UKLink meter asset comparison service (Dec '18) - Completed

Phase 2 - MAP to MAP meter asset comparison service (May '19) - In Progress

Phase 3 – Introduction of MAP ID into UKLink (CSSC) – Enduring solution (TBC – would be linked to a UKLink Release schedule)



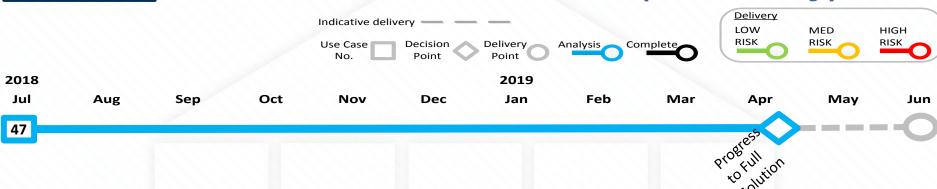
## JMDG progression

Assessed, prioritised, requested project team to conduct initial analysis

#### Overview

- A gas data permissions matrix has been created detailing current industry participants permissions to data
  - This has been included as part of MOD 649 which aims to move the approval decision making powers from UNC to DSC Contract Management Committee.
- The data permissions matrix will help highlight potential API services. MOD 649 will help expedite the governance process to provision data new data services to industry participants while still providing a robust approval process
- MRASCo Board has been establishing precedents for third party access approach, which can supplement the gas matrix
- A Third Party industry engagement approach will then be created to seek requirements for services

# 47 & 09 ASC and CT / VT Ratio (Electricity)



#### Use case overview

Two linked cases involving DNO data:

047: The MIS could also facilitate access to Current/Voltage Transformer (CT/VT) ratio. The ratios would be populated initially by the distribution network operator and can be queried by Parties should discrepancies be identified as part of meter installation, or commissioning and proving tests.

009: Proposed making FAC available to quoting suppliers, and mentioned inclusion of ASC.

#### JMDG progression

Indicative costs received from ECOES service provider. JMDG decided to progress to full solution design. MIS project team prioritised EAC use case for February meeting. Will refocus on this for March's meeting.

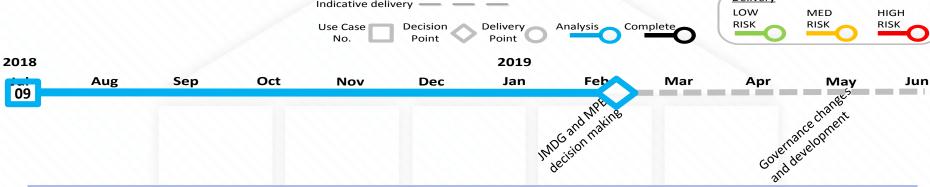
#### Solution overview

Initial discussions suggest data will be available but DNOs not keen on multiple access to their databases.

Possibility of ASC access via aggregator model with one authorised API gaining access. This also means less development time.

Timescales: Specification work 3 months. Solution development (subject to BSC for CT/VT) 3 months. Testing I month. Go live May to August 2019.

## 



#### **Use case overview**

Central repository for industry contact details to underpin industry processes

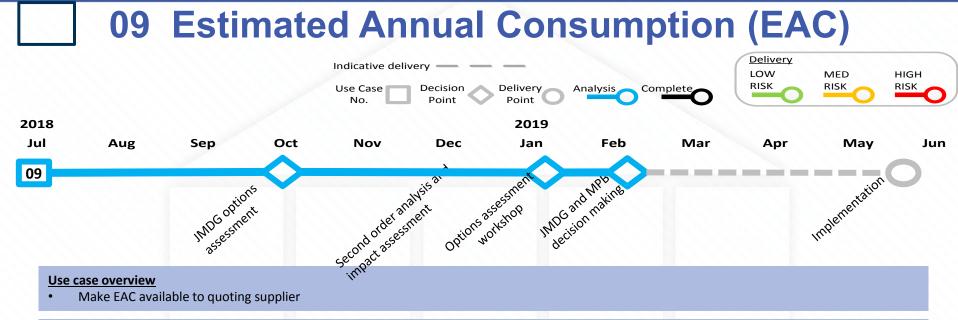
#### **JMDG** progression

Assessed, prioritised, requested project team to conduct initial analysis

#### Overview

Both cases can use the same information contained within current code processes. Initial discussions suggest data available but code administrators generally not willing to co-operate so may need changes to code to enforce compliance.

Timescales: Specification 3 months. Possible modification processes 3-9 months. Solution development 3 months. Testing I month. Go live may be incremental Feb 2019 to November 2019.



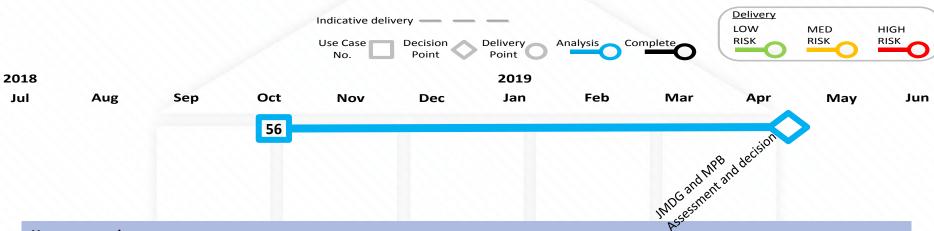
#### **JMDG progression**

Indicative costs received from ECOES service provider. JMDG to decide on progression to full solution design based on outcomes of EAC workshop held 28/01/2019 – report provided to JMDG in enclosures for February meeting.

#### **Overview**

- Workshop held 28<sup>th</sup> January to explore potential sources, formats, frequency of the data
- Options assessment being presented to February 2019 JMDG
- Followed by impact assessment of preferred option and JMDG progress/don't progress decision

## 56 FiT Licensee Notifications – Smart meter installs



#### **Use case overview**

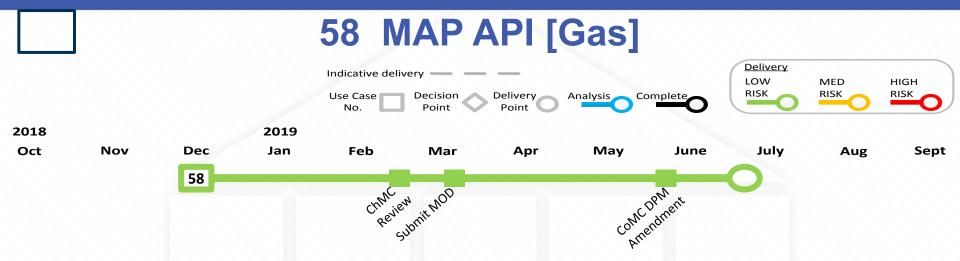
• FiT Licensees would be better able to meet their Supply Licence obligation to administer export payments on metered data whenever possible if a mechanism existed to inform them that a smart meter (which by definition has export metering capability) has been installed on the premises of a FiT

#### **JMDG progression**

JMDG agreed high priority progression. Ofgem attending December meeting to participate in discussion on solutions. Gemserv are impact assessing options for delivering the requirements JMDG wanted to progress with their service providers. We will report back in March.

#### **Options Overview**

- ECOES contains meter information (meter serial number, meter type) which would allow FiT Licensees to identify if import MPAN associated with a FiT Generator had a smart meter installed
- Either make relevant ECOES data through the Central FiT Registry or combine the two data sets and make available to FiT Licensees elsewhere
- Another example of "Trusted Third Party API" requirement which could be handled in aggregate.
- An example of where 'push' functionality on the API might be of benefit.



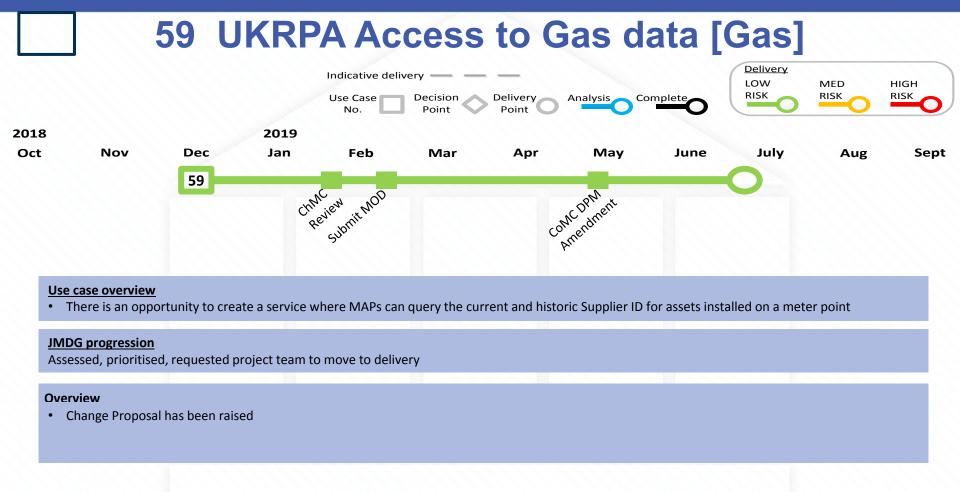
• There is an opportunity to create a service where MAPs can query the current and historic Supplier ID for assets installed on a supply meter point

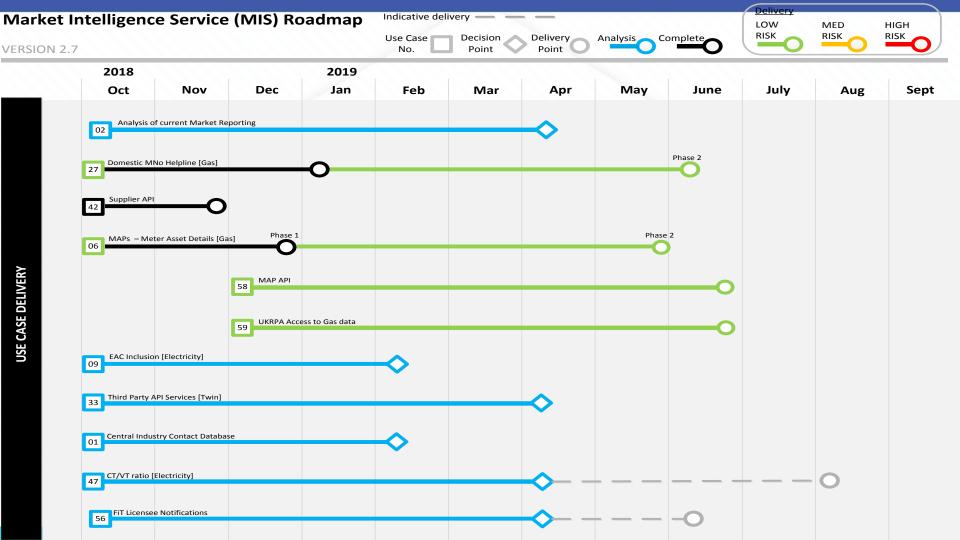
#### **JMDG progression**

Assessed, prioritised, requested project team to move to delivery

#### Overview

- Change Proposal has been raised and sponsored by Colin Blair (MPB Member)
- Project team to provide ChMC feedback to MAPs post meeting to highlight any considerations
- Dependency: Change is dependant on MOD and Data Permission Matrix (DPM) Amendment approval





## 15. Action Updates

The DSG Actions Log can be found on the DSG pages of <u>Xoserve.com</u>

## **AOB**

- 16a. XRN4867 Sites due or have crossed the DM threshold of >58.6 million kWh
- 16b. XRN4868 Class 1, Class 2 read rejections UIG recommendation
- 16c. XRN4790 Introduction of winter read/consumption reports

# XX>serve

16a. XRN4867 - Sites due or have crossed the DM threshold of >58.6 million kWh

## **Overview**

- XRN4867 has been raised as a result of the UIG Taskforce findings which has recommended a number of engagement changes, this being one of them.
- The change is to create a report that identifies site which should be moved to class 1 from other classes and also highlight sites which might need to be moved to class 1 in the future.

## **Action for DSG**

## Data items to be included:

- MPRN
- Shipper Short Code
- Network Operator
- End User Category
- Confirmation status
- Meter status
- Meter point status
- Site Type
- Rolling AQ effective date
- Rolling AQ,
- Meter Link Code,
- LDZ,
- Meter read frequency

- Report should be published monthly following AQ recalculation window showing all eligible meter points including those which are newly eligible post calculation
- Action for DSG is to review the above and identify and additional data items required.

# **XX**>serve

16b. XRN4868 - Class 1, Class 2 read rejections – UIG recommendation.

## **Overview**

- XRN4867 has been raised as a result of the UIG
   Taskforce findings which has recommended a number of engagement changes, this being one of them.
- The change looks to address the monthly read rejections for class 1 sites (DMSPs) and class 2 sites (Shippers).
- A report is required to provide this review and the following data items are proposed as critical to reporting on this.

## **Action for DSG**

**MPRN** shipper short code shipper name shipper start date LDZNetwork Operator ID Last accepted read date AQ Meter read frequency Class EUC **DMSP** Name **MAM Name** 

 Action for DSG is to review the above and identify and additional data items required.

# XOserve

# 16c. XRN4790 – Introduction of winter read/consumption reports

Winter consumption Calculation

## Winter Consumption Calculation

- Annual process for Meter Points in EUC03-08
- Requires Actual read between 1<sup>st</sup> Nov 31<sup>st</sup> Dec and 1<sup>st</sup>
   March 30<sup>th</sup> April each year
- Based on A reads in the period above a winter consumption is calculated
- The calculated volume is used to apply a WAR Band to the Meter Point
- Without a default WAR band is assigned

## Winter Consumption calculation

- The job is scheduled to run in mid May each year
- A User has up to 25 Supply Point Business Days to submit a class 4 read (UNC M5.9.4 – in the context of 50% of reads due by 10<sup>th</sup> Supply Point Business days and 100% of reads due to be submitted by 25<sup>th</sup> Supply Business Day)
- 25<sup>th</sup> Supply Point Business day is early June each year.

## So.....

- Valid UNC Actual Reads submitted with a read date on/before 30<sup>th</sup> April submitted after the Winter Consumption Job has commenced will not be considered
- Will be notified to user that a new value has not calculated (T50/T51 files)
- This was discovered as part of the analysis work for XRN4790

## **Considerations**

- These are mandated to be monthly read sites therefore should be a read in March (excepting some have annually read Meter Read Frequency)
- Only impacts those meter points in EUC03-08)
- Will be notified the meter points do not have a successful Winter Consumption Calculation (T50/T51)
- Can submit a Winter Consumption Calculation correction (so not in the bucket WAR band)

## **Next Steps/Recommendations**

- Insufficient time to fully assess impacts of moving the Job to Mid June each year (Xoserve or its customers)
- Xoserve could produce reporting for those reads submitted with read date in April 2019 (that are in EUC03-08) but submitted after Winter Consumption Calculation job has commenced.
- Raise CP if wished to be assessed and possibly changed for 2020.