# DSC Change Completion Report (CCR)



Change Title	UK Link Feb-25 Major Release				
Change reference number (XRN)	XRN5818				
Xoserve Project Manager	Mohamed Mohideen				
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Contact number					
Target Change Management Committee date	7 <sup>th</sup> May 2025				
Date of Solution Implementation	28 <sup>th</sup> February 2025				
Section 1: Overview of Change Delivery					

As part of Feb-25 Major Release the below change was delivered:

XRN	Title	Туре	Description	Link to Change Proposal	Impacts
5614	Improving IGT SMP New Connection Process	Non- Regulatory	This change will enable IGT Meter Point Amendment requests, as supplied via the .IMA file, to be handled and processed by the CDSP regardless of the presence of CSS Registration Activity. This will be achieved by removing existing validation logic which currently prevents .IMA file flows from being accepted where an IGT SMP is registered within Central Switching Service systems. It also enables associated Shippers to be made aware of their appointment and de- appointment against the associated IGT Supply Meter Points, in line with the details that will have been shared and confirmed via the existing PSA and PSB process.	https://www.xo serve.com/med ia/xj0fy40j/xrn5 614-cp.pdf	Shippers, IGTs,

### Section 2: Confirmed Funding Arrangements

<u>XRN5614</u>									
Gas Industry Participant	BER Share of Cost	BER Cost Value	Actual Cost Value						
Shippers	25%	£ 71,705	£ 64,205						
IGTs	75%	£ 23,901	£ 21,401						
DNOs	0%	£ 0	£0						
Transmission	0%	£ 0	£0						
Total	100%	£ 95,606	£ 85,606						

BER costs are documented in BER v2.0 which was approved by Change Management Committee on 11<sup>th</sup> September 2024.

XRN Ref	Design	HLSO/ROM £	Build	Test	Implementation PIS	Environment	1st Year MTB	Delivery Total	Risk Margin	BER Total for Approval
5614	£20,000	£209,000	£ 36,811	£ 30,818	£ 17,977	£ -	£ -	£ 85,606	£ 10,000	£95,606
Total	£20,000	£209,000	£ 36,811	£ 30,818	£ 17,977	£ -	£ -	£ 85,606	£ 10,000	£95,606

XRN Ref	Design	HLSO/ROM £	BER Total for Approval	Shipper %	DN %	iGT %	NTS %	Shipper £	DN £	iGT £	NTS £	Total
5614	£20,000	£209,000	£95,606	25%	0%	75%	0%	£23,902	£0	£71,705	£0	£95,606
Total	£20,000	£209,000	£95,606					£23,902	£0	£71,705	£0	£95,606

Feb-25 Major Release has been delivered in full within the approved budget. We have not utilised the risk margin of  $\pm$  10,000.

XRN Ref	Risk Margin	Description	Risk Spent
XRN5614	£ 10,000	If Customers request a scope change (decrease or increase); this will need to be formally requested, assessed and may result in an impact to cost and or timelines. It is noted that there is no known expectation for this to occur for this Release at this stage.	Unspent

This has resulted in total returned risk margin of £ 10,000 unspent Customer Risk Margin.

#### **Benefits**

Successfully delivered the change on time and within the budget.

Rejections with the Rejection Code IGT00924 (Meter Point cannot be amended following Shipper registration) for elected Shipper/Supplier has been reduced significantly. i.e.

- Average Rejections/Day between Oct-24 to Feb-25 (before Go Live) was 54
- Average Rejections/Day in Mar/Apr -25 (after Go Live) stands at 2

This suggests a significant reduction in customer rework to manage rejections.

Section 3: Provide a summary of any agreed scope changes

No changes to the agreed scope.

Section 4: Detail any changes to the Xoserve Service Description

No changes made to the service description in relation to this release.

# Section 5: Provide details of any revisions to the text of the UK Link Manual

No changes made to the text of the UK Link Manual.

## Section 6: Lessons Learnt

The key lessons learned from Feb-25 Major Release have been captured below:

- Delivery of Feb-25 Major Release went very smoothly within in a very small window for build, testing and implementation. There were no defects/issues reported during the PIS.
- Pre Implementation Customer Engagement was useful in terms of clarifying the scope of the change to customers & was instrumental in reducing potential rejections post implementation.

Please send completed form to: <a href="mailto:box.xoserve.portfoliooffice@xoserve.com">box.xoserve.portfoliooffice@xoserve.com</a>

## **Document Version History**

Version	Status	Date	Author(s)	Summary of Changes
0.1	Draft	24/03/25	Mohamed Mohideen	Initial draft

## Template Version History

Version	Status	Date	Author(s)	Summary of Changes	Approved By
2.0	Approved	17/07/18	Rebecca Perkins	Template approved at ChMC on 11 <sup>th</sup> July	Change Management Committee
3.0	Approved	19/12/18	Heather Spensley	Moved onto Xoserve's new Word template in line with new branding	Change Management Committee
3.0	Reviewed	21/03/2022	Rachel Taggart	Reviewed – no updates required	N/A
3.1	Approved	25/04/2023	Rachel Taggart	Updated with new font branding	Emma Smith