



UIG Graphs – Interim Reporting

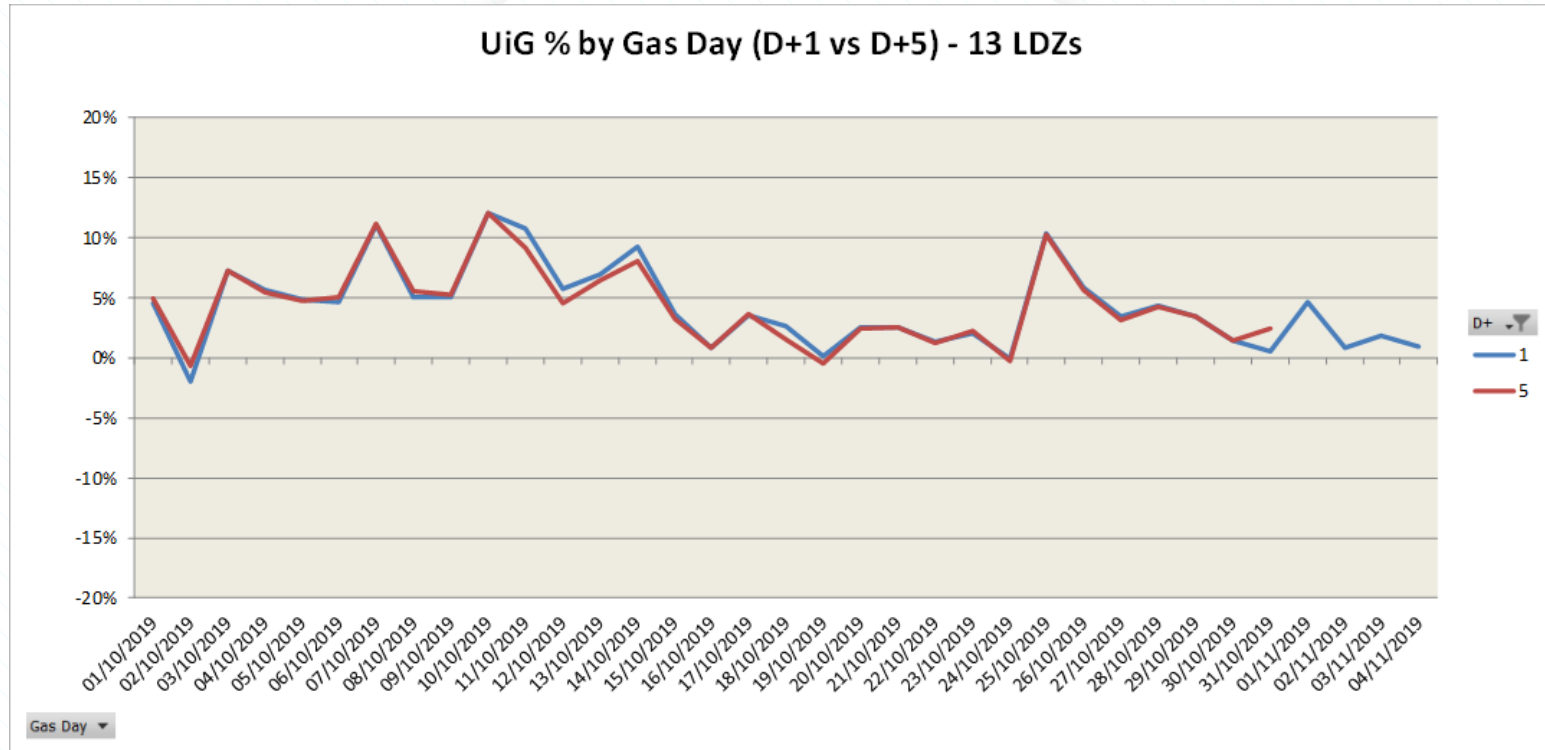
08 November 2019

(Updated for September 2019 Amendment Invoice)

Background

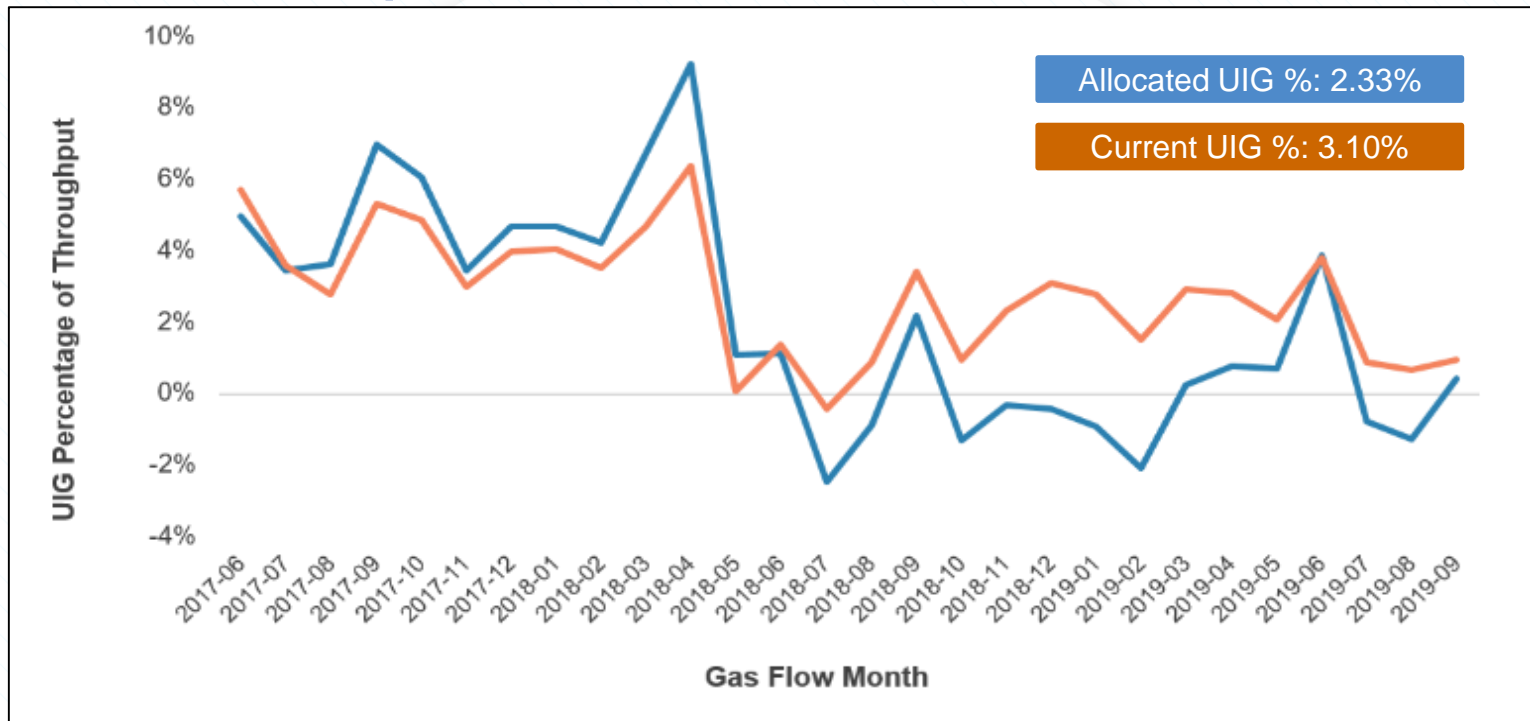
- Unidentified Gas (UIG) is a high priority issue for the Gas Industry
- Xoserve established a Task Force in 2018 to identify the causes of daily UIG and make recommendations to reduce/remove those causes
- Xoserve has set up an internal project to automate some of its regular UIG reports and publish to its website
- In the meantime, this presentation includes two of the regular reports:
 - **Weekly** tracker of daily National UIG as a percentage of total throughput (comparing D+1 and D+5 post Gas Day)
 - **Monthly** tracker of latest UIG as a percentage of total throughput accounting for estimated phasing of meter point reconciliation

Daily UIG since start of Gas Year 2019/20



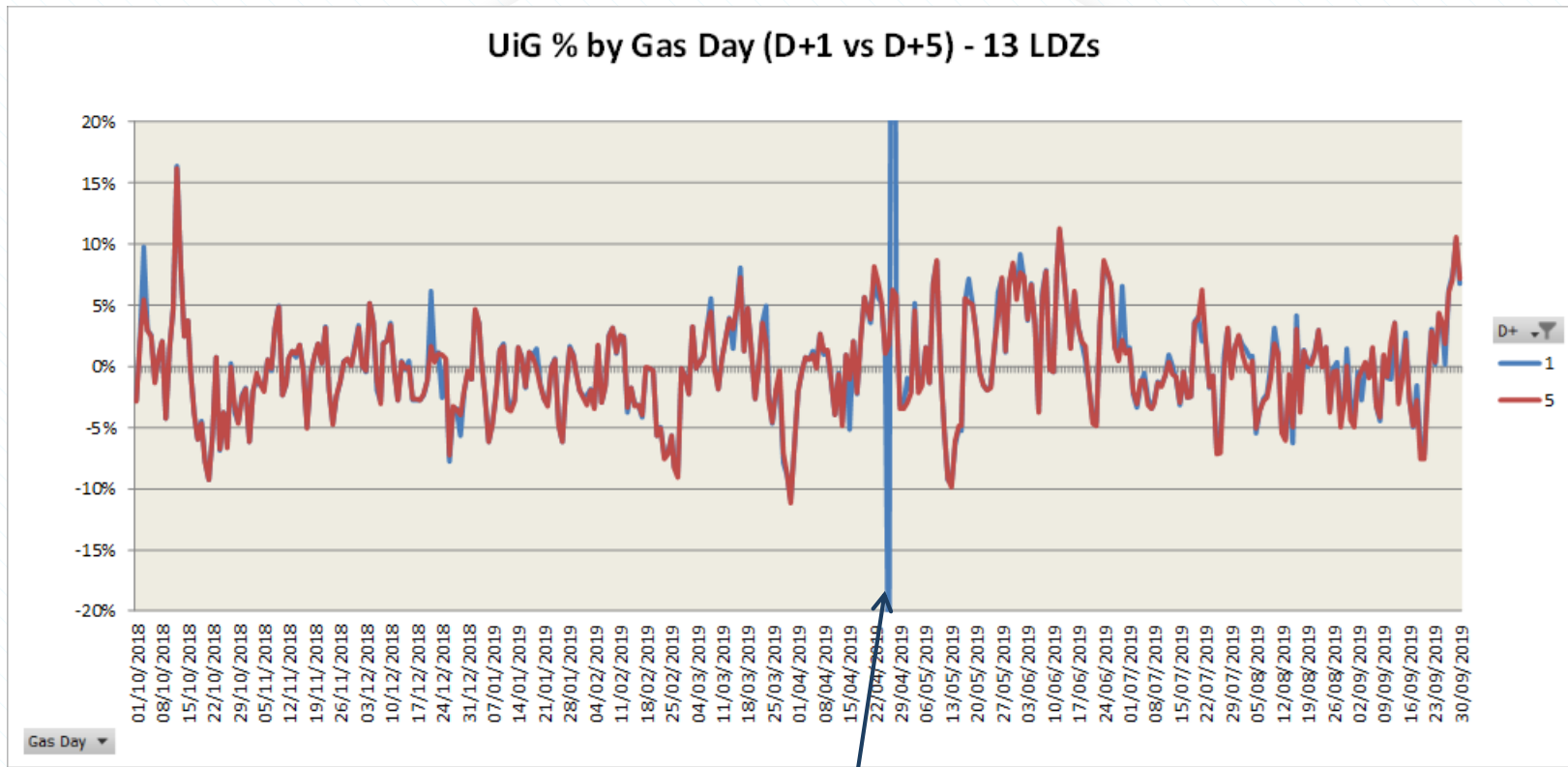
Please refer to the recent Xoserve news article about UIG levels since 1 October:
<https://www.xoserve.com/news/update-on-unidentified-gas-levels-in-october-2019/>

UIG as a % of Total Throughput – Original v Latest as at September 2019 Amendment Invoice



- Graph of national UIG after meter point reconciliations (all Classes) processed up to and including end of September 2019 (28 months)

Daily UIG for complete Gas Year 2018/19



System interface issues on two days in late April caused Allocation errors at D+1, resolved prior to D+5

The image features a stylized house-shaped frame with a white background and a light gray border. The frame has a triangular roof and a rectangular body with vertical lines suggesting windows. The logo 'xserve' is centered within the frame. The 'x' is dark blue, and the 'serve' is a lighter blue. The background of the entire image is white with a subtle diagonal line pattern. There are dark blue horizontal bars at the top and bottom of the image.

xserve