

November 2020 Change Training FAQ - 29/09/2020

Questions & Answers:

XRN 4801 – Additional Information to be made viewable in DES

Question	Answer
Can you confirm what the ASP name is?	AMR (Automated Meter Reader) Service Provider.
Do you have an exact date in November 2020 that the implementation of these changes will happen?	The change will be implemented on the 7 th November 2020.
Who is responsible for updating MAP ID, ASP ID etc.	Shippers will be responsible for updating those details through the relevant files.
How do we see Portfolio View?	If a site is in your Portfolio then you will be able to see the relevant details on DES.
Will the link to the change pack be distributed?	Yes, the training content will be available on the Training & Education page on the Xserve website.

XRN 4871B – Modification 0665 – Changes to Ratchet Regime

Question	Answer
Is the Ratchet process remaining the same?	Yes, the only thing that will be changed is the introduction of the automated process. The ratchet process is not changing.
Please can you confirm that no changes are being made to the File Formats?	There are no changes to file formats.
If you used the nomination confirmation process rather than the SPC, could you change the SOQ/SHQ values as I'm assuming the Nom would refer?	It would only refer if the SOQ value is being increased and will follow the normal Nomination/Confirmation process. If it is a reconfirmation it should only take 5 business days.

XRN 5014 – Facilitating HyDeploy2 Live Pilot

Question	Answer
When will the sharing of MPRNs take place? Is it different to what we may have already received?	We currently do not have this information. If there are any changes these will be communicated as part of the project.
For new MPRNs being made that are in the projects, will there be changes for the MPRN assignment portal in CMS? Or will the flags be automatically added by the CDSP?	No changes will be made in the Contact Management Service (CMS).

XRN 4899 & 4897 – Ability to auto delete historic data

Question	Answer
Can you confirm that there is no impact on Supplier's people, processes or systems?	This is right, but please bear in mind that if you have a change of Supplier you will need to resubmit any of your contact information as it will be deleted going forward.
As a Supplier, can you confirm that there is no change to the acquisition process?	Yes, there will be no change in the acquisition process.

XRN 4931- Submission of a Space in Mandatory Data on Multiple SPA Files

Question	Answer
Is this purely an Internal Xserve change that will have no impact on Supplier's systems?	Correct, there are no foreseen impacts to customer systems/processes or people.

If you have any additional questions that are not answered above please contact box.xserve.training2@xserve.com