Xoserve

Updated Version 7: 4th May 2021
Approved by: Stephanie Ward

SENIOR LEADERSHIP TEAM (excluding Exec Asst)

CEO
Stephanie Ward

Executive Assistant
Lisa Edmond

Head of Finance & Support Services
Richard Jarvis (Interim)
Responsible for Xoserve support functions and robust financial management & reporting

Head of Contracts & Commercial
Bina Kerr (Interim)
Responsible for assuring good contract governance and management of Xoserve's contracts with its suppliers

Head of DSC Operations
Mark Cockayne
Responsible for DSC performance, including assuring the performance of the outsourcing relationship

Head of Customer Change
Emma Smith
Continues to be the front door for all customer change and is responsible for assuring the outsourced delivery of change

Head of Customer, Industry & Regulatory Affairs
Dave Turpin
Responsible for business plan and assuring outsourcing arrangement continues to deliver great customer satisfaction

Company Secretary & Head of X-Functional Governance
Eve Bradley
Responsible for assuring good corporate governance and successful separation

Financial Controller
James Madge

Financial Accountant
Mark Anderson (interim)

Risk & Audit Manager
Hannah Hassanjee

People & Business Services Partner
Sharon Ilsley

People Operations Specialist
Marie Aprile

Information Security & Privacy Manager
Lee Warren

Quality & Compliance Manager

Legal Counsel
Emma Mascall (interim)

Services delivered by Correla under the LTSA

Business Process Manager (Credit Risk & Neutrality)
Brendan Gill

Credit Risk Team
Sharon Bright
Claire Jamieson
Elizabeth Bennett
Stella Howells
Nichola Dowding

Neutrality Team
Therese Siene
Farhan Haq
Sheila Chauhan
Vafa Khalid
Heather Spensley

Customer Change Teams
Paul Orsler
James Barlow
Simon Harris
Steve Pownall
Kathryn Adeseye

James Rigby
Jane Goodes
Rachel Taggart
Megan Troth
Charan Singh

Ellie Rogers
Jaimee LeResche
Kate Lancaster

Regulatory Affairs Manager
David Addison

DSC Compliance Manager
Jayne McGlone

Contract Manager
Angela Clarke

Services delivered by Correla under the Data Services Contract Plus (DSC+)

- Role filled
- Offered, future start date
- External hire, interim in place
- Resourcing externally