



DSC Delivery Sub-Group

21st June 2021



DSG Agenda

21st June 2021

DSG Agenda (1)

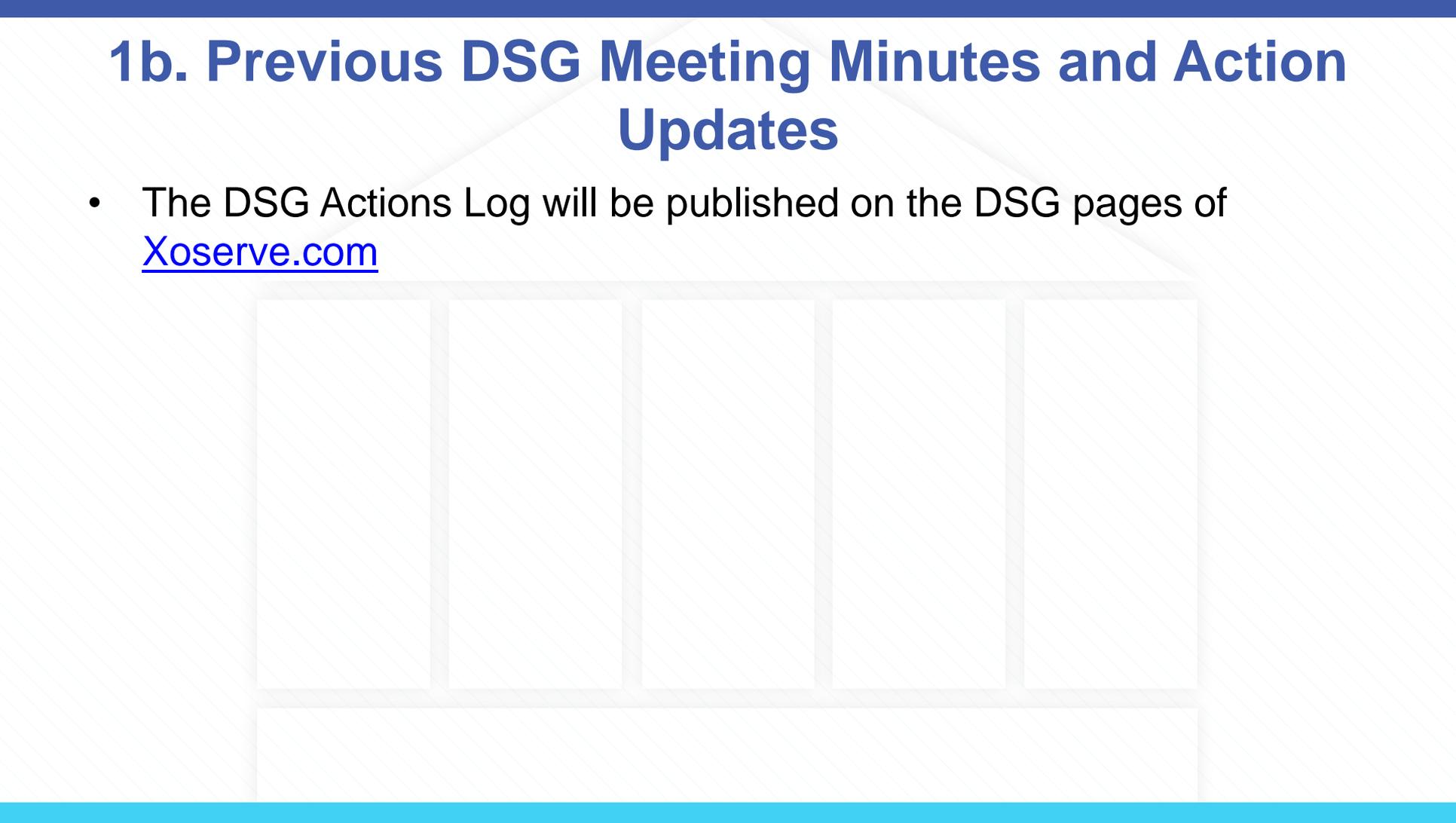
Item	Title	Document Ref	Lead	Action Required From DSG
1.	General Meeting Administration			
1a.	Welcome and Introductions	Verbal	Chair	Introduce yourself
1b.	Previous DSG Meeting Minutes and Action Updates	Verbal	Chair	Approval of the meeting minutes for the previous meeting
2.	Changes in Capture			
2a.	New Change Proposals – For Initial Overview of the Change			
2a.i.	XRN5365 – Request impact assessment on aligning Major Releases to the REC Release Schedule (Thursday release and 3 Major Releases per year)	Slides	Chair	For information and discussion
2a.ii.	XRN5368 – Gemini Change Programme - Sustain	Slides	Chair	For information and discussion
2b.	Change Proposal Initial View Representations – None for this meeting			
2c.	Undergoing Solution Options Impact Assessment Review			
2c.i.	XRN4978 – Notification of Rolling AQ value (following transfer of ownership between M-5 and M)	Slides	Kathryn Adeseye	For information and discussion
2d.	Solution Options Impact Assessment Review Completed – None for this meeting			
3.	Changes in Detailed Design			
3a.	Design Considerations			
3a.i.	XRN5188 – Interim Data Loads of MAP Id into UK Link	Slides	Simon Harris	For information and discussion
3a.ii.	XRN5309 – FSG: Automating the FSR 'Standard Liability' Process	Slides	Steve Pownall	For information and discussion
3b.	Requirements Clarification – None for this meeting			

DSG Agenda (2)

4.	Major Release Update			
4a.	Minor Release Drop 10	Slides	Bali Bahia	Standing agenda item – for information (if there is an update)
4b.	June 2021	Slides	Tom Lineham	Standing agenda item – for information (if there is an update)
4c.	November 2021	Slides	Tara Ross	Standing agenda item – for information (if there is an update)
5.	Change Pipeline	Slides	Paul Orsler	Standing agenda item – for information (if there is an update)
6.	Issue Management			
6a.	AQ Task Force Update	Slides	Michele Downes	Standing agenda item – for information (if there is an update)
7.	CMS Rebuild	Slides	Joanne Williams/Linda Whitcroft	For information and discussion
8.	Project 1Stop	Slides	Chair	For information and discussion
9.	AOB	Slides	Chair	For information and discussion
Annex – For Information				
10.	ChMC Update	Slides	Rachel Taggart	Standing agenda item – for information (if there is an update)
11.	Defect Summary	Slides	Mark Tullett	Standing agenda item – for information (if there is an update)
12.	Portfolio Delivery			
12a.	Portfolio Delivery Overview POAP	POAP published on Xoserve.com		Standing agenda item – for information (if there is an update)

1b. Previous DSG Meeting Minutes and Action Updates

- The DSG Actions Log will be published on the DSG pages of [Xoserve.com](https://www.xoserve.com)





2. Changes in Capture



2a. Change Proposal – For Initial Overview of the Change

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- 2a.i. – XRN5365 – Request impact assessment on aligning Major Releases to the REC Release Schedule (Thursday release and 3 Major Releases per year)
- 2a.ii. – XRN5368 – Gemini Change Programme - Sustain



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- This Change Proposal can be viewed by clicking [here](#).



**2a.ii. – XRN5368 – Gemini Change
Programme - Sustain**

2a.ii. – XRN5368 – Gemini Change Programme - Sustain

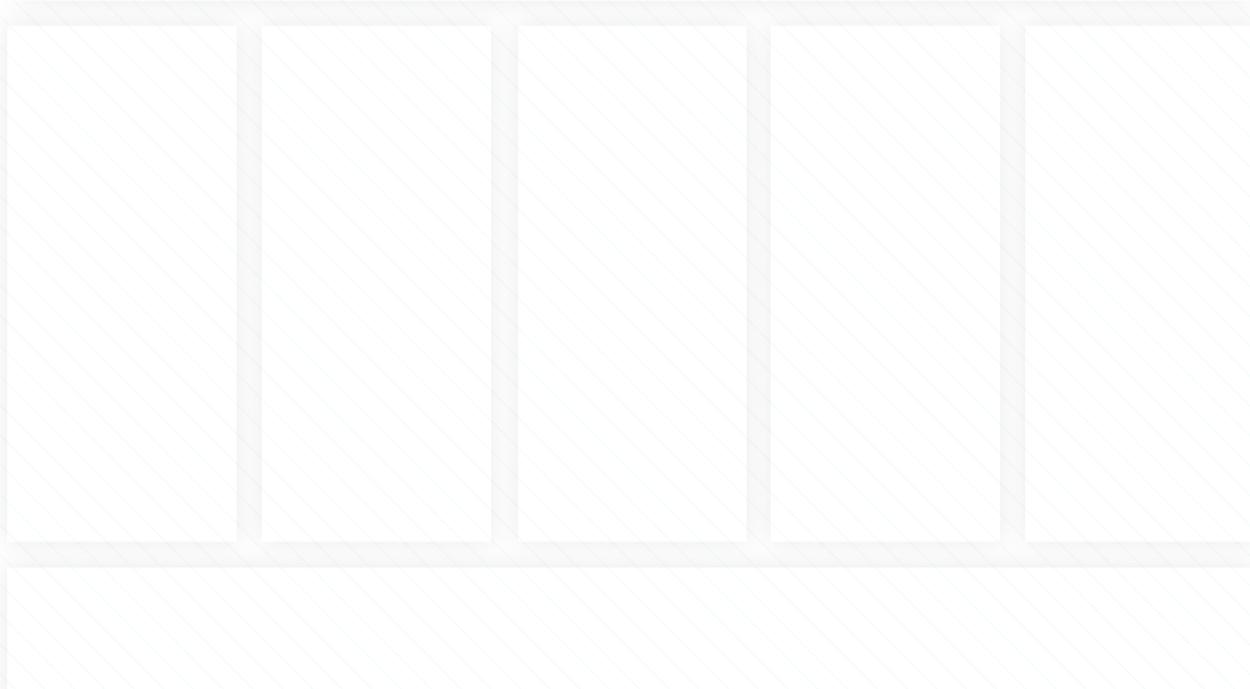
- The Change Proposal can be viewed by clicking [here](#).



2b. Change Proposal Initial View Representations

2b. Change Proposal Initial View Representations

- **None for this section.**





2c. Undergoing Solution Options Impact Assessment Review

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- 2c.i. – XRN4978 – Notification of Rolling AQ value (following transfer of ownership between M-5 and M)



**2c.i. – XRN4978 – Notification of Rolling AQ value
(following transfer of ownership between M-5 and
M)**

For information

Background and Update

- XRN 4978 highlights a gap in the .NRL file flow process. Specifically that if a site moves to CO between M-5 and M, the incoming Shipper does not receive the .NRL file along with the associated updated Rolling AQ/SOQ/EUC, as this is sent to the previous Shipper at M-5;
- Capture sessions have been held between Xoserve & Correla;
- Functional and non-functional requirements have been drafted;
- A number of solution options have been identified including:
 - Reissuing the .NRL files for all sites which move to CO between M-5 and M to the new Shipper;
 - Reporting and DDP options.

Next steps

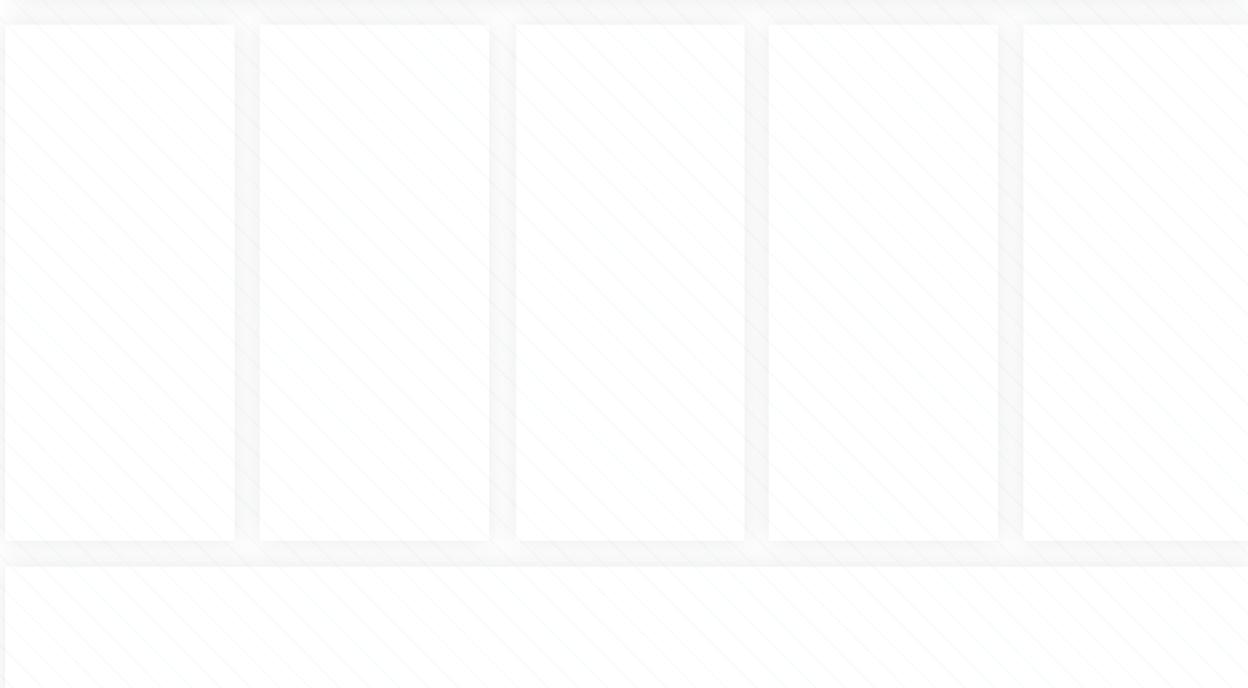
- We anticipate that we will bring the HLSOs for the various solution options to July DSG.
- These should also be included in July's Change Pack.



**2c. Solution Options Impact Assessment
Review Completed**

2d. Solution Options Impact Assessment Review Completed

- **None for this section.**





3. Changes in Detailed Design

3a. Design Considerations

- 3a.i. – XRN5188 – Interim Data Loads of MAP Id into UK Link
- 3a.ii. – XRN5309 – FSG: Automating the FSR ‘Standard Liability’ Process



**3a.i. – XRN5188 – Interim Data Loads of MAP
Id into UK Link**

3a.i. – XRN5188 – Interim Data Loads of MAP Id into UK Link

- Verbal update to be provided by Simon Harris.
- The Change pack can be viewed by clicking [here](#).



**3a.ii. – XRN5309 – FSG: Automating the FSR
'Standard Liability' Process**

3a.ii. – XRN5309 – FSG: Automating the FSR 'Standard Liability' Process

- Verbal Update – Steve Pownall
- The Change Pack can be viewed by clicking [here.](#)



4. Major Release Update

4. Major Release Update

- 4a. Minor Release Drop 10
- 4b. June 2021 Release
- 4c. November 2021 Release



4a. Minor Release Drop 10

XRN5371 - Minor Release Drop 10 - Status Update

	Overall Project RAG Status		
	Schedule	Risks and Issues	Cost
RAG Status			
Status Justification			
Schedule	<p>Scope approved during May ChMC</p> <ul style="list-style-type: none"> Currently in Design phase XRN5246: Solution Change pack to be issued in June Implementation date agreed for 4th September with a contingency date of 2nd October 2021 <p>Decision in June ChMC:</p> <ul style="list-style-type: none"> None 	<p>The Gantt chart displays the project schedule from May 17, 2021, to September 17, 2021. Key tasks and their durations are:</p> <ul style="list-style-type: none"> Design: Mon 17/05/21 - Fri 07/06/21 Build: Mon 07/06/21 - Fri 02/07/21 Acceptance Test: Mon 21/06/21 - Fri 23/07/21 Regression Test: Mon 12/07/21 - Fri 06/08/21 Performance: Mon 09/08/21 PIS: Sun 05/09/21 - Sat 04/09/21 Implementation: Sat 04/09/21 <p>Legend: Complete (Blue dot), On Track (Green dot), At Risk (Yellow dot), Overdue (Red dot), Not Baseline (Purple dot)</p>	
Risks and Issues	None applicable		
Cost	On track to complete within approved spend		
Scope	<p>XRN5309 - FSG Automation of FSR Process</p> <p>XRN5188 - MAP ID Data Upload to UK Link</p> <p>XRN5246 - Confirmation File Performance improvements</p>		



4b. June 2021 Release Update

XRN5253 June 21 Major Release - Status Update

	Overall Project RAG Status		
	Schedule	Risks and Issues	Cost
RAG Status			
Status Justification			
Schedule	<ul style="list-style-type: none"> Testing phase progressing to plan System, user and regression testing completed to plan in May Performance testing commenced to plan and due to finish by 11th June Go-live will take place on Saturday 26th June Post implementation support period agreed based on 1st usage timelines for MOD0700 (see next slide) <p>Decision In June ChMC</p> <ul style="list-style-type: none"> None 	<p>Legend: ● Complete (Blue), ● On Track (Green), ● At Risk (Yellow), ● Overdue (Red), ● Not Baselined (Purple)</p>	
Risks and Issues	None applicable		
Cost	Forecast costs on track to complete within approved BER		
Scope	<p>XRN5093 - MOD0711 – Update of AUG Table to reflect new EUC bands Descoped - XRN4992 - MOD0687 – Creation of new charge to recover last resort supply payments – Descoped at Extraordinary ChMC on 26th October 2020 Descoped - XRN4941 - MOD0692 - Auto updates to meter read frequency – Descoped at ChMC on 11th November 2020</p>		

Post Implementation Support (PIS) Period

The below timeline details the PIS periods required for this Release based on 1st usage timings

PIS w/c	26/06/2021	28/06/2021	05/07/2021	12/07/2021	19/07/2021	26/07/2021	02/08/2021	09/08/2021	16/08/2021	23/08/2021	30/08/2021	06/09/2021	13/09/2021	20/09/2021	27/09/2021	04/10/2021	11/10/2021	18/10/2021	25/10/2021	01/11/2021	08/11/2021	15/11/2021	22/11/2021	29/11/2021	06/12/2021	13/12/2021	20/12/2021	27/12/2021	03/01/2022	10/01/2022	17/01/2022	24/01/2022	31/01/2022	07/02/2022	14/02/2022	21/02/2022	28/02/2022	07/03/2022	14/03/2022	21/03/2022	28/03/2022													
PIS Period	Implementation	PIS Period 1 (28/06-09/07)													PIS Period 2 (27/09-22/10)									PIS Period 3 (15/11-03/12)								ChMC Approval of CCR												Closeout										
Internal Monitoring Checks		PIS 1 Activities: Technical Implementation & Quality Checks													Key PIS 2 Activities: EUC Load monitoring and AQ Review Checks									Key PIS 3 Activities: Commodity closeout checks Smear ORD interface and supporting information monitoring																														
Customer Impacts												Shipper Customers will receive Unidentified Gas (UIG) allocations in Gemini using the new larger matrix of 60 UIG Factors from Gas Day 1st October 2021 onwards																																										

NOTE: The 3 PIS Periods have been put in place to align to 1st usage



4c. November 2021 Release

XRN5289 – November 21 Major Release - Status Update

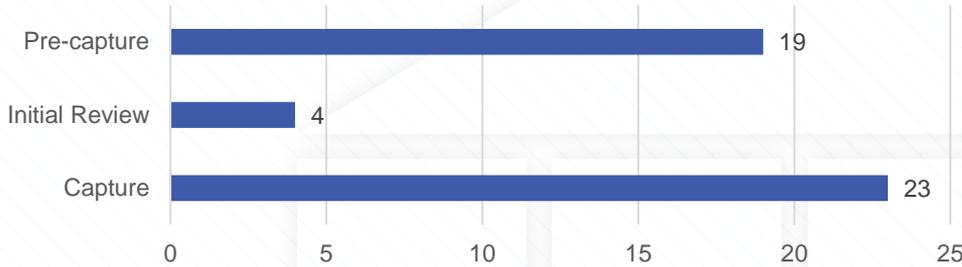
	Overall Project RAG Status		
	Schedule	Risks and Issues	Cost
RAG Status			
Status Justification			
Schedule	<ul style="list-style-type: none"> Finalising design phase governance and admin BER approved 12th May Delivery scope approved 12th May High level delivery plan is approved Detailed delivery plan is currently in approval Build has commenced Implementation approach is in review and will be shared in July ChMC <p>Decision in June ChMC:</p> <ul style="list-style-type: none"> None 		
Risks and Issues	<p>RISK:XRN5142 - Unknown volumes for data cleanse Mitigation - Regular touch points with DCC to understand the expected volume and plan cleanse accordingly</p>		
Cost	<p>Forecast to complete design against approved EQR Forecast to complete delivery against approved BER</p>		
Scope	<p>XRN4941 - MOD0692 - Auto updates to meter read frequency XRN5007 - Enhancement to reconciliation process where prevailing volume is zero XRN5072 - Application and derivation of TTZ indicator and calculation of volume and energy – all classes XRN5142 - New allowable values for DCC Service Flag in DXI File from DCC XRN5180 - Inner tolerance validation for replacement reads and read insertions Descope - XRN5091 - Deferral of creation of Class change reads at transfer of ownership Descope - XRN5186 - MOD0701 – Aligning capacity booking under the UNC and arrangements set out in relevant NExAs Descope - XRN5187 - MOD0696 – Addressing inequalities between capacity booking under the UNC and arrangements set out in the relevant NExAs</p>		



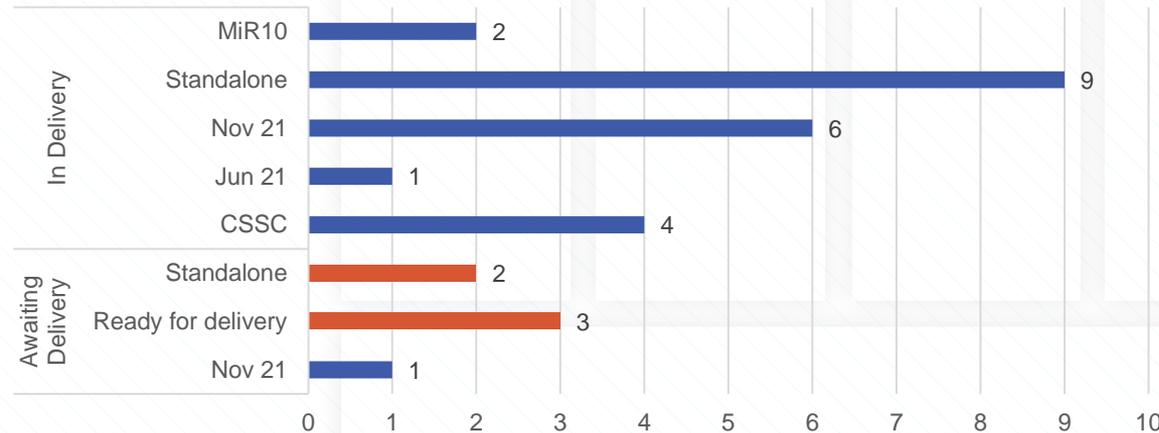
5. Change Pipeline

Change Development & Delivery Pipeline (DSC Change / Minor Release Budget)

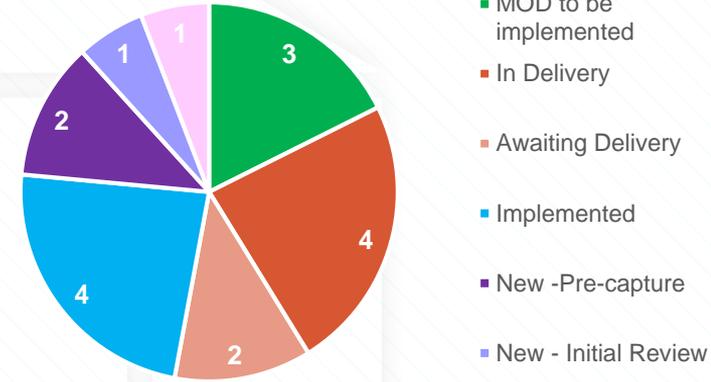
Change Development



Delivery Pipeline



Changes From Last Period

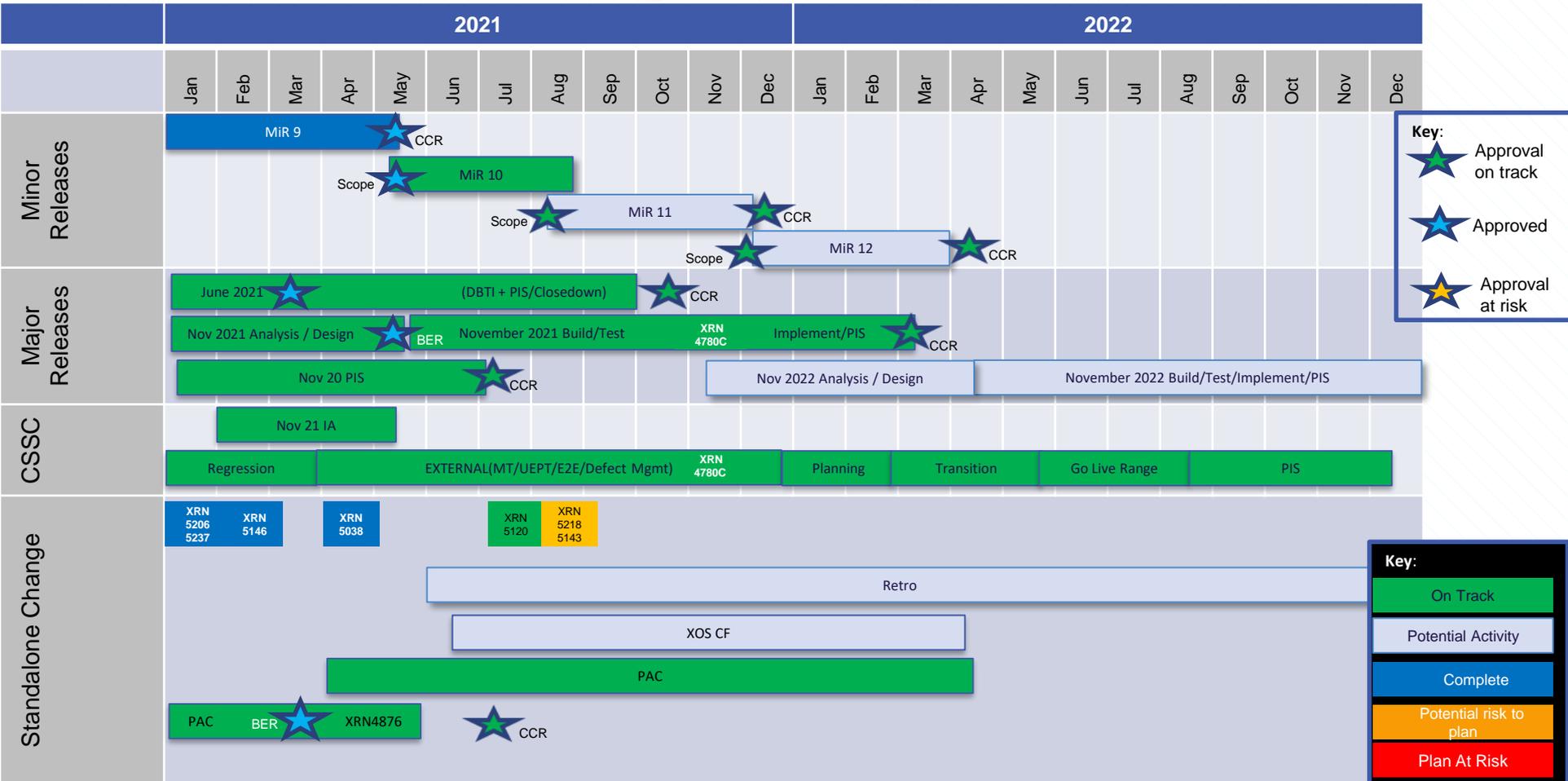


* Pre-capture may contain changes that won't require delivery / funding



Microsoft Excel
Worksheet

2020-2022 DSC Change / MiR Pipeline

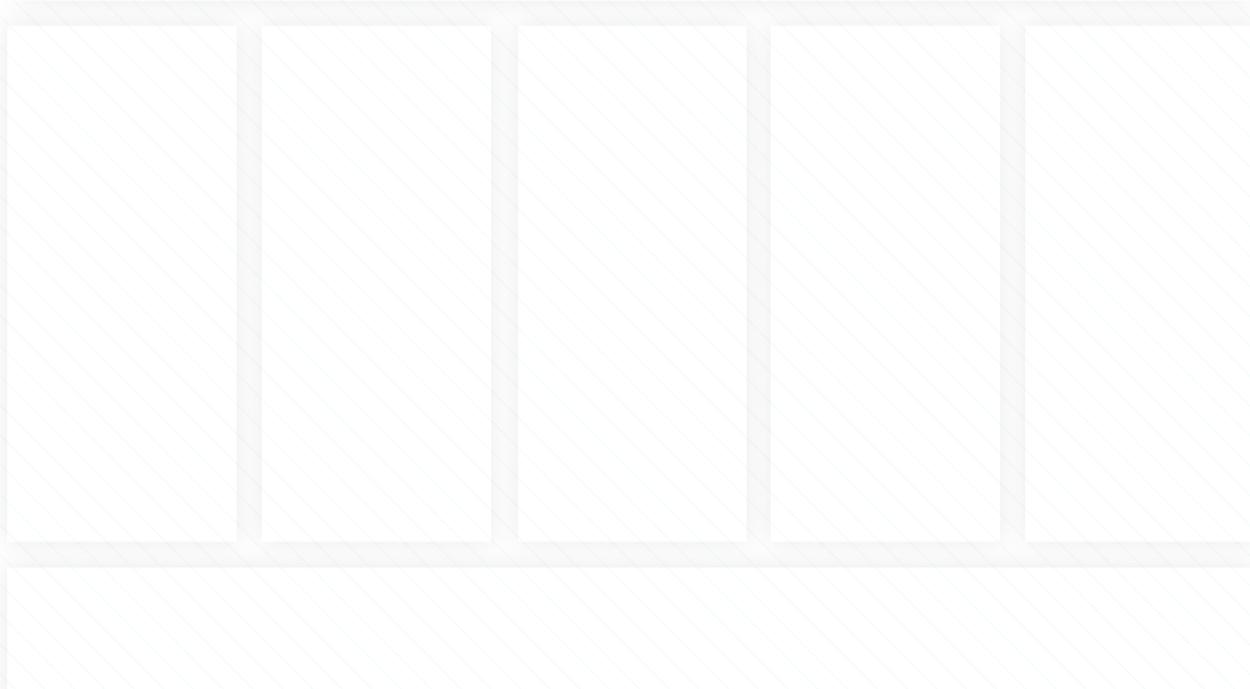




6. Issue Management

6. Issue Management

- 6a. AQ Taskforce Update





6a. AQ Taskforce Update



Customer Issue Management Dashboard

16th June 2021

Version 1.0
4th June 2021

Summary Dashboard May 2021 Period

Open Customer Issues*



Apr	May
8	12



Amendment Invoice Open Defects*

Apr	May
6	6



Open Defects* (all)



Apr	May
55	48



AQ Related Open Defects*

Apr	May
10	10



Customer Impacting P1's



Apr	May
0	0



UKLink Incidents Raised

Apr	May
1	0



Customer Impacting P2's



Apr	May
3	1



Gemini Related Incidents Raised

Apr	May
2	1



* Volume as at 4th June 2021

Customer Issue Summary (as at 4th June 2021)

Issue	Customer Impact	Impacted Customers	Date Detected	Expected Resolution Date	Complexity	Impact to Customers Processes	Materiality Impact to Customers	Status for Resolution	Resolution Plan
Amendment Invoice	<ol style="list-style-type: none"> 1. Reconciliation charges excluded from the invoice where MPRNs are impacted by a defect 2. Potential incorrect reconciliation charges for un-detected defects 3. Cash flow for Distribution Networks 	Shippers & DNs	Jul-18	Monitoring to continue until stable	High	High	High	Amber	<p>Continue to track as Amber due to the number of exceptions and defects that remain unresolved.</p> <p>Team continue to work through defects & Exception backlog. Plan to target unresolved defects & reduce exceptions by end July 2021.</p> <p>See agenda item 7.4</p>
Incorrect AQ values due to system defects	<ol style="list-style-type: none"> 1. AQ's calculated incorrectly due to various data issues relating to specific scenarios. 2. Where FYAQ is affected this will impact transportation rates applied 3. For Class 3 and 4 meter points the gas allocations will be incorrect which also affects UIG for the industry 	Shippers & DNs	Jan-19	Monitoring to continue until stable	High	High	High	Green	<p>The MPRNs impacted by open defects remain as low volume. Resolution of high customer impacting defects continue to be prioritised. Process Improvement activities also tracking to plan.</p> <p>See agenda item 7.4</p>
System availability & performance	<ol style="list-style-type: none"> 1. Resource within customer organisations are unable to complete tasks/activities 2. Risk to energy balancing processes (Gemini) 3. Risk to system security (Gemini) 4. Customer reputational risk 5. Financial impacts 	All Customers	Dec-19	Monitoring to continue until stable	High	High	High	Green	<p>One P2 incident raised in May relating to Gemini, resolved in just over 3 hours. UKLink P2 incident relating to the processing of files in Market Flow; Support continues with customers impacted.</p> <p>See agenda item 7.3</p>
Response to customer queries (not via CMS)	<ol style="list-style-type: none"> 1. Unresolved queries 2. Incomplete, incorrect or no response to queries raised 3. Having to chase or escalate to get a response 	All Customers	Dec-19	Monitoring to continue until standards are continually applied & met	Medium	High	Medium	Green	<p>The new query and ticket status tracking process are in place and we are utilising the agile methodology for this delivery so we can deliver enhancements to customers and our workforce at a faster pace.</p>
COVID-19 impacts	<ol style="list-style-type: none"> 1. Impacts to AQ during lock-down 2. Potential impact to over/under allocations and UIG 3. Impacts to capacity rates where AQs rise above 732,000 kWh for Class 1 & 2 sites 4. Impacts following 'back to normal' consumption on AQ and associated processes 	All Customers	Mar-20	End of COVID-19 Lockdown	Medium	Medium	High	Green	<p>Plans in place within Xoserve to manage requests for approved Mods and monitoring of live COVID-19 Mods.</p> <p>See agenda item 2.</p>

AQ Update

Health – RAG

Return to Green Plan

Overall Status	Previous	Current	
			Amber due to defects requiring a fix and those defects relating to P&S meter points requiring assurance on the data correction. Training being carried out to individuals on the P&S processes and calculations.
Defects	Previous	Current	
			Total of 10 open defects impacting AQ, although number of MPRNs impacted remains low , 2 new defects raised in May.
Financial Adjustments	Previous	Current	
			Financial adjustments will be released end of June 2021.
Process Improvements	Previous	Current	
			Change Requests raised for remaining technical & business process improvements identified.

Executive Summary

Key Progress & Milestones (Last Month: March)

Key Updates:

- Two defects raised in May, both identified internally.
- Expected to deploy fixes for 5 defects by end of June
- Handover to operational team completed but support will continue by Issue Management team
- Six defects awaiting data correction and/or assurance on data corrections four relate to Prime and Sub sites.
- The AQ Focus Group have hosted 10 AQ support sessions to date providing an overview of the support on offer from the team, and sharing knowledge & assurance of the monthly AQ calculation for individual organisations.

- Issued financial adjustments end of May 2021
- Customer sessions completed during May to provide knowledge and support relating to AQ processes.

Upcoming Activities & Milestones (Next Month: May)

Risks/Issues:

- Resource availability for AQ assurance activities is limited due to November 21 release.
- Prime and Sub data correction is complex and requires specialised knowledge & resource to carry out the data corrections and assurance. Reads for the prime/sub may also need to be required in order to carry out reconciliation & AQ calculation.

- Financial adjustments will be issued end of June
- Expected to deploy fix for 5 defects
- Continue with customer meetings relating to AQ processes.

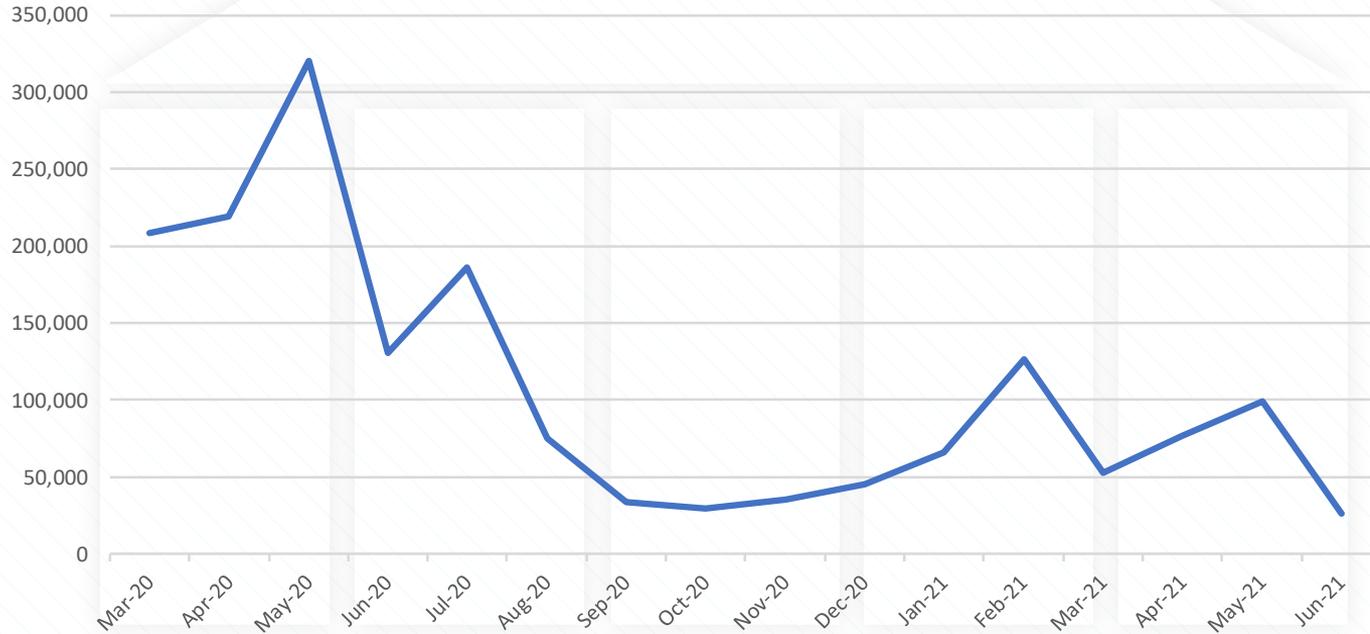
Amendment Invoice Update

Health – RAG		Return to Green Plan	
Overall Status	Previous	Current	Currently amber due to defects, Dedicated team to progress defects, clear backlog and meet SLA.
Plan	Previous	Current	Dedicated team and plan in place to clear defect backlog by 25 th July 2021.
Exceptions	Previous	Current	Push to reduce number of exceptions during May, total number of exceptions has decreased to 25,931.
Defects	Previous	Current	7 Amendment impacting defects open with 2 missing the April SLA.

Executive Summary	Key Progress & Milestones (Last Month: February)
<p>Key Updates:</p> <ul style="list-style-type: none"> ASP file merge activities ensured the 247 MPRNS with mismatch were included in the relevant customer ASP files. All supporting information (AML) file delivered ahead of payment due date. Unique MPRNS with an Exception to be resolved = 25,931. <p>Risks/ Issues:</p> <ul style="list-style-type: none"> A low number of exceptions continue to miss the 2 month SLA. 99.09% closed within SLA. Defects continue to miss the 2 month SLA. 2 defects missed the May SLA. Details below: - 64715 – There had been a short delay in UAT Testing this defect due to the recent P2, however UAT Testing has now been completed and defect is now under SME assurance. 64731- There had been a short delay in UAT Testing this defect due to the recent P2, however UAT Testing is now underway 	<ul style="list-style-type: none"> ASP Mismatch file merge activities continue to ensure customers receive full supporting information for their LSP sites on invoice issue date. All AML files delivered to customers ahead of SLA.
	Upcoming Activities & Milestones (Next Month: July)
	<ul style="list-style-type: none"> RTG Plan for defects - dedicated team in place to clear the backlog by 25th July 2021.

Amendment Invoice Dashboard – Outstanding Exceptions

Number of Unique MPRNs with Exceptions



Customer Issue Register

- The Customer Issue Register is published on Xoserve.com website and updated weekly, link below;
<https://www.xoserve.com/services/issue-management/>
- AQ Issue Register published on Xoserve.com
<https://www.xoserve.com/services/issue-management/annual-quantity-aq/>
- Unexpected outages, Gemini allocation, UIG issues or any system performance issues will be published on Xoserve.com, under the below link;
<https://www.xoserve.com/notifications/>

Resolution Status Key:	
	No approved resolution plan or the approved resolution plan is not on track and no mitigations in place..
	Plan to resolve is not on track but mitigations in place or the full scale of the issue is not clear.
	Issue identified, analysis complete, plan in place and on target for completion.



7. CMS Rebuild Update

May Updates for June's DSG

Jo Williams

CMS Rebuild - Progress to date

Summary of progress to date

- Of the five options provided, we have now shortlisted two options
- With the remaining options, we are seeking additional clarifications and working with suppliers to obtain these
- Additional activities are continuing on certain processes such as the Must Reads, ToG and GSR, which the team are targeting to communicate these to the wider audience at the end of May
- We are conscious that we were due to attend CoMC in May to provide the preferred solution, however we are currently undertaking additional due diligence to ensure the chosen solution meets all requirements and can adapt for future changes
- Following a session held with a customer rep, it has clarified that there is not duplication with the SDEP tool and the cross communication function requirement. Therefore the cross communication functionality remains in scope and the focus group shall continue to refine the requirements

Next Steps

- Identify the preferred solution and present to CoMC
- Approval of processes to remain in scope of CMS
- Cross Communication workshop to be scheduled for the focus group
- Finalising the Must Reads, ToG and GSR high level requirements

Key Milestones

Due

Capture Exit

30/06/2021



8. Project 1 Stop

Megan Troth

Background

- The new iteration of the Xoserve website was developed in November 2018.
- Since this implementation, based on customer feedback, we have been looking to identify various ways in which we can improve the change pages and the overall customer journey, particularly in relation to change (both DSC and Investment).
- Project 1Stop has been created in order to completely understand of our customer's needs, alleviate their pain points, and to create an overall more positive experience when navigating through Xoserve change information.

Key Benefits

- Customers will need to spend less time consolidating change information from various places on the Xoserve website
- Increased ease of change information access
- Benefits are also expected to be realised by new market entrants, as change information will be clear, concise, and suitable for all customer types
- Consistent and aligned information across all change pages
- Appropriate level of information to be made available (e.g. information on future releases etc.) to allow customers to plan their own future change roadmap

Key Steps

- Survey to be issued to gain customer sentiment on website improvement requirements
- A complete view of user stories to be finalised based on the outputs of the survey
- Review of Xoserve user stories with customers to prioritise work to be carried out along with costs
- Approval from customers (ChMC) will be sought on specific tasks to be carried out
- Design phase entered – mock-up pages to be created for customers to review how all improvements will look (review sessions may also be held with customer groups) – the final design will be approved by ChMC
- Interactive training packs to be produced on how customers will navigate all change pages – these will be inclusive for all customer types

What do we need from you?

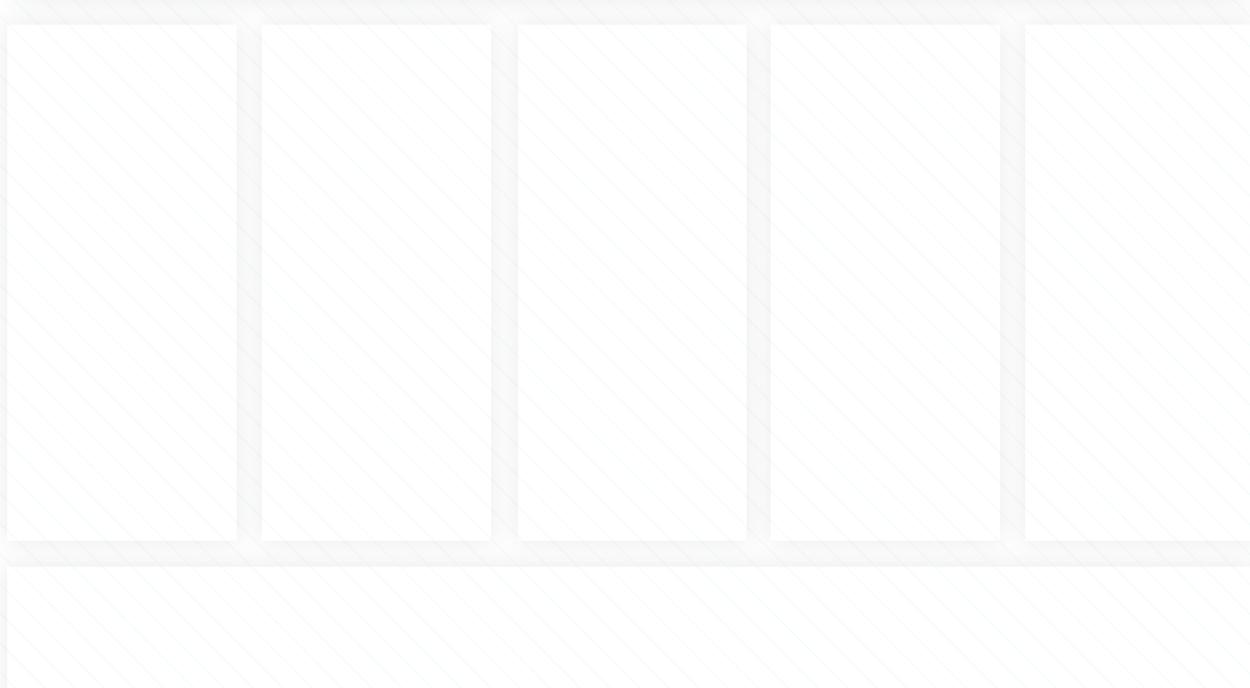
- As this project progresses, we are constantly looking to evolve the change function of the website in line with customer requirements
- We are asking all customers to take part in the Project 1Stop survey that was issued Tuesday 8th June. Please note the closeout date is Tuesday 29th June.
- Any ideas you may have for the website, or if you would like to discuss the project further, please do not hesitate to contact the change team at uklink@xoserve.com



9. AOB

9. AOB

- **None for this meeting**





Annex – For Information

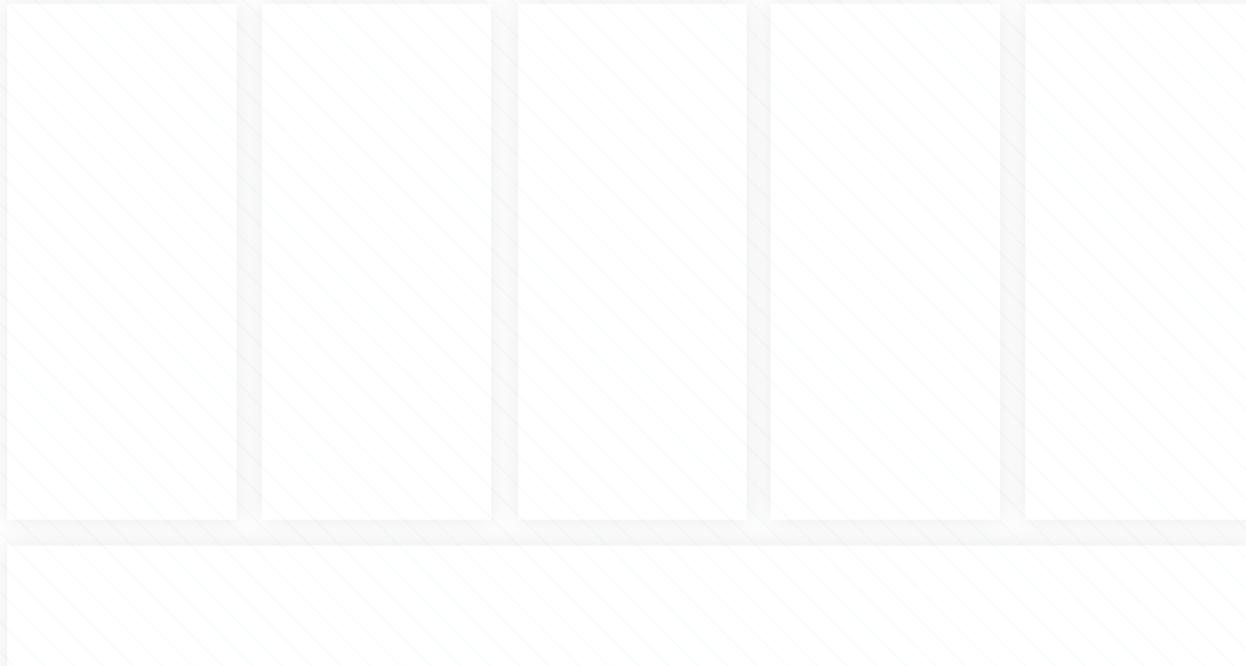


10. DSC Change Management Committee Update

ChMC 9th June Meeting

10. DSC Change Management Committee Update

- The post-meeting brief from the Change Management Committee meeting on 9th June 2021 can be viewed by clicking [here](#).





11. DSG Defect Summary

Defect Summary Stats

Stats as per RTC extract taken on Tuesday 8th June 2021 at 10am

Defect Landscape (Open/Closed vrs PGL/New)

	PGL Defects						Newly Discovered Defects						GRAND RELEASE TOTALS	
	D1	D2	D3	D4	D5	TOTAL	D1	D2	D3	D4	D5	Not Set		TOTAL
Urgent Fix (D1/D2)	0	0	0	0	0	0	0	0	0	0	0	0	0	0
r6.25	0	0	0	0	0	0	0	0	0	0	0	0	0	0
On Hold	0	0	0	0	0	0	0	0	0	4	1	0	5	5
Requires CR	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Release Planning	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Future Release Dependent	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Currently Unallocated	0	0	0	0	0	0	0	0	6	38	1	1	46	46
TOTAL OPEN	0	0	0	0	0	0	0	0	6	42	2	1	51	51
Resolved	0	7	34	81	16	138	9	227	595	599	24	14	1468	1606
Fix Deployed - Pending Data Correction	0	0	0	0	0	0	0	0	0	9	0	0	9	9
TOTAL CLOSED	0	7	34	81	16	138	9	227	595	608	24	14	1477	1615
GRAND TOTAL	0	7	34	81	16	138	9	227	601	650	26	15	1528	1666

R6.23

The below fixes were deployed to production on the 14th May 2021 (Inclusive of Amendment Invoice Impacting Defects).

Closed Defects (Including Amendment Invoice Impacting) (R6.23= 14th May 2021)					
Defect ID (RTC)	Status	Description	Release	Deployed / Closed on:	Amendment Invoice Impacting
64728	Resolved	(Very High Priority D1/D2) Confirmation request is incorrectly rejected due to incorrect SLSP validation	R6.23	14/05/2021	No

R6.24

The below fixes were deployed to production on the 21st May 2021 (Inclusive of Amendment Invoice Impacting Defects).

Closed Defects (Including Amendment Invoice Impacting) (R6.24 = 21st May 2021)					
Defect ID (RTC)	Status	Description	Release	Deployed / Closed on:	Amendment Invoice Impacting
64261	Resolved	(High Priority) : Derivation of incorrect service provider when service provider exists as both shipper and trader. The SI files here need to be sent to customers on the day of invoice delivery. In this scenario, we are unable to generate the SI file due to incorrect derivation of service provider.	R6.24	21/05/2021	No
63949	Resolved	(High priority) - In the LIA Files (MOD565 Supporting Information), all charges on the K46 lines are getting duplicated under all invoices represented on Q28. This issue is causing duplication in their Data tables, and subsequently causing validation and reporting issues	R6.24	21/05/2021	No

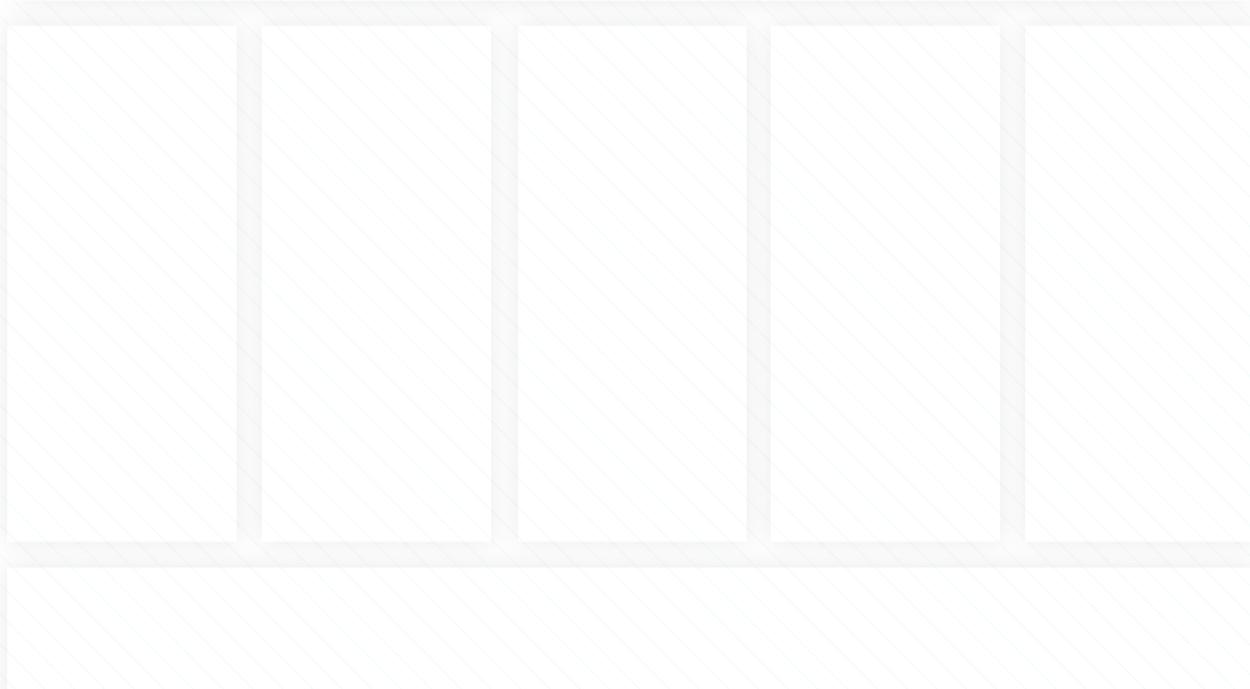
R6.24

The below fixes were deployed to production on the 28st May 2021 (Inclusive of Amendment Invoice Impacting Defects).

Closed Defects (Including Amendment Invoice Impacting) (R6.24 = 28th May 2021)					
Defect ID (RTC)	Status	Description	Release	Deployed / Closed on:	Amendment Invoice Impacting
64869	Resolved	(High Priority)(Linked with defect 64077 have identified code conflict) Incorrect Formula year SOQ value in TRF File	R6.24	28/05/2021	No
64107	Resolved	(Medium Priority) - An incorrect rejection code has been used for the CNC (customer amendments) Validation; CTT00035 is not a valid published rejection code. Currently in the CNC program, when an S81 request is received for Prime sub sites, this rejection is appearing. As it is not a valid rejection code, program change is needed to remove this from validation and stop issuing it for the CNR response	R6.24	28/05/2021	No
64077	Resolved	(Low Priority) (Linked with defect 63760 & defect 64869 as same object lock) - The Transfer of Ownership (TRF) File is being sent with incorrect address details (for a GT Site) if we have an address amendment between D-2 and D Date. Distributor details are not amended correctly if the MPRN is having the address amendment on the Move In Date +1	R6.24	28/05/2021	No
63760	Resolved	(High Priority) (linked with defect 64077 as same object lock) - The Meter Model is not being populated correctly with regards to the NMR (Nomination Response) /CFR (Confirmation Response File) /TRF (Transfer of Ownership) /MRI (Meter Reading and Access Instructions) Files	R6.24	28/05/2021	No

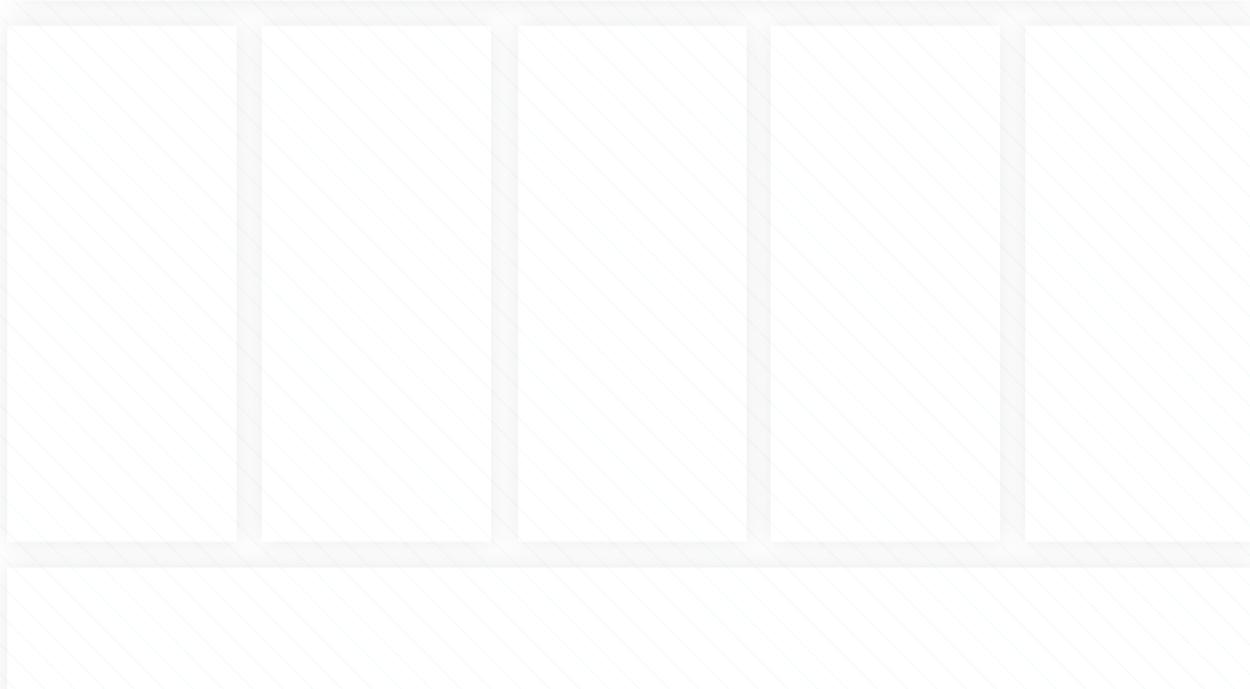
R6.25

No fixes were deployed to production on the 4th June 2021 (Inclusive of Amendment Invoice Impacting Defects).



Urgent Fixes

There were no Defects deployed as Urgent (D1/D2) Fixes since the last slides were issued.



Amendment Invoice Impacting Defects - Open

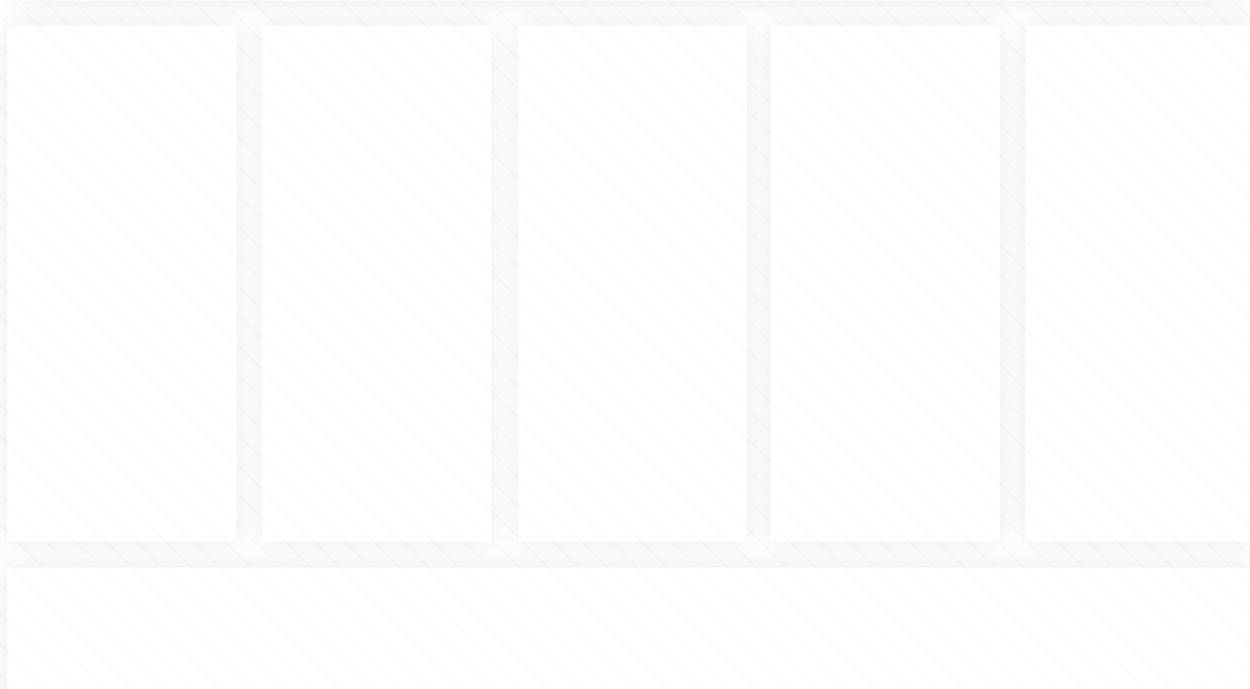
Open Amendment Invoice Impacting Defects			
Defect ID	Status	Primary Business Process	Description
65220	Ready for Internal Testing	READS - Reconciliation Process	(Priority High) Rec not happening correctly for class 3 prime site net-off volume and energy is not getting updated & Replacement for OPNT should update correct vol and energy
64731	Fix In Progress	RGMA - Asset Updates	(High Priority) SAP - RGMA: Transfer reads created incorrectly as non-opening read instead of opening & closing read. Rec and billing impact for Class 4 sites.
64715	UAT Assurance	RGMA - READS - Read upload (NDM)	Defect linked to 64157 & 64050 (High Priority) Incorrect volume calculation for class 3 sites with meter-convertoer when RGMA activity is received between D+6 to D+10 where D is the transfer date
64367	Awaiting CAB	RGMA - READS - Read upload (NDM)	(Linked with 64295) (High Priority) - RGMA - Class 3, for RGMA report or update read date read type in UBR table is incorrect
64295	UAT Execution	READS - Read upload (NDM)	(Linked with 64367) (Medium Priority) RGMA exchange activity on shipper transfer date for class 3 sites is not creating actual opening read('O' read) in ZDT_UBR_RECORDS table to send URN response to shippers
64250	Clarification Required	INV - Pass through invoices & general invoicing	(High Priority) Issue with the DM bill order creation job, where bill orders are being created when the PCA Values are not loaded for DM Sites; however, should not create billing documents for the meters where we can't find any PCA process raised for these sites
63690	Fix In Progress	READS - Read upload (DM)	(Medium priority) - Issue with the Class change re-estimation; whenever the previous Class is either Class 3 or 4, and the Read is received in the Class 2 period, the Class change estimated Read on the Class 2 start date does not get updated



12. Portfolio Delivery

12. Portfolio Delivery

- 12a. Portfolio Delivery Overview POAP



12a. Portfolio Delivery Overview POAP

- The POAP is available [here](#).

