

DSC Change Proposal Document

Customers to fill out all of the information in the sections coloured
Xoserve to fill out all of the information in the sections coloured

A1: General Details

Change Reference:	XRN 5368				
Change Title:	Gemini Change Programme - Sustain				
Date Raised:	21/05/2021				
	Organisation:	National Grid			
Sponsor Representative Details:	Name:	Chris	Chris Logue		
	Email:	Chris	Chris.Logue@nationalgrid.com		
	Telephone:				
	Name:	Steve Butler			
Xoserve	Email:	Steve.Butler@correla.com			
Representative Details:	Telephone:				
	Business Owner:				
Chango Status	☐ Proposal		⊠ With DSG	☐ Out for Review	
Change Status:	☐ Voting		☐ Approved	☐ Rejected	

A2: Impacted Parties

	⊠ Shipper	□ Distribution Network Operator
Customer Class(es):	⋈ NG Transmission	□ IGT
	□ AII	☐ Other <please details="" here="" provide=""></please>
Justification for Customer Class(es) selection	Please use this field to explain how the parties you've selected will be impacted	

A3: Proposer Requirements / Final (redlined) Change

Problem Statement:	regime and accounts for all capacity and energy transactions. It is owned by NGG with technical support provided by Xoserve under the Data Services Contract.			
	NG have a commitment to our customers and Ofgem to maintain compliance with the UNC and ensure that Gemini meets the needs of its users. Gemini Re-Platforming addressed the ageing hardware and brings the software versions back in support. Gemini			



	Systems Enhancements is deliver customer pain points.	ring improvements to the meet			
	The next series of sustain improvements is to align with the lot term roadmap of adapting/improving Gemini based on the near changing industry to meet customer expectations.				
	The purpose of this Change Proposal is to request Xoserve to deliver the below work streams as described in BP21 roadmap:				
	provide a single sign-on experience	Single Sign-on Solution: Addressing a primary industry pain point, provide a single sign-on experience by integrating Citrix and Gemini credentials with a single identity management solution.			
	Enhanced API platform: Upgrad extracts and formatting avoiding that an industry pain point.	e the API portal and automate ne needs for CSV files, to address			
	Batch Processing Review: Review Control-M service provision and vendor recommendations (from recent contractual review negotiations) to set up new system upgrades.				
Change Description:	Test Automation: Building on this approach FY21 successes, the sustain roadmap will further support automated testing activities via the tool of choice, TOSCA.				
	Workflow Automation Feasibility and Analysis: A detailed review of Gemini system utility to scope areas where greater system automation can be implemented.				
	BP22 Mobilisation: Review and proposal delivery of continued works under BP22 for FY23.				
	SiteMinder upgrade: Improvement works to SiteMinder to ensure resilience and maintain licencing support.				
	The BER should categorise each of the above changes as follows: Priority 1 = Must be implemented to ensure the system is sustained for 3+ years Priority 2 = Should be implemented for improved system				
experience/performance. Priority 3 = Non essential.					
Proposed Release:	Adhoc: by 31/03/2022				
Proposed	☑ 10 Working Days	☐ 15 Working Days			
Consultation Period:	☐ 20 Working Days	☐ Other [Specify Here]			

A4: Benefits and Justification

	The be	enefits are expected to be:
Benefit Description:	•	Improved customer satisfaction
Bellelli Description.	•	Improved user experience
	•	Improved system performance



	 Improved reliability and safety Improved quality of service Improvements to the change delivery process Clarity over how elements that will become out of support within T2 will be managed. I.e. Oracle version control management. 		
	What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?		
Benefit Realisation:	It is expected that the improvements will be experienced following the implementation of the system changes. Return of Investment. National Grid would like to understand what the return of Investment for each of the changes outlined above would be should Gemini be replaced within 3 years. i.e. Will we be building/sustaining stranded assets? We would like a view of this provided as part of the BER.		
	When are the benefits of the change likely to be realised?		
Benefit	Future Gemini project: the outcomes of a National Grid strategic review of the future of the Gemini platform will impact the sustainment deliverables of the BP21 Roadmap.		
Dependencies:	Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.		

A5: Final Delivery Sub-Group (DSG) Recommendations – Removed

(see Section C for DSG recommendations)

A6: Service Lines and Funding

Service Line(s) Impacted - New or existing	Service Area 14 - Gemini Services			
Level of Impact	Major/ Minor/ Unclear/ None			
If None please give justification				
Impacts on UK Link Manual/ Data Permissions Matrix				
Level of Impact	Major/ Minor/ Unclear/ None			
If None please give justification				
	Customer Classes/ Funding	Delivery of Change	On-going Budget Amendment	
Funding Classes	☐ Shipper	XX %	XX %	
·	⋈ National Grid Transmission	100 %	XX %	
	☐ Distribution Network Operator XX % XX %			



-					
	□ IGT		XX %		XX %
	☐ Other <please specify=""></please>		XX %		XX %
ROM or funding details:			.	1	
Funding Comments:					
-					
A7: ChMC Recoi	mmendation – Ini	tial Revie	W		
Change Status:	☑ Approve	□ Reject)efer
DSC Consultation Issue:	□ Yes		⊠ No	1	
1550€.					
A8: ChMC Recoi	mmendation – So	lution Re	eview		
Change Status:	☐ Approve	□ Reject)efer
Industry	☐ 10 Working Days	<u>. </u>	□ 15 W	orking [Days
Consultation:	☐ 20 Working Days		□ Other	[Specif	fy Here]
DSC Consultation Issue:	□ Yes □ No				
Date Issued:	Click here to enter a date.				
Comms Ref(s):					
Number of Responses:					
responses.	☐ Shipper			ease se	elect.
Callutian Vatinas	☐ National Grid Trans	PI	ease se	elect.	
Solution Voting:	☐ Distribution Network	PI	ease se	elect.	
	□IGT			Please select.	
Meeting Date:	Click here to enter a d	late.			
Release Date:	Release: Feb / Jun / N	lov XX or A	dhoc DD/I	MM/YY	YY or NA
A9: ChMC Recoi	mmendation - De	tailed De	sign	1	
Change Status:	□ Approve □ Reject □ Defer)efer		
Industry				orking [Days
Consultation:	□ 20 Working Days □		☐ Other	☐ Other [Specify Here]	
DSC Consultation Issue:	□ Yes □ No				
Date Issued:	Click here to enter a d	ate.			
Comms Ref(s):					
Number of Responses:					
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Solution Voting:	□ Shipper	Please select.	
	☐ National Grid Transmission	Please select.	
	☐ Distribution Network Operator	Please select.	
	□IGT	Please select.	
Meeting Date:	Click here to enter a date.		
Release Date:	Release: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY or NA		

Section C: DSG Discussion

C1: Delivery Sub-Group (DSG) Recommendations

DSG Date:	21/06/2021			
DSG Summary:	plan 2022/2023, Xoserve Geminin Sustain, which maintenance of the Gem The workstreams/individ work are: - Single sign-on soluti - Enhanced APO Plat - Batch Processing Re - Test Automation - Workflow Automatio - BP22 Mobilisation - SiteMinder upgrade EL asked if this is a pare be child XRN's and char deliverables. PO confirm and if the deliverables at	ual deliverables involved von form	ts and whether there will ed for individual KRN for the investment, rkshopping and require	
Capture Document / Requirements:	<insert appropriate="" where=""></insert>			
DSG Recommendation:	□ Approve □ Reject □ Defer			
DSG Recommended Release:	Release: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY			



Version Control

Document

Version	Status	Date	Author(s)	Remarks
1.0	For Approval	21/05/2021	National Grid	CP Raised
2.0	Approved	09/06/2021	Rachel Taggart	Updated with the outcome from ChMC on 09/06/2021
3.0	With DSG	02/07/2021	Chan Singh	CP updated with discussions from DSG 21st June 2021