

CSS Shipper Test Support Forum

16/07/21



Agenda

- Introduction
- Actions
- APIs
- E2E & Shipper Testing
- Query Management
- Defect Management
- Shipper support going forward
- AOB & Close



Introduction

- UEPT continues with Tranche 1 and Tranche 2 underway and Tranche 3 starting on Monday 19th
 - There are no major issues from an Xoserve perspective
- E2E started on 12th July with all E2E shipper channels being opened
 - Files now flowing with response files being sent
- Xoserve will continue to monitor UK Link & Gemini and advise of anything shippers should aware of
- Any queries please send to : xoserve.CSS.STS@xoserve.com

Actions

Ref	date raised	Action	Response	Owner	Status
CSS-STSF 04	02-Apr-21	shipper request if a file could be sent to ensure compatibility rather than just connectivity	JG to investigate 16Apr21 - investigations underway and forum to be updated of possibilities 16Jul21 Shipper testing now open for all	Xoserve	Closed
CSS - STSF 08	28-May-21	confirmation if there will be any API connectivity checks in a similar manner to IX	10Jun21 this is being set up and confirmation required on participants 16Jul21 process for API system access now in place and has been communicated at shipper forum on 25th June. Access can be tested once all information has been provided by all parties	Xoserve	Closed

APIs

- The approach to API access is different to existing APIs
 - Using Restful APIs instead of SOAP APIs which are currently used
- To enable access to APIs :
 - An access form must be completed providing all information dependent upon requirements
 - This should be provided for each MPID
 - SLA is 5 days and if any missing information may cause a delay
 - Forms should be sent into the support box : xoserve.css.sts@xoserve.com with API ACCESS in subject header
- An API ID plus a Secret will be provided per MPID/Shipper short code
 - note this is to get started for E2E only.
 - Self service will be available in the coming months
 - Keys will be provided per API for each MPID
 - Authentication access can be tested from 6th July 2021
 - Date agreed with SI due to PEN testing which has to be completed to ensure security
- For access to the Developer Portal, IP addresses will need to be provided
 - note this is for whitelisting purposes
 - Once access has been provided testing can take place
 - This will involve fixed inputs and outputs using manufactured data
- Access to the Sandpit will allow testing from 6th July 2021 with actual data from January 2020

API Update

- Forms have been slightly updated for further clarity and will be sent with these notes
- Please ensure that all details are complete as incomplete information may cause delays
- All forms must be sent to : xoserve.css.sts@xoserve.com
- All information will returned back under secure cover with passwords sent separately
- Due to a request by the SI not to update PPTE2 , the sandbox has not available as expected. It is anticipated that this will be available from 19th July and a confirmatory email will be sent on Monday to advise of availability

E2E & Shipper testing

- Shipper testing is now available to all
- If you are not taking part in E2E and want to take part in shipper testing the IX connectivity will need to be tested prior to any testing taking place
- Testing can take place at any time between 12Jul21- 10Dec21
- New files are now being submitted through E2E tests and shipper testing
 - Clarification has been provided on file compilation and data items
 - Response files are now being sent back
 - An issue was identified with rejection files(FRJ) not being sent, however FRJs have now been correctly configured and being received
- Please note that for those parties who are carrying out UEPT and E2E in parallel , files may also be sent for UEPT

Query Management

- Queries are now increasing as more parties are carrying out a higher volume of testing within different phases
- In order to manage queries in the most effective manner , please send any queries relating to any form of testing regardless of phase, IX, API etc to the .box : xoserve.css.sts@xoserve.com
- Please do not send queries directly to individuals as these have the potential to be missed or delayed.
- Although formal SLAs are not in place, we will endeavour to respond within 5 days, however, every attempt will be made to resolve your query with a quicker turnaround time.
- If your query is impacting E2E , please advise as such as and we will prioritise your query
- The box is serviced by a small team of people , however, if you are not getting a response please escalate to : Jo.Galloway@correla.com with Query escalation in the subject header

Defect Management

- All defects as a result of an E2E scenario should be raised through the SI managed defect management process
- If there is a query on a rejection etc prior to raising the defect please send it through to the box : xoserve.css.sts@xoserve.com
- Any defect due to a tests carried out for shipper testing will be managed between yourself and Xoserve/Correla
- The final details are being agreed on the process and this will be shared at the next Shipper Forum.
- In lieu of the full defect management process, please send through to the box identifying this as a defect. xoserve.css.sts@xoserve.com

Shipper test Support going forward

- As more organisations are involved in different types of testing, it is important to Xoserve to provide the best level of support possible and ensure the service is of value
- Work is now taking place internally to ensure that as much information and clarity is provided as possible.
- This work will then feed into future Support Forums
- To ensure that this is adding the appropriate level of support , feedback from the shipper community would be useful , therefore, if you would like to see anything as we go forward please let us know



ON BEHALF OF **xo**serve