

CSS Shipper Test Support Forum

16/07/21



Agenda

- Introduction
- E2E & Shipper Testing update
- Defect Management
- Release Management
- AOB & Close



Introduction

- UEPT continues with Tranche 1 complete , Tranches 2 & 3 underway
 - Tranche 4 due to start on 23rd August
 - There are no major issues from an Xoserve perspective
- E2E started on 12th July with all E2E shipper channels being opened
 - Files now flowing with response files being sent
- Xoserve continues to monitor UK Link & Gemini and advise of anything shippers should aware of
- Any queries please send to : xoserve.CSS.STS@xoserve.com

E2E & Shipper testing Update

- Shipper testing is now available to all
- If you are not taking part in E2E and want to take part in shipper testing the IX connectivity will need to be tested prior to any testing taking place
- Testing can take place at any time between 12Jul21- 10Dec21
- Several issues have been identified
 - Multiple BRNs were being rejected in error resulting in a request to send only single BRNs
 - This has now been resolved and multiple BRNs successful
 - BRR rejection failing due to a lack of MRF
 - Please ensure that MRF is included until this has been resolved
 - BRN with BRO contacts currently failing
 - Please send BRN without BRO contacts until this has been resolved
 - ASN – currently being sent with double ""
 - Being investigated and shippers will be updated as soon as possible
 - TMC files not being returned – currently under investigation

E2E Activity to date

Activity	IX Y/N
BRN	Y
Initial registration	N
Market Sector update	N
Nom/nom enquiry	Y
Shipper withdrawal	N
Switch	N

For information, the file flows expected through E2E will be forwarded

Defect Management Update

- Defects must be raised through the support box : xoserve.css.sts.xoserve.com
 - Anh defects raised through other routes may cause delays in their resolution
- "Defect & brief title " in subject header e.g Defect : MRF Issue
- To be raised on an agreed template to ensure all appropriate information has been gained including screenshots /evidence etc
 - Template will be issued separately
- Defect will be passed to Defect Management team for triage and resolution allocation
- Reference will be provided to the organization raising the defect
- Defect Manager will manage defect resolution process .
- All communication to shippers to go through CSS Shipper support
- updates will be provided to the individual shipper via CSS Shipper Support
- If the defect impacts on all shippers this will be communicated via the support box
- The process for updating shippers will be held under review and, if required ,twice weekly meetings will be held, however, this will depend on the volume and severity of the defects

Release Management

- It is currently anticipated to follow the Release Management plan as agreed for CCMT, however, this is under final internal review.
- This will be shared prior to the next CSS Shipper Test Support Forum



ON BEHALF OF **xoserve**