

DSC Change Proposal Document

Customers to fill out all of the information in the sections coloured ■

Xoserve to fill out all of the information in the sections coloured ■

A1: General Details

| | | | |
|---------------------------------|--|-----------------------------------|---|
| Change Reference: | XRN 4627 | | |
| Change Title: | CSS Consequential Central Switching Services | | |
| Date Raised: | 09/03/2019 | | |
| Sponsor Representative Details: | Organisation : | Regulatory Change - Ofgem | |
| | Name: | | |
| | Email: | | |
| | Telephone: | | |
| Xoserve Representative Details: | Name: | Smitha Pichrikat | |
| | Email: | Smitha.pichrikat@xoserve.com | |
| | Telephone: | 07758918645 | |
| | Business Owner: | | |
| Change Status: | <input checked="" type="checkbox"/> Proposal | <input type="checkbox"/> With DSG | <input type="checkbox"/> Out for Review |
| | <input type="checkbox"/> Voting | <input type="checkbox"/> Approved | <input type="checkbox"/> Rejected |

A2: Impacted Parties

| | | |
|--|---|--|
| Customer Class(es): | <input checked="" type="checkbox"/> Shipper | <input type="checkbox"/> Distribution Network Operator |
| | <input type="checkbox"/> NG Transmission | <input type="checkbox"/> IGT |
| | <input type="checkbox"/> All | <input type="checkbox"/> Other <Please provide details here> |
| Justification for Customer Class(es) selection | Please use this field to explain how the parties you've selected will be impacted | |

A3: Proposer Requirements / Final (redlined) Change

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|--------------------|--|
| Problem Statement: | Ofgem launched the Switching Programme to encourage consumers to engage with the same energy market, and to improve their experience of doing so. Its aim to deliver reliable, next day switching for consumers by replacing the existing switching services with a new Centralised Switching Service (CSS). |
|--------------------|--|

| | | | |
|-------------------------------|--|---|--|
| Change Description: | As a consequence of the introduction of the Central Switching Service, Xoserve have had to undertake system and process changes to Xoserve systems. The CSSC Programme has been set up to ensure that all the changes required are designed, built and tested within the timelines specified by the Ofgem Switching Programme. | | |
| Proposed Release: | June 2021 (Based on Ofgem Switching Programme Timeline) | | |
| Proposed Consultation Period: | <input type="checkbox"/> 10 Working Days | <input type="checkbox"/> 15 Working Days | |
| | <input type="checkbox"/> 20 Working Days | <input type="checkbox"/> Other [Specify Here] | |

A4: Benefits and Justification

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|-----------------------|--|--|--|
| Benefit Description: | The CSS Consequential programme will ensure that Xoserve meets its regulatory requirements to comply to the new switching regime introduced by Ofgem <i>What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?</i> | | |
| Benefit Realisation: | The Industry benefits will be in line with the business case published by Ofgem - https://www.ofgem.gov.uk/publications-and-updates/switching-programme-full-business-case <i>When are the benefits of the change likely to be realised?</i> | | |
| Benefit Dependencies: | As per Ofgem business case - https://www.ofgem.gov.uk/publications-and-updates/switching-programme-full-business-case <i>Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.</i> | | |

A5: Final Delivery Sub-Group (DSG) Recommendations – Removed

(see Section C for DSG recommendations)

A6: Service Lines and Funding

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|--|--|--------------------|---------------------------|
| Service Line(s) Impacted - New or existing | Existing | | |
| Level of Impact | Major | | |
| If None please give justification | | | |
| Impacts on UK Link Manual/ Data Permissions Matrix | Impacts are expected on the UK link Manual in line with the changes introduced by the Retail Energy Code (currently undergoing consultation) | | |
| Level of Impact | Unclear – Clarity to be obtained through the programme delivery | | |
| If None please give justification | | | |
| Funding Classes : | Customer Classes/ Funding | Delivery of Change | On-going Budget Amendment |

| | | | |
|-------------------------|--|------|------|
| | <input checked="" type="checkbox"/> Shipper | 100% | XX % |
| | <input type="checkbox"/> National Grid Transmission | XX % | XX % |
| | <input type="checkbox"/> Distribution Network Operator | XX % | XX % |
| | <input type="checkbox"/> IGT | XX % | XX % |
| | <input type="checkbox"/> Other <please specify> | XX % | XX % |
| ROM or funding details: | Included in the CSS Budget line | | |
| Funding Comments: | | | |

A7: ChMC Recommendation

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|---|--|---|--------------------------------|
| Change Status: | <input type="checkbox"/> Approve | <input type="checkbox"/> Reject | <input type="checkbox"/> Defer |
| Industry Consultation: | <input type="checkbox"/> 10 Working Days | <input type="checkbox"/> 15 Working Days | |
| | <input type="checkbox"/> 20 Working Days | <input type="checkbox"/> Other [Specify Here] | |
| Expected date of receipt for responses (to Xoserve) | XX/XX/XXXX | | |

| | | |
|-------------------------|------------------------------|-----------------------------|
| DSC Consultation Issue: | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Date Issued: | Click here to enter a date. | |
| Comms Ref(s): | | |
| Number of Responses: | | |

A8: DSC Voting Outcome

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|------------------|--|----------------|
| Solution Voting: | <input type="checkbox"/> Shipper | Please select. |
| | <input type="checkbox"/> National Grid Transmission | Please select. |
| | <input type="checkbox"/> Distribution Network Operator | Please select. |
| | <input type="checkbox"/> IGT | Please select. |
| Meeting Date: | Click here to enter a date. | |
| Release Date: | Release: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY or NA | |