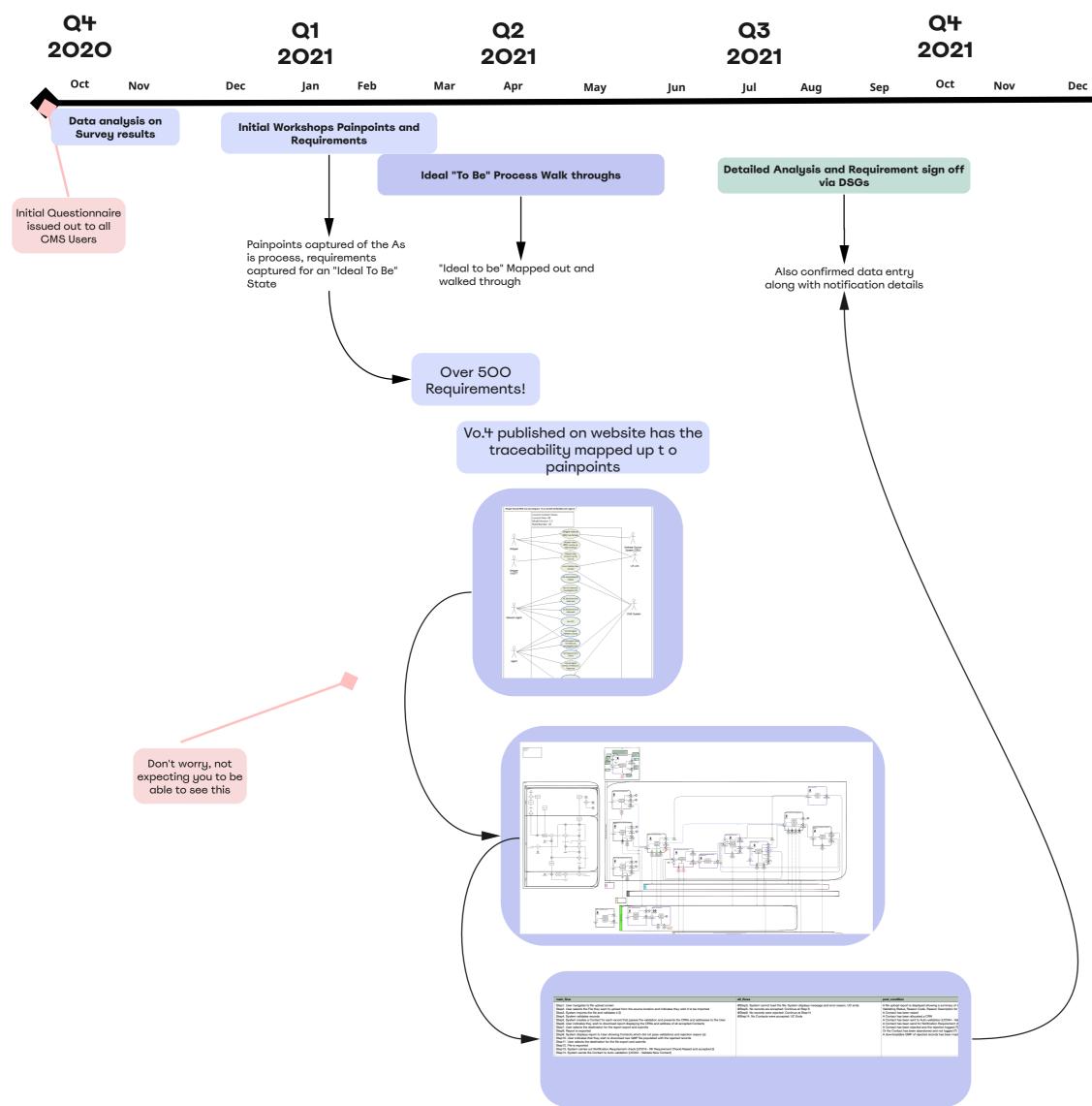
CMS REBUILD CUSTOMER FOCUS GROUP

Agenda

- Recap and Update of progress
- Objectives Of Customer Focus Group
- CMS Rebuild Release 1 High level Delivery plan
- Early Preview of the draft User Interface
- Q&A



RECAP AND PROGRESS TO DATE



2	Q1 2022		
Jan	Feb	Mar	
		Mobilisation	
	Re	lease 1 Scoping	

TERMS OF REFERENCE (TOR)

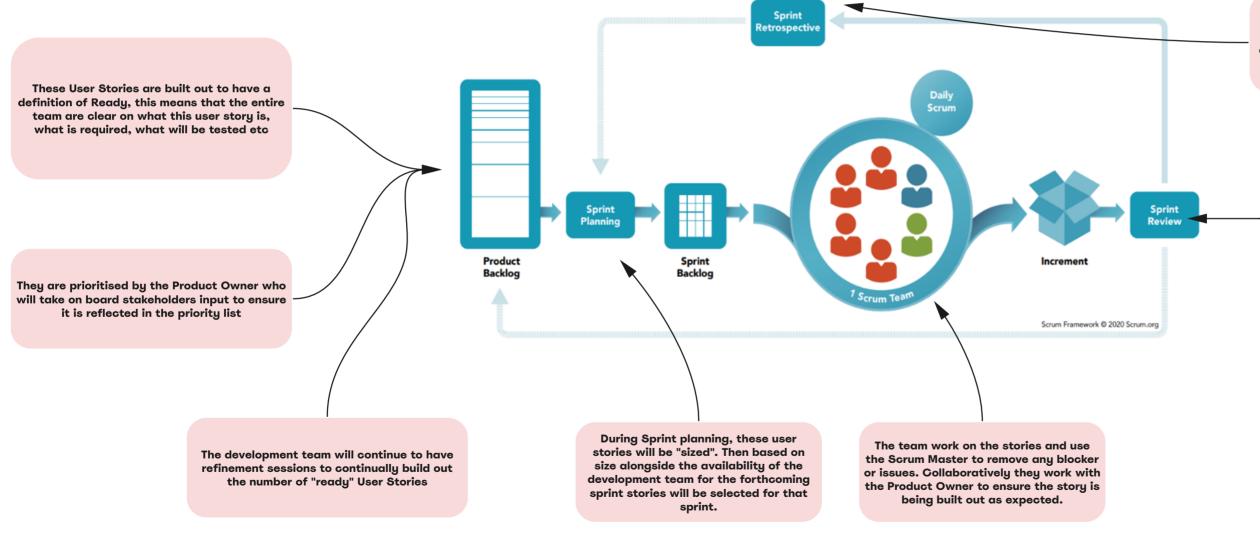
Frequency	Monthly 1- 2 hours long				
Purpose	 Stakeholder engagement forum for the product Update on decisions taken Update on progress of delivery of product into service Opportunity for demonstrations, seeking feedback 				
Roles and Responsibilities	 Discuss and propose ways forward for any escalations brought to the group Ensure product is fit for purpose Identification of any customer impact Agree where Change Packs will be produced 				
Inputs	 Latest view of high level release plans Update on preparations for transition into service Demonstrations / PoC / Wireframes of product design dependent on design stage AOB and actions 	Outputs	•M •Es •Fe ap •Re •C		
Attendees	•Correla CMS Rebuild Team - Jo Williams, Richard Creswell •Xoserve representatives •Industry Representatives				

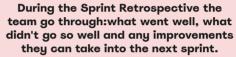
- leeting Minutes & Actions
- scalations
- eedback on product demonstrations and oproach
- Requirement confirmation Change Pack Identification

REBUILDING CMS WITH AGILE SCRUM

What does this mean?

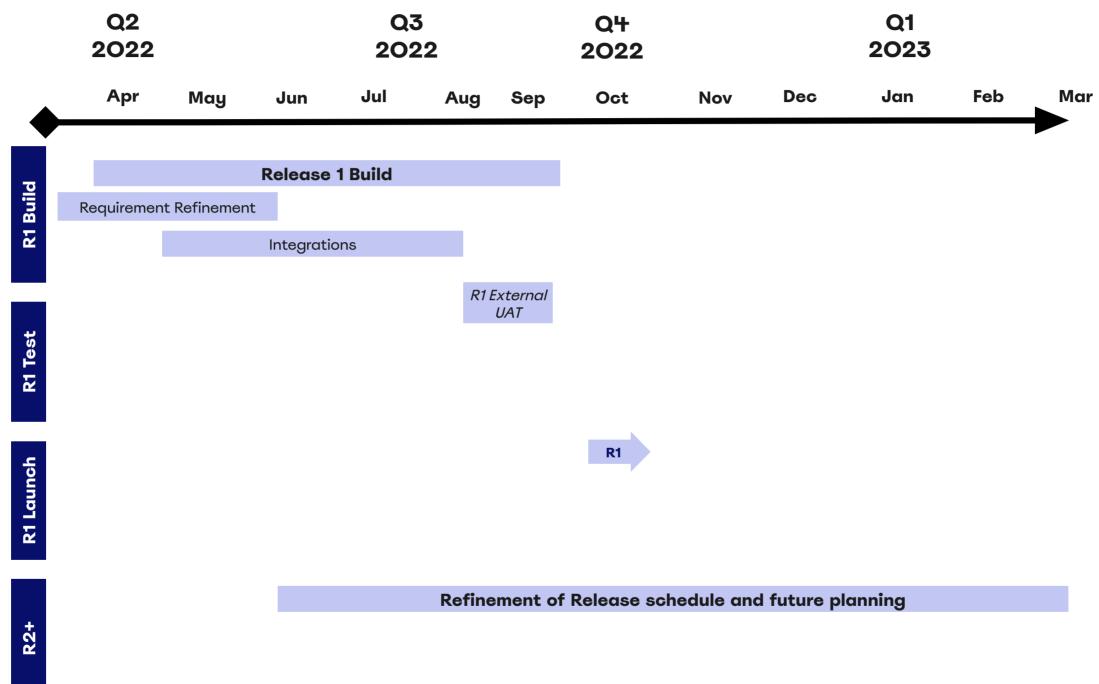
Using Agile Scrum the CMS Rebuild Team can deliver functionality to you at regular intervals rather than a Big Bang approach. We are focussing on delivering the processes first which will target key pain points of the current CMS but will have minimal impact to you - the users of the system. As we progress with Build and Design we will be able to collectively call out where Change Packs will be required so we can firm up the delivery dates.



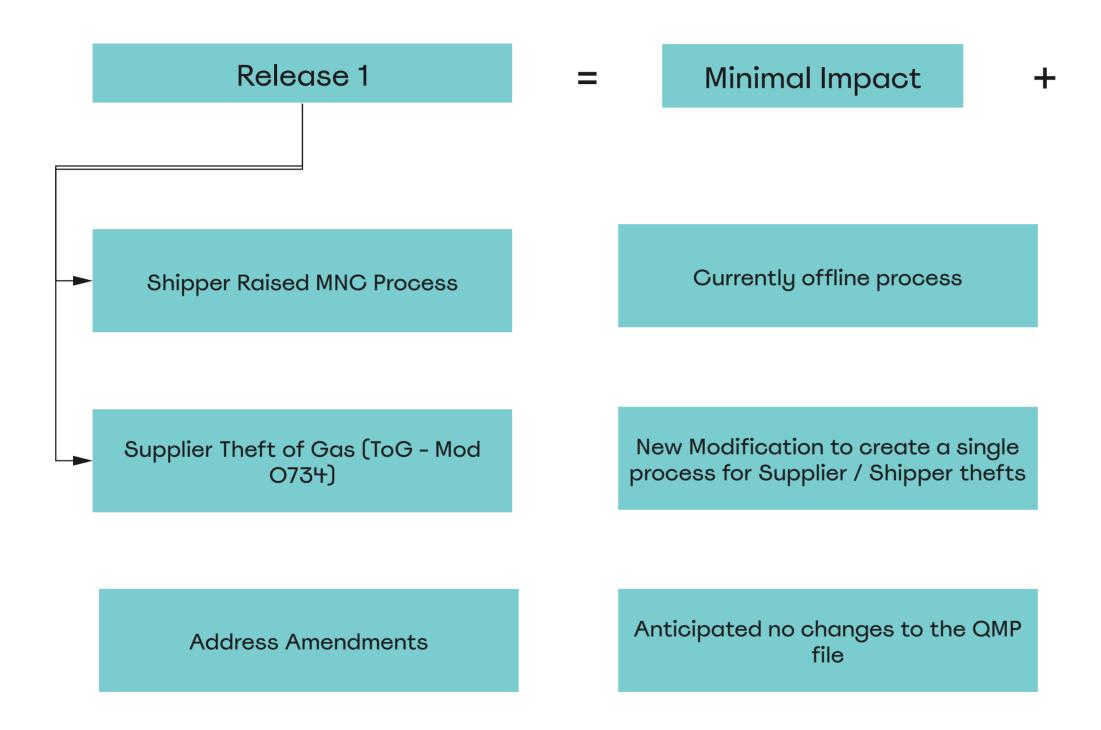


At the end of the sprint, an increment / useable part of the solution shall be delivered and show cased to the Product Owner and wider team to seek confirmation that this meets the definition of done.

INDICATIVE DELIVERY PLAN - SUBJECT TO CHANGE



WHAT IS BEING SIZED FOR RELEASE)





Maximum Value

Big pain point for DNs and Shippers

Reduce discrepancies Increase recordings of theft Modification backed

Customer Effort logging contacts, similar issues for MNC