X()Serve **Project Trident** O Mih 0341 Governance Overview d.p.c 1.T.s.7 L.P.O.L.K ... 789n TYd6 May 2025 275 ■ DRT. YUINHGYT. HFF02YUHKKLPVR..... ■ FRC TREESAQTV UYE06JNGBBTPLKMMH ■ · EWR DFRTTFGPLK 204GTRNJHHY U.Y.e.6 . . . O.Q.A.O.9 W.Q.h.n.\$6.1

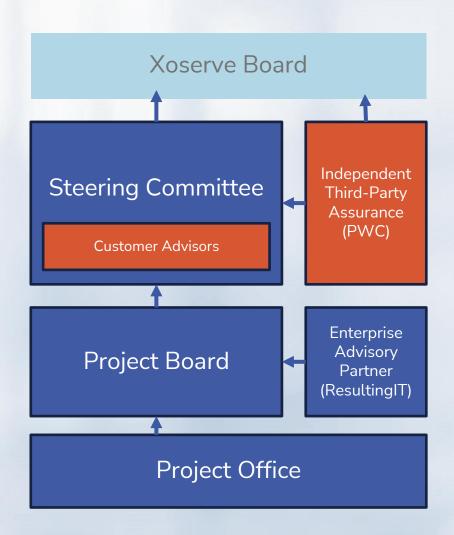
Project Trident pre-competitive* governance structure

Our internal project governance structure consists of three layers:

- 1. Project Trident Project Office,
- 2. Project Trident Project Board,
- Project Trident Steering Group.

Our governance structure for Project Trident continues to mature with two additions (in red).

- 1. Independent Third-Party Assurance:
 - The organisation appointed will be expected to provide assurance for the project itself and also for the industry participants.
- Two Customer Advisors for Steering Group:
 - We expect to appoint one or more independent Customer Advisors to the Steering Committee to directly represent the customer voice.



Project Trident pre-competitive* governance structure

Steering Committee (SteerCo)



Steve Brittan
Chair & Xoserve CEO

Purpose:



Guidance on overarching programme strategy and objectives



Escalation point for critical matters that cannot be resolved by Programme Board



Key programme change decisions (scope, schedule, cost)

Project Board



Clive Nicholas
Co-chair & Strategy and
Development Director



Dave Turpin Co-chair & Programmes & Service Delivery Director

Purpose:



Controls project execution and delivery within agreed tolerances as delegated from SteerCo



Escalate critical matters that cannot be resolved, or beyond delegation, to Steering Committee

Programme Office



Nick Partridge Programme Director

Purpose:



Manages Project Trident progress, governance meetings and reporting

Stakeholder Engagement

Through all governance forums to support sharing updates and gathering stakeholder input

Project Trident pre-competitive* project structure

Our project is made up of the following workstreams that report within our governance structure.

