Section D: High Level Solution Options

# D1: Solution Options

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| Solution Option Summary: | [Link to CP](https://www.xoserve.com/change/change-proposals/xrn-4801-additional-information-to-be-made-viewable-on-des/)  **Overview**  XRN4801 was raised to look at adding additional data items to Data Enquiry Service (DES) to assist Shippers with resolving and improving operational queries. This delivery will help Shipper users resolve their operational queries more quickly and efficiently without the need to contact Xoserve to obtain this information.  Due to DES being an established and recognised service used by multiple industry participants, we are only proposing one solution option for XRN4801.  As part of this change, below details will be made available on the Data Enquiry (DES) screens:  • Original Meter Reading and associated Replacement Meter Reading (P) • Last actual read recorded prior to transfer of ownership (C)  • Corrector: Reading Units (P), Imperial/Metric Indicator (C) • Uncorrected read on all reads shown in the read history with a convertor (P) • Convertor Asset: Dials - both uncorrected and corrected (C)  • Supplier End Date (C),  • End User Category (C),  • ASP Name (C),  • MAP ID (C),  • Last JOB rejection (C),  • Last UPD rejection (C),  • Active Read (P),  • Inactive Read (P)  • Corrective Meter Exchanges (as per current exchange rules)  • Final read (FINC/FINX) to Display as D in DES (currently D-1) for Class 3 Supply Meter Points when an RGMA update is received for an asset removal or exchange and also any other billing critical updates received via RGMA  • FICC (Class Change Read) read to Display as D in DES (currently D-1) for any class change  *(P – Portfolio View; C – Community View)*  For information, to facilitate this change, a request will be made to Contract Management Committee for the required amendments to the Data Permissions Matrix, something that may descope requirements if any objections are raised.  [**Please see link to HLSO Documentation**](https://www.xoserve.com/media/7913/xrn4801-high-level-solution-option-assessment-v10.pdf) |
| Xoserve preferred option:  (including rationale) | Solution Option 1 |
| DSG preferred solution option:  (including rationale) | Solution Option 1 |
| Consultation closeout: | 27/01/2020 |

Section E: Industry Response Solution Options Review

# E1: Organisation’s preferred solution option

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| User Contact Details: | Organisation: | EDF |
| Name: | Eleanor Laurence |
| Email: | eleanor.laurence@edfenergy.com |
| Telephone: | 07875117771 |
| Organisation’s preferred solution option, including rationale taking into account costs, risks, resource etc. | This change will add useful information to DES and we question whether same information is/will be available in the Xoserve APIs, if not we would vote to defer this implementation until they are aligned to each other, however on the assumption that they are aligned we vote to approve for now | |
| Implementation Date: | Approve | |
| Xoserve preferred solution option: | Approve | |
| DSG preferred solution option: | Approve | |
| Publication of consultation response: | N/A | |

# E2: Xoserve’ s Response

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| Xoserve Response to Organisations Comments: | Thank you for your representation.  Regarding your question relating to the alignment of API access, as it currently stands the data to be added to DES as part of XRN4801 will not be made available via API.  We will feed this into ChMC for a final decision. |

# E1: Organisation’s preferred solution option

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| User Contact Details: | Organisation: | Npower Ltd |
| Name: | Alison Price |
| Email: | alison.price@npower.com |
| Telephone: | 07557202065 |
| Organisation’s preferred solution option, including rationale taking into account costs, risks, resource etc. | We support the solution put forward in the HLIA | |
| Implementation Date: | Approve | |
| Xoserve preferred solution option: | Approve | |
| DSG preferred solution option: | Approve | |
| Publication of consultation response: | N/A | |

# E2: Xoserve’ s Response

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| Xoserve Response to Organisations Comments: | Thank you for your representation, we will feed this into ChMC for a final decision. |