



Xoserve IX Refresh

Customer Update

08/01/2020

IX Refresh Customer Update

- The Vodafone support of the legacy IX service ends in February 2020. Gamma are finalising the migration dates for all customers.
- To ensure the project completes on time we need your support in committing to the migrations dates. We have observed a number of last minute cancellations which adds additional cost and puts the completion date at risk.
- As a mitigation, Xoserve are exploring extended support with Vodafone for any migrations that move past February 2020, if required.
- If you have any questions or concerns, please reach out to box.xoserve.IXEnquiries@xoserve.com