



Xoserve IX Refresh

Customer Update






11/03/2020

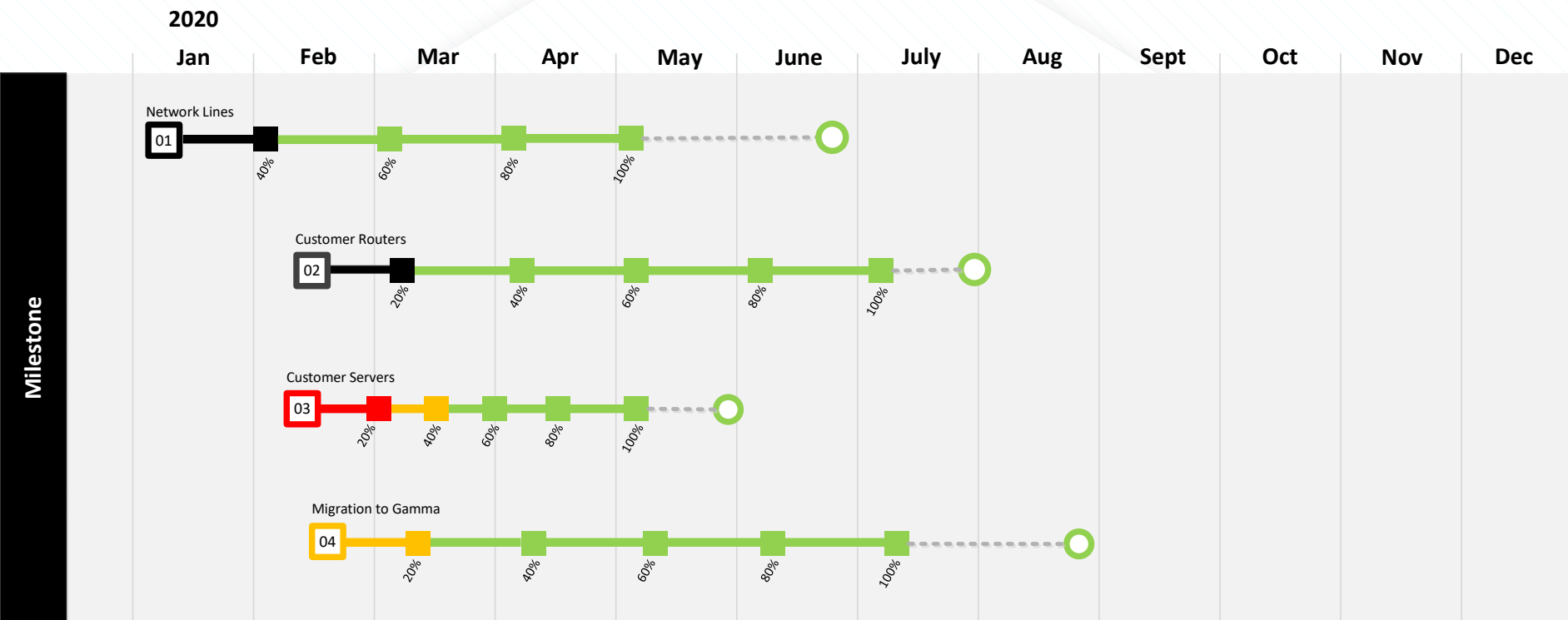
IX Refresh Customer Update

- The new project approach and plan has been baselined and work has commenced on all workstreams
 - Network Lines (Workstream 1)
 - Router Installations (Workstream 2)
 - Server Installations (Workstream 3)
 - Final Migration (Workstream 4)
- Overall project RAG status remains green
 - ✓ Network Lines and Router installations are ahead of schedule
 - ❖ Server rollout saw a 1 week delay. This has now commenced and project has increased resources to mitigate delay
 - ❖ Some migrations have seen a slight delay due to Server rollout
- We take this opportunity to thank you for your valued support and patience. Please be assured of our continued commitment to have the IX migration delivered as efficiently and cost- effectively as possible
- If you have any questions or concerns, please reach out to box.xoserve.IXEnquiries@xoserve.com

IX Refresh Project - Roadmap

Delivery

LOW RISK  MED RISK  HIGH RISK  Complete  Tolerance 



All workstreams remain within tolerance