Detailed Design Change Pack

# Communication Detail

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| --- | --- |
| Comm Reference: | 3213.1 – VO – PO |
| Comm Title: | XRN5556.C - Contact Management Service (CMS) Rebuild –Detailed Design Clarifications |
| Comm Date: | 14/08/2023 |

**Change Representation**

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| --- | --- |
| Action Required: | For Representation |
| Close Out Date: | 29/08/2023 |

# Change Detail

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| --- | --- |
| Xoserve Reference Number:  | XRN5556.C |
| Change Class: | Functional System |
| \*ChMC Constituency Impacted: | Shippers all classesDistribution NetworksIndependent Gas Transporters |
| Change Owner:  | UKLinkdelivery@xoserve.com |
| Background and Context: | New requirements have been identified since the last version of the Bulk Contact Logging (BCL), Contact Status Change (CSC), and Contact Resolution Response (CRR) files were last reviewed which necessitates some changes to the field length or domain of existing fields. Some descriptions have also been updated to provide greater clarity. |

# Change Impact Assessment Dashboard

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| --- | --- |
| Functional: | Changes to the Bulk Contact Logging (BCL), Contact Status Change (CSC), and Contact Resolution Response (CRR) file formats |
| Non-Functional: | N/A |
| Application: | New Contact Management Service (CMS) |
| User(s): | Shipper All ClassesDistribution NetworksIndependent Gas Transporters |
| Documentation: | None |
| Other: | None |

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| --- |
| Files |
| File | Parent Record | Record | Data Attribute | Hierarchy or FormatAgreed |
| BCL | N/A | BCL\_File\_Body | Multiple | N/A |
| CSC | N/A | CSC File Body | Multiple | N/A |
| CRR | N/A | CRR File Body | Multiple | N/A |

# Change Design Description

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| **Purpose of this Pack**This design clarification refers to functionality and files that are currently planned to be implemented in CMS version 1.5, which is targeted for implementation in October 2023.For the avoidance of doubt, the Bulk Contact Logging (BCL) via User Interface is planned for implementation as part of CMS release 1.4 on 14th August 2023 and the format will be as per the XRN5556.C detailed design change pack that was approved at the Change Management Committee on 10th May 2023 and can be found [here](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fwww.xoserve.com%2Fmedia%2Fcljlvmnq%2F31652-vo-po-xrn5556c-contact-management-service-cms-rebuild-version_-v12-revised-detailed-design-1.docx&wdOrigin=BROWSELINK). The response files defined within that pack are not included in that implementation as they are for IX transmission only.**Bulk Contact Logging (BCL) – v1.5**A number of field additions, changes to length, and reasons are to be made to the BCL file in version 1.5. These are listed in below document:Please note, the document also includes a breakdown of amendments to be made to the CSC and CCR files including field length, Domain updates, field removals, and reasons. These are defined in the next section of this pack.The revised file format for the BCL file can be found in the below document with changes highlighted:For the avoidance of doubt, this amendment will update the BCL template used for manual contact creation through the UI, as well as the “Bulk Contact Logging (BCL)” file that will be used across the IX. This update to the downloadable template will be released at the same time as the BCL file via IX is implemented, this is targeted for release 1.5.**Response files****Contact Status Change (CSC)**The following fields have been removed from the CSC file format as they are not fields used within new CMS:* Interim resolution text
* Date rejected

The following field has had the Optionality changed from mandatory to optional as the prioritisation feature isn’t currently a feature within new CMS, though there is a requirement to introduce it in the future:* Top 50 flag

The following field has had the Domain and Length changed following requirement to match published UK Link documentation:* Confirmation number – Domain: T, Length: 10

The revised format can be found in the attached:**Contact Resolution Response (CRR)**The following field has been removed from the CSC file format as it is not an existing field used within new CMS:* Interim resolution text

The following field has had the Optionality changed from mandatory to optional as the prioritisation feature isn’t currently a feature within new CMS, though there is a requirement to introduce in the future:* Top 50 flag

The following field has had the Domain and Length changed to match the published UK Link documentation:* Confirmation number – Domain: T, Length: 10

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# Associated Changes

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| Associated Change(s) and Title(s): | N/A |

# DSG

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| Target DSG discussion date: | 21/08/2023 |
| Any further information: | To present the key points of this pack and discuss any comments as a result or already provided from the Detailed Design Change Pack representations. |

# Implementation

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| Target Release: | Release: Q4 2023 (Targeting October 2023) |
| Status: | For Approval |

Industry Response Detailed Design Review

«RangeStart:HDS»

Change Representation

(To be completed by User and returned for response)

# *Please consider any commercial impacts to your organisation that Xoserve need to be aware of when formulating your response*

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| --- | --- | --- |
| User Contact Details: | Organisation: | «h1\_organisation» |
| Name: | «h1\_name» |
| Email: | «h1\_email» |
| Telephone: | «h1\_telephone» |
| Customer decision on Change Pack: | «h1\_userDataStatus» |
| Representation Publication: | «h1\_consultation» |
| Representation Comments: | «h1\_userDataComments» |

# Xoserve’ s Response

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| Xoserve Response to Organisations Comments: | «h1\_xoserveResponse» |

Please send the completed representation response to uklink@xoserve.com

«RangeEnd:HDS»

Change Management Committee Outcome

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| --- | --- | --- | --- |
| Change Status: | [x]  Approve | [ ]  Reject | [ ]  Defer |
| Industry Consultation: | [x]  10 Working Days | [ ]  15 Working Days |
| [ ]  20 Working Days | [ ]  Other [Specify Here] |
| Date Issued: | 14/08/2023 |
| Comms Ref(s): | 3213.1 – VO – PO |
| Number of Responses: | 1 |
| Solution Voting: | [x]  Shipper | Approve |
| [ ]  National Gas Transmission | Please select. |
| [x]  Distribution Network Operator | Approve |
| [x]  IGT | Approve |
| Meeting Date: | 13/09/2023 |
| Release Date: | Adhoc |

Please send the completed representation response to uklink@xoserve.com

Version Control

# Document

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| --- | --- | --- | --- | --- |
| Version | Status | Date | Author(s) | Remarks |
| 1.0 | For Approval | 02/05/2023 | Georgina Cronin |  |

# Template

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| --- | --- | --- | --- | --- | --- |
| Version | Status | Date | Author(s) | Remarks | Approved By |
| 1.0 | Approved | 09/03/2022 | Rachel Taggart | Detail Design Change Pack transferred to own document | Change Management Committee on 09/03/2022 |
| 1.1 | Approved | 25/04/2023 | Rachel Taggart | Updated with new font branding | Emma Smith |