DSG Discussion

Delivery Sub-Group (DSG) Recommendations

DSG Date:	22/01/2024
DSG Summary:	PO advised that the MUR process remains in the CMS Legacy solution and is looking at delivering extra functionality to improve the process, additional information will be communicated via Change Packs. The ChMC or CoMC and the Customer Focus Groups. MUR is scheduled for the 5th March. Any information can be found on the link provided on the associated slide. Joanne Williams (JW) presented an overview of the CMS Rebuild and welcomed Eamonn Darcy (ED) to join to answer any technical questions raised. PO advised that this change is due to be deployed in March 2024. JW explained the key aspects of the change from slide 17, which provides the reason for change and the proposed changes, advising that the next drop version 1.8 is for the MUR is on 3rd March 2024. JW explained that the biggest win is enabling customers to download files as many times as possible. JW and team are working with CFG members to go through what the new process will look like and advised that the Customer focus group in February will be able to walk through the new changes and provide further clarification with customers, some comments have been received already, and explained there is a spreadsheet available, to explain the changes further. Lee Greenwood (LG) asked a question relating to the Must-Read timeline, specifically pointing to the second point on Slide 17, 'Update the Must reads on a daily basis'; and asked if it was the refresh against UK Link. ED confirmed that it was, but did not feel 100% confident, as to whether it was daily advising it might be the MUS that is weekly, but felt it was daily and advised, that it would check against UK Link each day, so if there has been a Meter Exchange, or a Shipper had withdrew from site, it would update the contact and then move the contact onto wherever it needs to go or if it needs to close. LG asked will it update against a read being uploaded into UK Link, or essentially remove the must read generation, and asked if this is a different part of it, ED confirmed that this would be a different part of it and LG asked for clarification if, will this be the weekly part as he had seen on another slide where it had said periodically on the timeline, so guessed that this will be weekly then, ED advised that this was his understanding for GSR and the MUS process. JW briefly walkthrough the new process on Slide 18, focusing on the main changes and advised that the Customer Focus Group in February will be conducting a full walkthrough. JW also noted that there are options to change the Single MUR contact or resubmit it, but this document, provides full transparency of the process. Once assigned, there are new validations in place, JW advised that MUR contacts will be contacted shortly but asked if you do have contacts withing your organisation, to make her aware of them at the beginning of February for support sessions.

	PO asked if there was anything else to call out with the change, pointing customers to the slide for the key points.		
	ED added that the daily check-in on a daily basis, rather than leaving the Must reads out there and getting no response from them, is positive, so we are closing it down on a daily basis and customers are not wasting their time if it has already been updated. PO advised that the Design pack was issued in January and would welcome feedback and CDSP are looking at a March delivery.		
	JW advised that migration plans will be shared in the next couple of weeks. We have one that will be the least impact to customers and are approaching different constituent groups this week and have discussed it at the last focus group, everyone was very supportive of the one with the minimal impact.		
DSG Recommendation:	☐ Approve	☐ Reject	☐ Defer
DSG Recommended Release:	Release X: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY		