

DSC Change Proposal Document

Customers to fill out all of the information in the sections coloured.

Xoserve to fill out all of the information in the sections coloured.

A1: General Details

Change Reference:	XRN 5924			
Change Title:	Physical Information Exchange (PIX) Ongoing Support Options			
Date Raised:	24/04/2025			
	Organisation:	Xoserve		
Sponsor	Name:	Simon Harris		
Representative Details:	Email:	simon.harris@xoserve.com		
	Telephone:	0121 229 2642		
Xoserve Representative Details:	Name:	Simon Harris		
	Email:	simon.harris@xoserve.com		
	Telephone:	0121 229 2642		
	Business Owner:			
Change Status:	□ Proposal		☐ With DSG	☐ Out for Review
	□ Voting		☐ Approved	☐ Rejected

A2: Impacted Parties

Customer Class(es):	☐ Shipper	☐ Distribution Network Operator	
	☐ NG Transmission	□ IGT	
	⊠ All	☐ Other <please details="" here="" provide=""></please>	
Justification for Customer Class(es) selection	All DSC Customers ustilise and fund the Physical Information		
	I Exchange (PIX) service as per the DSC Charging Methodology and		
	business plan, however all PIX users are charged via Specific		
	Services for the appropriate Options available to users.		



A3: Proposer Requirements / Final (redlined) Change

Problem Statement:	Current vendor arrangements for the support of a Physical IX service come to an end in December 2025 and considerations need to be given regarding the approach for this in light of the Cloud IX offering and roadmap for the IX service as a whole.		
Change Description:	Existing Physical IX vendor support ends in December 2025 and there are a number of options available that required consultation with DSC customers. This Change Proposal is a vehicle to be transparent with customers and gather feedback on proposals for the future of IX services, taking into consideration a number of factors such as the rollout of Cloud IX and the PSTN/ISDN switch off (which Physical IX relies on) due January 2027.		
Proposed Release:	n/a		
Proposed		☐ 15 Working Days	
Consultation Period:	□ 20 Working Days	☐ Other [Specify Here]	

A4: Benefits and Justification

Benefit Description:	Transparency for customers, agreed approach and timelines for decommissioning PIX and value add to an integral CDSP Service.
Benefit Beschption.	What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?
Benefit Realisation:	During the development/consultation phases.
	When are the benefits of the change likely to be realised?
Benefit	Customer feedback and support.
Dependencies:	Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.

A5: Final Delivery Sub-Group (DSG) Recommendations – Removed

(see Section C for DSG recommendations)

A6: Service Lines and Funding

Service Line(s)	
Impacted - New or	
existing	
Level of Impact	



If None please give justification			
Impacts on UK Link Manual/ Data Permissions Matrix			
Level of Impact			
If None please give justification			
	Customer Classes/ Funding	Delivery of Change	On-going Budget Amendment
	☐ Shipper	XX %	XX %
Funding Classes :	☐ National Gas Transmission	XX %	XX %
	☐ Distribution Network Operator	XX%	XX %
	□ IGT	XX %	XX %
	☐ Other <please specify=""></please>	XX %	XX %
DOM C II		•	•
ROM or funding details:			

Please send the completed forms to: uklink@xoserve.com



Version Control

Document

Version	Status	Date	Author(s)	Remarks
1.0	Raised	05/03/25	Bill Goode	Initial Change Proposal submission.