XOSERVE

DSC Change Completion Report (CCR)

Change Title:	Minor Release 15
Xoserve Reference Number (XRN):	5971
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Target Change Management Committee date:	11th March 2026
Date of Solution Implementation:	5th December 2025

Section 1: Overview of Change Delivery

Minor Release 15 successfully delivered two key changes - XRN5732 and XRN5890 on 5th December 2025.

XRN5732 – Inclusion of IGTs in a specified process
This change was raised by IGT parties to address a gap in Data Service Contract coverage that has existed against IGT Supply Meter Points, namely relating to Gas Safety Regulation (GSR) and Management of Unregistered Sites (MUS processes). Now implemented, IGT customers have access to the equivalent CMS Contacts as Distribution Networks, enabling both GSR and MUS processes to cater for IGT investigations. By capturing this information and processing it accordingly, this will enable more remedial action to be taken by Shippers and CDSP accordingly.

XRN5890 – Proactive reporting of MAP ID
Meter Asset Providers (MAPs) are concerned about the population of MAP ID against sites in the Central Switching Service (CSS).
The population of this attribute in CSS is controlled from the CDSP on the behalf of Transporters, whose obligation is to pass the information that they hold. Currently, there is no standard reporting tracking this process and, as such, the CDSP cannot escalate performance, nor make recommendations to the Retail Energy Code Company (RECCo) effectively.
A Quarterly reporting suite in relation to MAP ID population in UK Link and associated processes is being implemented.

Both changes were delivered on time and have been operating as expected following the completion of PIS.

Section 2: Confirmed Funding Arrangements

Minor Release 15 contained two changes and were funded via two budgets.

- XRN5890 and the UKlink changes in XRN5732 were funded from Service and Operate budget for change delivery.

- CMS changes in XRN5732 were funded from the General Change budget.

There was no risk margin associate to this change.

XRN5732 CMS changes BER approved on the 08/10/25 within the below link.

XRN5732 – Approved BER

Gas industry Participant	BER share of cost	Actual share of cost	BER cost value	Actual cost value
Shippers	N/A	N/A	N/A	N/A
IGTs	100%	100%	£23,464.74	£23,464.74
DNOs	N/A	N/A	N/A	N/A
National Gas Transmission	N/A	N/A	N/A	N/A

Section 3: Provide a summary of any agreed scope changes

There were no changes to the scope of the Minor Release 15 changes.

Section 4: Detail any changes to the Xoserve Service Description

No changes were identified to the below Service Lines within the DSC Service Description Table. The following DSC Service Lines provide coverage for the associated changes delivered.

Xoserve Service Area	Xoserve Service Line	(+/-) Projected Change in Annual Cost	(+/-)Actual Change in Annual Cost
Manage Shipper Transfer	DS-CS-SA1-25	N/A	N/A
Manage Shipper Transfer	DS-CS-SA1-33	N/A	N/A
Manage Shipper Transfer	DS-CS-SA1-34	N/A	N/A
Manage Shipper Transfer	DS-CS-SA1-35	N/A	N/A
Manage Shipper Transfer	DS-CS-SA3-22	N/A	N/A
Manage Shipper Transfer	DS-CS-SA3-23	N/A	N/A
Manage Shipper Transfer	DS-CS-SA3-25	N/A	N/A
Manage Shipper Transfer	DS-CS-SA3-27	N/A	N/A
Manage Shipper Transfer	DS-CS-SA3-28	N/A	N/A
Meter Read/Asset Processing	DS-CS-SA4-01	N/A	N/A
Meter Read/Asset Processing	DS-CS-SA4-03	N/A	N/A
Manage Shipper Transfer	DS-CS-SA1-32	N/A	N/A
Manage Shipper Transfer	ASGT-CS-SA1-01	N/A	N/A
Manage Shipper Transfer	ASGT-CS-SA1-02	N/A	N/A
Invoicing Customers	ASGT-CS-SA10-27	N/A	N/A
Invoicing Customers	ASGT-CS-SA10-28	N/A	N/A
Invoicing Customers	ASGT-CS-SA10-29	N/A	N/A
Invoicing Customers	ASGT-CS-SA10-30	N/A	N/A

Section 5: Provide details of any revisions to the text of the UK Link Manual

There have been no revisions of the UK Link Manual because of changes within Minor Release 15.

Section 6: Lessons Learnt

For XRN5732 due to a defect that was logged during PIS it was realised that this scenario was not tested during the projects testing phase where GSR files are requested for 5 different LDZ's for the same date range for the same GT/IGT. The lesson here is to test for all possible scenarios that could occur in production to avoid defects in production.

Data load times in SAP BW took longer than initially assumed when carrying out testing of the data load into SAP BW which caused us delay during the build and test phases. Finding this out during testing provided us with the ability to plan additional time when we carried out the production loads for implementation.

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Version Control

Document

Version	Status	Date	Author(s)	Remarks
0.1	Draft	05/01/26	Emily Evans	Drafted and Reviewed
1.0	Approved for ChMC	19/01/26	Emily Evans	Approved