Gemini Sustain Plus – May CHMC update

- Implementation activity completed successfully 23/03/25.

- Customer issues and minor teething issues have now been resolved.

- System health and customer tickets will continue to be monitored under BAU.

- Gemini infra and system health status has remained at 100% since go live.

- The programme team will now focus on system stability and future change.

Gemini Sustain Plus – May CHMC update

Hot topics during Hypercare Phase

1. API concurrency issue
2. Nomination lock issue
3. Day ahead auction issue (WDSEC)
4. Demand attribution/UIG issue

Gemini Sustain Plus – May CHMC update

Gemini Sustain Plus – Ticket Overview