

Detailed Design Change Pack

Communication detail

Comm Reference:	3465.1 - VO - KG
Comm Title:	XRN5702 Update to assess the replacement of Facsimile as a form of communication (Modification 0864S)
Comm Date:	16/03/2026

Change Representation

Action Required:	For Representation
Close Out Date:	30/03/26

Change Detail

Xoserve reference Number:	XRN5702
Change Class:	Functional
*ChMC Constituency Impacted	Shippers, all Classes Distribution Networks (DNOs) Independent Gas Transporters (IGTs) *Assumed impacted parties of the proposed change, all parties are encouraged to review
Change Owner:	uklinkdelivery@xoserve.com
Background and Context:	XRN 5702 has been raised to deliver the requirements of Modification 0864. Modification 0864 Update of UNC Code Communication Methods (removal of facsimile/fax) has been raised as it seeks to align obligated Code Communication methods with future communication network changes, attributable to national PSTN decommissioning, and the subsequent retirement of fax devices.

	<p>This document is issued as the latest update to the previously published change pack for XRN 5702 change which can be found here</p>
--	---

Change Impact Assessment Dashboard

Functional:	SPA (Registration Flows and Contact Updates Process)
Non-Functional:	Process and Documentation
Application:	UKLink, SwitchStream, Marketflow, BO/BW
User(s):	DNOs, IGTs and Shippers
Documentation:	File formats, Templates, UK Link Manual, Emergency Contact Forms
Others	N/A

Files				
File	Parent Record	Record	Data Attribute	Hierarchy or Format Agreed
N/A	N/A	N/A	N/A	N/A



Change Design Description

Amendments to Original Design

The frequency of the proposed annual report for Shippers and IGT is now proposed to be delivered as a monthly report.

The proposed report will also incorporate additional data items in order to provide enhanced information to customers

Proposed New Monthly Report for Shippers and IGTs:

- A new monthly report for each Shipper and IGT to list all SMPs that the Shipper is registered to, or is within the IGT's network, and have an AQ that exceeds the emergency contact AQ threshold (732,000kWh).
- The monthly report is proposed to be issued on the 10th calendar day via the existing EFT/IX route
- The report will also be issued by email to recognised DSC Contract Managers.
- The proposed data items to be included in the Shipper report are:

Report Data Field Name
MPRN
CSEP ID
DM or NDM
ROLLING AQ
MANNED [Y/N/Blank]
SOQ
SHQ
DN SHORT CODE
IGT SHORT CODE
EMR CONTACT EXISTS [Y/N]
EMAIL EXISTS [Y/N]
*EMR EFFECTIVE FROM DATE
*OVER 1000 DAYS SINCE LAST UPDATE – Y or N
*EMR CARRY FORWARD FLAG – Y or N

- The proposed data items to be included in the IGT report are:

Report Data Field Name
MPRN
CSEP ID
DM or NDM
ROLLING AQ
MANNED [Y/N/Blank]
SHQ
SOQ
SHIPPER SHORT CODE
DN SHORT CODE
EMR CONTACT EXISTS [Y/N]
EMAIL EXISTS [Y/N]
*EMR EFFECTIVE FROM DATE
*OVER 1000 DAYS SINCE LAST UPDATE – Y or N
*EMR CARRY FORWARD FLAG – Y or N

*New data items added in this change pack are shown in **bold**

The below table shows the possible combinations that will be used to populate the fields EMR CONTACT EXISTS [Y/N], EMAIL EXISTS [Y/N] and MANNED [Y/N]

Scenario Description : MPRNs > 732,000 KWH	*MANNED [Y/N/Blank]	EMR CONTACT EXISTS [Y/N]	EMAIL EXISTS [Y/N]
No EMR Contacts available	Y/N/Blank	N	N
EMR Contacts available(< 3 contacts) No EMR contacts with Email	Y/Blank	Y	N
EMR Contacts available(< 3 contacts) At least one EMR contacts with Email	Y	Y	Y
EMR Contacts available(< 3 contacts) Note: This is applicable only to a small number of nexus migrated contact details	N	Y	N
EMR Contacts available(>= 3 contacts) No EMR contacts with Email	N	Y	N
EMR Contacts available(>= 3 contacts) At least one EMR contact with Email E.g. EMR1 – 2 TEL, 1 PAG EMR2 – 2 TEL, 1 EMAIL	N	Y	Y

*Manned Indicator is not a derived value and is retrieved from the existing registration flow data within UKLink for a given MPRN.

Aside from the reporting update described above, no further changes have been proposed. All other artefacts, and file formats related to XRN5702 remain unchanged from those defined in the previously approved documentation.

Associated Changes

Associated Change(s) and Title(s):	NA
------------------------------------	-----------

DSG

Target DSG Discussion Date:	23rd March
Any further information:	

Implementation

Target Release:	June 2026
Status:	Approved



Industry Response Detailed design

Change Representation

Please consider any commercial impacts to your organisation that Xoserve need to be aware of when formulating your response

User Contact Details:	Organisation:	«h1_organisation»
	Name:	«h1_name»
	Email:	«h1_email»
	Telephone:	«h1_telephone»
Customer decision on Change Pack:	«h1_userDataStatus»	
Commercial impacts:	«h1_commercial_impacts»	
Representation Publication:	«h1_consultation»	
Representation Comments:	«h1_userDataComments»	

Xoserve' s Response

Xoserve Response to Organisations Comments:	«h1_xoserveResponse»
---	----------------------

Please send the completed representation response to uklink@xoserve.com

XOSERVE

Version Control

Document

Version	Status	Date	Author(s)	Remarks
0.1V	For Review	09/03/2026	Phanitha Chalasani	Initial
0.2V	For Approval	10/03/2026	Phanitha Chalasani	JB Q&A
0.3 V	For Approval	11/03/2026	Phanitha Chalasani	JB, Kiran and BPC Q&A
1.0V	Approved	12/03/2026	Phanitha Chalasani	JB, Kiran and BPC

Template

Version	Status	Date	Author(s)	Remarks	Approved by
1.0	Approved	09/03/2022	Rachel Taggart	Detail Design Change Pack transferred to own document	Change Management Committee on 09/03/2022
1.1	Approved	25/04/2023	Rachel Taggart	Updated with new font branding	Emma Smith
1.2	Updated	14/08/2023	Kate Lancaster	Updated with Representation tabs	N/A
1.3	For Approval	21/07/2025	Kate Lancaster	Updated branding	To be approved by ChMC