

DSC Change Completion Report (CCR)

Change Title:	Shipper Pack Transition to Data Discovery Platform
Xoserve Reference Number (XRN):	5200
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Target Change Management Committee date:	11 th September 2025
Date of Solution Implementation:	12 th August 2025

Section 1: Overview of Change Delivery

The objective of this change was to decommission the legacy 'Shipper Packs'—a suite of Management Information (MI) reports historically produced by Xoserve. These reports covered a range of topics from operational and settlement summaries to MPRN-level data. With the evolution of reporting capabilities, the same content is now accessible to Shippers via the Data Discovery Platform (DDP).

This change aimed to eliminate duplication of reporting outputs across both platforms, which had led to inefficiencies and the risk of 'regret spend' when Shippers requested enhancements to either reporting stream. By consolidating reporting through the DDP, the change supports a more streamlined, cost-effective, and future-proof approach to data access.

The decommissioning timeline was communicated to stakeholders at the Change Management Committee (ChMC) on 09/07/2025, with sufficient notice provided to Shippers ahead of implementation. In line with the agreed schedule, no Shipper Pack was issued in August 2025, marking the successful completion of the decommissioning process.

The Shipper Packs have now been officially retired, and all relevant reporting is available exclusively via the DDP.



Xoserve Service Area	Xoserve Service Line	(+/-) Projected Change in Annual Cost	(+/-)Actual Change in Annual Cost
Service Area 18: Provision of user reports and information	ASGT-NC-SA18-01	N/A	N/A

Section 2: Confirmed Funding Arrangements

Gas industry Participant	BER share of cost	Actual share of cost	BER cost value	Actual cost value
Shippers	N/A	N/A	N/A	N/A
IGTs	N/A	N/A	N/A	N/A
DNOs	N/A	N/A	N/A	N/A
National Gas Transmission	N/A	N/A	N/A	N/A
DNOs & IGTs	N/A	N/A	N/A	N/A

The delivery of XRN5200 was funded from the Service & Operate budget for change delivery.

Section 3: Provide a summary of any agreed scope changes

There were no changes to the scope of XRN5200 from what was presented at ChMC in July 2025.

Section 4: Detail any changes to the Xoserve Service Description

'Shipper Packs' have been decommissioned. The same information can be accessed directly via the Data Discovery Platform (DDP) by the relevant parties.

Section 5: Provide details of any revisions to the text of the UK Link Manual

There have been no revisions to the UK Link Manual because of XRN5200.

Section 6: Lessons Learnt

A lesson learnt from this change is that early engagement through ChMC and with the customer (in this case the Shippers) helped ensure a smooth decommissioning process, as sufficient information was shared in advance of the change being implemented. As a result no customer tickets or queries were raised.

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Version Control

Document

Version	Status	Date	Author(s)	Remarks
0.1	Draft	19/08/2025	Ilaria Akintoye	Draft CCR
1.0	Approved	21/08/2025	Ilaria Akintoye	Presented and approved by Xoserve (Ceri Jones/ Paul Orsler)